

2024 Summary of Benefits

Medicare Advantage Plans with Part D Prescription Drug Coverage

FHCP Medicare Rx Plus (HMO-POS) H1035-002 FHCP Medicare Rx (HMO) H1035-006

1/1/2024 - 12/31/2024

The plans' service area includes: Flagler and Volusia Counties

The benefit information provided is a summary of what we cover and what you pay. To get a complete list of services we cover, call us and ask for the **"Evidence of Coverage."** You may also view the "Evidence of Coverage" for this plan on our website, <u>www.fhcpmedicare.com</u>.

If you want to know more about the coverage and costs of Original Medicare, look in your *Medicare & You* 2024 handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Who Can Join?

To join, you must:

- be entitled to Medicare Part A; and
- be enrolled in Medicare Part B; and
- live in our service area.

Our service area includes the following counties in Florida: Flagler and Volusia

Which doctors, hospitals, and pharmacies can I use?

FHCP Medicare Rx (HMO) has a network of doctors, hospitals, pharmacies, and other providers. If you use providers that are not in our network, the plan may not pay for these services.

FHCP Medicare Rx Plus (HMO-POS) has a network of doctors, hospitals, pharmacies, and other providers. If you use providers that are not in our network, the plan may not pay for these services. However, our Optional Point of Service benefit allows you to get care from providers not in our network, as long as they are Medicare participating.

 You can see our plan's provider and pharmacy directory on our website (www.fhcpmedicare.com). Or call us and we will send you a copy of the provider and pharmacy directories.

Have Questions? Call Us

- If you are a member of one of these plans, call us at 1-833-866-6559, TTY: 1-800-955-8770.
- If you are not a member of one of these plans, call us at 1-855-462-3427, TTY: 1-800-955-8770.
 - From October 1 through March 31, we are open seven days a week, from 8:00 a.m. to 8:00 p.m. local time, except for Thanksgiving and Christmas.
 - From April 1 through September 30, we are open Monday through Friday, from 8:00 a.m.
 to 8:00 p.m. local time, except for major holidays.
- Or visit our website at <u>www.fhcpmedicare.com</u>.

Important Information

Through this document you will see the symbols below.

- * Services with this symbol may require approval in advance (a referral) from your Primary Care Doctor (PCP) in order for the plan to cover them.
- ♦ Services with this symbol may require prior authorization from the plan before you receive services.

If you do not get a referral or prior authorization when required, you may have to pay the full cost of the services. Please contact your PCP or refer to the Evidence of Coverage (EOC) for more information about services that require a referral and/or prior authorization from the plan.

Monthly Premium, Deductible and Limits		
	FHCP Medicare Rx Plus (HMO-POS) Flagler and Volusia H1035-002	FHCP Medicare Rx (HMO) Flagler and Volusia H1035-006
Monthly Plan Premium	\$49 You must continue to pay your Medicare Part B premium.	\$0 You must continue to pay your Medicare Part B premium.
Deductible	\$0 per year for health care services \$0 per year for Part D prescription drugs. There is no deductible for insulins.	\$0 per year for health care services \$295 per year for Part D prescription drugs. Applies only to Part D drugs in Tier 3, Tier 4 and Tier 5. There is no deductible for insulins.
Maximum Out-of-Pocket Responsibility	\$3,400 is the most you pay for copays, coinsurance and other costs for Medicare-covered medical services from in-network providers for the year.	\$3,900 is the most you pay for copays, coinsurance and other costs for Medicare-covered medical services from in-network providers for the year.

