

Scope of Sales Appointment Confirmation Form

The Centers for Medicare & Medicaid Services requires agents to document the scope of a marketing appointment prior to any face-to-face sales meeting to