Medical and Hospital Benefits

	FHCP Medicare Rx Plus FHCP Medicare Rx (HMO-POS) (HMO) Flagler and Volusia Flagler and Volusia H1035-002 H1035-006
Inpatient Hospital Coverage *◊	 \$300 copay per day for days 1-6 \$0 copay per day, after day 6 \$320 copay per day for days 1-6 \$0 copay per day, after day 6
Outpatient Hospital Coverage *�	 \$200 copay per visit for Medicare-covered services \$200 copay per stay for Medicare-covered Observation services \$250 copay per visit for Medicare-covered services \$250 copay per stay for Medicare-covered Observation services
Ambulatory Surgical Center (ASC) Services *◊	 \$150 copay for surgery services provided at an Ambulatory Surgical Center \$200 copay for surgery services provided at an Ambulatory Surgical Center
Doctor Visits	 \$0 copay per primary care visit \$20 copay per specialist visit *\diraction \$30 copay per spec
Preventive Care	* \$0 copay for Medicare-covered services

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- Medicare Diabetes Prevention Program (MDPP)
- Obesity screening and therapy to promote sustained weight loss
- Prostate cancer screening exams
- Screening and counseling to reduce alcohol misuse
- Screening for lung cancer with low dose computed tomography (LDCT)
- Screening for sexually transmitted infections (STIs) and counseling to prevent STIs
- Smoking and tobacco use cessation (counseling to stop smoking or tobacco use)
- Vision care: Glaucoma screening
- "Welcome to Medicare" preventive visit

Emergency Care

Medicare-Covered Emergency Care

 \$100 copay per visit, in- or out-of-network.
 This copay is waived if you are admitted to the hospital within 24 hours of an emergency room visit for the same condition.

Worldwide Emergency Care Services

- \$100 copay for Worldwide Emergency Care
- \$25,000 combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services and Worldwide Ambulance Services

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Urgently Needed Services

Medicare-Covered Urgently Needed Services

Urgently needed services are provided to treat a non-emergency, unforeseen medical illness, injury or condition

Medicare-Covered Urgently Needed Services

Urgently needed services are provided to treat a non-emergency, unforeseen medical illness, injury or condition

FHCP Medicare Rx (HMO) Flagler and Volusia H1035-006

that requires immediate medical attention.

that requires immediate medical attention.

- \$0 copay per visit at an FHCP Extended Hours Care Center
- \$0 copay per visit at an FHCP Extended Hours Care Center
- \$20 copay at an Urgent Care Center, in- or out-of-network
- \$30 copay at an Urgent Care Center, in- or out-of-network

Worldwide Urgently Needed Services

Worldwide Urgently Needed Services

- \$20 copay for Worldwide Urgently Needed Services
- \$30 copay for Worldwide Urgently Needed Services
- \$25,000 combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services and Worldwide Ambulance Services
- \$25,000 combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services and Worldwide Ambulance Services

Diagnostic Services/ Labs/Imaging *◊

Laboratory Services

• \$0 copay

\$0 copay

X-Rays

X-Rays

• \$10 - \$50 copay

• \$10 - \$50 copay

Laboratory Services

Diagnostic Radiology Services

Diagnostic Radiology Services

Includes services such as Magnetic Resonance Imaging (MRI), Positron Emission Tomography (PET), and Computer Tomography (CT) Scan. Includes services such as Magnetic Resonance Imaging (MRI), Positron Emission Tomography (PET), and Computer Tomography (CT) Scan.

Diagnostic Tests and Procedures

• \$10 - \$200 copay

• \$10 - \$200 copay

Diagnostic Tests and Procedures

• \$0 - \$175 copay

• \$0 - \$175 copay Radiation Therapy

Radiation Therapy

• \$10 - \$50 copay

\$10 - \$50 copay

Hearing Services

Medicare-Covered Hearing Services*

Medicare-Covered Hearing Services*

 \$45 copay for exams to diagnose and treat hearing and balance issues \$45 copay for exams to diagnose and treat hearing and balance issues

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Additional Hearing Services

- \$0 copay for one routine hearing exam per year
- \$0 copay for evaluation and fitting of hearing aids
- \$300 per ear. You pay a \$0 copay for up to 2 hearing aids every year with a maximum benefit allowance of \$300 per ear.
- NOTE: Hearing aids must be purchased through our participating provider to have access to the benefit.
- Member is responsible for any amount after the benefit allowance has been applied.
 Subject to benefit maximum.

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- NOTE: Hearing aids must be purchased through our participating provider to have access to the benefit.
- Member is responsible for any amount after the benefit allowance has been applied.
 Subject to benefit maximum.

Dental Services

Medicare-Covered Dental Services ◊

• \$20 copay for non-routine dental care

Additional Dental Services

- \$0 Copay for covered preventive dental services
- \$0 Copay for covered comprehensive dental services

Medicare-Covered Dental Services ◊

• \$30 copay for non-routine dental care

Additional Dental Services

- \$0 Copay for covered preventive dental services
- \$0 Copay for covered comprehensive dental services

Vision Services

Medicare-Covered Vision Services

 \$15 copay for Optometrist services to diagnose and treat eye diseases and conditions

Medicare-Covered Vision Services

 \$15 copay for Optometrist services to diagnose and treat eye diseases and conditions

	FHCP Medicare Rx Plus (HMO-POS) Flagler and Volusia H1035-002	FHCP Medicare Rx (HMO) Flagler and Volusia H1035-006
	 \$20 copay for Ophthalmologist services to diagnose and treat eye diseases and conditions \$0 copay for glaucoma screening (once per year for members at high risk of glaucoma) \$0 copay for one diabetic retinal exam per year \$0 copay for one pair of eyeglasses or contact lenses after each cataract surgery 	 \$30 copay for Ophthalmologist services to diagnose and treat eye diseases and conditions \$0 copay for glaucoma screening (once per year for members at high risk of glaucoma) \$0 copay for one diabetic retinal exam per year \$0 copay for one pair of eyeglasses or contact lenses after each cataract surgery
	 Additional Vision Services \$15 copay for an annual routine eye exam Plan pays up to \$90 every 2 years toward the purchase of eyeglasses (lenses and frames) from a participating 	 Additional Vision Services \$15 copay for an annual routine eye exam Plan pays up to \$90 every 2 years toward the purchase of eyeglasses (lenses and frames) from a participating
	Optometrist	Optometrist
Mental Health Services	Inpatient Mental Health	Inpatient Mental Health
**	 \$300 copay per day for days 1-5 \$0 copay per day for days 6-90 190-day lifetime benefit maximum in a psychiatric hospital 	 \$320 copay per day for days 1-5 \$0 copay per day for days 6-90 190-day lifetime benefit maximum in a psychiatric hospital
	Outpatient Mental Health Services • \$20 copay	Outpatient Mental Health Services • \$30 copay
Skilled Nursing Facility (SNF) *◊	 \$0 copay per day for days 1-20 \$172 copay per day for days 21-100 	 \$0 copay per day for days 1-20 \$172 copay per day for days 21-100

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	Our plan covers up to 100 days in a SNF per benefit period.	Our plan covers up to 100 days in a SNF per benefit period.
	No prior hospital stay is required	No prior hospital stay is required
Physical Therapy *◊	• \$20 copay per visit	• \$20 copay per visit
Ambulance ◊	Medicare-Covered Ambulance Services • \$175 copay for each Medicare-covered trip (one-way)	Medicare-Covered Ambulance Services • \$225 copay for each Medicare-covered trip (one-way)
	 Worldwide Ambulance Services \$175 copay for Worldwide Emergency Ambulance services \$25,000 combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services, and Worldwide Ambulance Services 	 Worldwide Ambulance Services \$225 copay for Worldwide Emergency Ambulance services \$25,000 combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services, and Worldwide Ambulance Services
Transportation	Not Covered	Not Covered
Medicare Part B Drugs ◊	 0% coinsurance for the following Part B drugs (albuterol, ipratropium, albuterol-ipratropium) Up to 20% coinsurance for chemotherapy drugs, infusion drugs and all other Part B-covered drugs 	 0% coinsurance for the following Part B drugs (albuterol, ipratropium, albuterol-ipratropium) Up to 20% coinsurance for chemotherapy drugs, infusion drugs and all other Part B-covered drugs
	 20% up to \$35 per month for Insulin Drugs via DME 	 20% up to \$35 per month for Insulin Drugs via DME

Additional Benefits		
	FHCP Medicare Rx Plus (HMO-POS) Flagler and Volusia H1035-002	FHCP Medicare Rx (HMO) Flagler and Volusia H1035-006
Diabetic Supplies	 Medicare-Covered Diabetes Monitoring supplies 20% of the total cost for 50 test strips/sensors 20% of the total cost for lancets 0% of the total cost for Glucometer 	 Medicare-Covered Diabetes Monitoring supplies 20% of the total cost for 50 test strips/sensors 20% of the total cost for lancets 0% of the total cost for Glucometer
Podiatry	 Medicare-Covered Podiatry Services \$20 copay for each Medicare-covered podiatry visit 	Medicare-Covered PodiatryServices\$30 copay for eachMedicare-covered podiatry visit
Chiropractic	• \$20 copay for each Medicare-covered chiropractic visit	• \$20 copay for each Medicare-covered chiropractic visit
Medical Equipment and Supplies ◊	 20% of the cost for plan-approved Medicare-covered durable medical equipment 	20% of the cost for plan-approved Medicare-covered durable medical equipment
Outpatient Occupational and Speech Therapy *◊	• \$20 copay per visit	• \$20 copay per visit
Telehealth	 Telehealth via FHCP Medicare's contracted vendor: \$10 copay for a PCP visit \$30 copay for a Psychologist visit 	Telehealth via FHCP Medicare's contracted vendor: • \$10 copay for a PCP visit • \$30 copay for a Psychologist visit

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Telehealth visits with an FHCP Staff Provider:

\$0 copay per visit for Primary Care Physician; Specialist; Outpatient Mental Health & Psychiatric Services (Individual sessions only); Opioid Treatment Program Services; Outpatient Substance Abuse (Individual sessions only); Dietician Services and Diabetes Self-Management Training (through FHCP Medicare's Clinical staff by appointment only)

Telehealth visits with an FHCP Staff Provider:

Care Physician; Specialist;
Outpatient Mental Health &
Psychiatric Services (Individual sessions only); Opioid
Treatment Program Services;
Outpatient Substance Abuse
(Individual sessions only);
Dietician Services and Diabetes
Self-Management Training
(through FHCP Medicare's
Clinical staff by appointment only)

Preferred Fitness Program

- Free unlimited visits to participating fitness centers and gyms in FHCP Medicare's service area
- Free unlimited visits to participating fitness centers and gyms in FHCP Medicare's service area

FHCP Medicare Rewards

- Rewards for completing certain preventive health screenings.
- Rewards for completing certain preventive health screenings.

Optional Supplemental Benefit		
	FHCP Medicare Rx Plus (HMO-POS) Flagler and Volusia H1035-002	FHCP Medicare Rx (HMO) Flagler and Volusia H1035-006
Premium and Other Important Information The Optional Point-of-Service (POS) benefit is "Open Access," meaning you do not need a referral if you need specialized treatment.	Optional Point-of-Service Benefit \$119 (\$70 monthly premium plus your \$49 monthly plan premium) in addition to your monthly Medicare Part B premium	Not Covered
The Optional POS benefit is limited to contract HMO participating providers or facilities AND Medicare participating providers and facilities outside of FHCP Medicare's network.		
Maximum Out-of-Pocket responsibility (out-of-network)	• \$8,000 Annually	Not Covered
Inpatient Hospital Care ♦ (out-of-network)	\$300 copay (days 1-6)\$0 copay per day beginning on day 7	Not Covered
Inpatient Mental Health Services ◊ (out-of-network)	\$300 copay (days 1-5)\$0 copay per day beginning on day 6	Not Covered
Skilled Nursing Facility ◊ (out-of-network)	\$175 copay (days 1-58)\$0 copay (for days 59-100)	Not Covered
Group 1 – 20% coinsurance (out-of-network)		
Service categories include: Home Health Services	20% coinsurance NOTE: Coinsurance is based on the Medicare Fee Schedule in effect at the time of service.	Not Covered

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Group 1 – 20% coinsurance (out-of-network)

- All Outpatient
 Procedures/Tests, Lab &
 Radiology Services, and
 X-rays
- Outpatient Hospital Services, including Surgery and Observation Services and Ambulatory Surgical Center ◊
- Durable Medical Equipment
- Prosthetics/Medical Supplies
- DiabeticSupplies/Services
- Medicare Part B Drugs ◊
- Preventive Services

Group 2 - \$40 copay (out-of-network)

Service categories include:

ervice categories include:

- Primary Care or Specialty physicians
- Outpatient Rehab (Cardiac, Pulmonary, Occupational, Physical & Speech-Language Pathology Therapy, Supervised Exercise Therapy)
- Medicare-covered Podiatry
- Chiropractic
- Mental Health

\$40 copay

Not Covered

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total yearly drug costs (your

payments plus any Part D plan's payments) reach **\$5,030**. You may get your drugs at network retail

Group 2 - \$40 copay (out-of-network)

- Outpatient Substance Abuse and Opioid **Treatment Services**
- Comprehensive Dental

Part D Prescription Drug Benefits			
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Deductible Stage	This plan does not have a deductible. There is no deductible for insulins.	 \$295 per year Applies to the following tiers: Tier 3 – Preferred Brand Tier 4 – Non-Preferred Drug Tier 5 – Specialty Tier 	
Initial Coverage Stage	You begin in this stage when you fill your first prescription of the year. During this stage, the plan pays its share of the cost of your	There is no deductible for insulins. During this stage, the plan pays its share of the cost of your Tier 1 and Tier 2 drugs and you pay your share of the cost.	
	drugs and you pay your share of the cost. You remain in this stage until your total yearly drug costs (your payments plus any Part D plan's payments) reach \$5,030. You may get your drugs at network retail pharmacies and mail order	After you (or others on your behalf) have met your Tier 3, Tier 4 and Tier 5 deductible, the plan pays its share of the cost of your Tier 3, Tier 4 and Tier 5 drugs and you pay your share. You remain in this stage until your	

pharmacies.

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pharmacies and mail order pharmacies.

See Evidence of Coverage for	Preferred Retail	Preferred Retail
details.	(31-day supply)	(31-day supply)
Tier 1 - Preferred Generic	\$0 copay	\$0 copay
Tier 2 - Generic	\$0 copay	\$6 copay
Tier 3 - Preferred Brand	\$42 copay	\$44 copay
	\$35 copay for Insulin	\$35 copay for Insulin
Tier 4 - Non-Preferred	\$92 copay	\$95 copay
Drug	\$35 copay for Insulin	\$35 copay for Insulin
Tier 5 - Specialty Tier	33% coinsurance	26% coinsurance
	\$35 copay for Insulin	\$35 copay for Insulin
Tier 6 - Vaccines (\$0 cost sharing)	\$0 copay	\$0 copay
See Evidence of Coverage for	Standard Retail/LTC	Standard Retail/LTC
details.	(31-day supply)	(31-day supply)
Tier 1 - Preferred Generic	\$17 copay	\$17 copay
Tier 2 - Generic	\$20 copay	\$20 copay
Tier 3 - Preferred Brand	\$47 copay	\$47 copay
	\$35 copay for Insulin	\$35 copay for Insulin
Tier 4 - Non-Preferred	\$100 copay	\$100 copay
Drug	\$35 copay for Insulin	\$35 copay for Insulin
Tier 5 - Specialty Tier	33% coinsurance	26% coinsurance
	\$35 copay for Insulin	\$35 copay for Insulin
Tier 6 - Vaccines (\$0 cost sharing)	\$0 copay	\$0 copay

	FHCP Medicare Rx Plus	FHCP Medicare R
	(HMO-POS)	(HMO)
	Flagler and Volusia	Flagler and Volusia
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See Evidence of Coverage for	Mail Order	Mail Order
details.	(93-day supply)	(93-day supply)
Tier 1 - Preferred Generic	\$0 copay	\$0 copay
Tier 2 - Generic	\$0 copay	\$15 copay
Tier 3 - Preferred Brand	\$123 copay	\$129 copay
	\$105 copay for Insulin	\$105 copay for Insulin
Tier 4 - Non-Preferred	\$273 copay	\$282 copay
Drug	\$105 copay for Insulin	\$105 copay for Insulin
Tier 5 - Specialty Tier	Not Applicable	Not Applicable
Tier 6 - Vaccines (\$0 cost sharing)	Not Applicable	Not Applicable

Coverage Gap Stage

Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a temporary change in what you will pay for your drugs. The Coverage Gap Stage begins after your total year-to-date drug cost (your payments plus any Part D plan's payments) reaches \$5,030. You stay in this stage until your year-to-date "out-of-pocket" costs reach a total of \$8,000.

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During the Coverage Gap Stage:	 You pay the same copays that you paid in the Initial Coverage Stage for drugs in Tier 1 (Preferred Generic) and Tier 2 (Generic) – or 25% of the cost, whichever is lower. 	 You pay the same copays that you paid in the Initial Coverage Stage for drugs in Tier 1 (Preferred Generic) and Tier 2 (Generic) – or 25% of the cost, whichever is lower.
	 For generic drugs in all other tiers, you pay 25% of the cost. 	 For generic drugs in all other tiers, you pay 25% of the cost.
	 For brand-name drugs, you pay 25% of the cost (plus a portion of the dispensing fee). 	 For brand-name drugs, you pay 25% of the cost (plus a portion of the dispensing fee)
	 For insulins, you won't pay more than \$35 copay for a one-month supply of each insulin. 	 For insulins, you won't pay more than \$35 copay for a one-month supply of each insulin.

Catastrophic Coverage Stage

After your yearly out-of-pocket drug costs reach \$8,000, you pay:

• \$0 copay for all Part D drugs in all tiers.

Additional Drug Coverage

- Please call us or see the plan's "Evidence of Coverage" on our website (www.fhcpmedicare.com) for complete information about your costs for covered drugs. If you request and the plan approves a formulary exception, you will pay Tier 4 (Non-Preferred Drug) cost-sharing.
- Your cost-sharing may be different if you use a Long-Term Care (LTC) pharmacy, a home infusion pharmacy, or an out-of-network pharmacy, or if you purchase a long-term supply (up to 93 days) of a drug.
- Our plan covers most Part D vaccines at no cost to you including shingles, tetanus and travel vaccines. No cost vaccines are listed in FHCP Medicare's formulary under Tier 6.

Disclaimers

FHCP Medicare is an HMO plan with a Medicare contract. Enrollment in FHCP Medicare depends on contract renewal.

This information is not a complete description of benefits. Call our Service Center at 1-855-462-3427 (TTY users call 1-800-955-8770) for more information.

FHCP Medicare's pharmacy network includes limited lower-cost, preferred pharmacies in Brevard, Flagler, Seminole, St. Johns and Volusia counties, Florida. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call 1-833-866-6559 (TTY user call 1-800-955-8770) or consult the online pharmacy directory at www.fhcpmedicare.com.

HMO coverage is offered by Florida Blue Medicare, Inc., DBA FHCP Medicare, an Independent Licensee of the Blue Cross and Blue Shield Association.

Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex. Visit fhcpmedicare.com/ndnotice_ENG for information on our free language assistance services.

Nosotros cumplimos con las leyes federales de derechos civiles aplicables y no discriminamos por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. Para información sobre nuestros servicios gratuitos de asistencia lingüística, visite fhcpmedicare.com/ndnotice_SPA.

Multi-language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-833-866-6559. (TTY users should call 1-800-955-8770). Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-833-866-6559. (TTY: 1-800-955-8773). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务,请致电1-833-866-6559。我们的中文工作人员很乐意帮助您。 这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯 服務。如需翻譯服務,請致電1-833-866-6559。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-833-866-6559. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-833-866-6559. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-833-866-6559. sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-833-866-6559. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-833-866-6559. 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-833-866-6559. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

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Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-833-866-6559. पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-833-866-6559. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-833-866-6559. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-833-866-6559. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-833-866-6559. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするため に、無料の通訳サービスがありますございます。通訳をご用命になるには、1-833-866-6559. にお電話ください。日本語を話す人 者 が支援いたします。これは無料のサー ビスです。

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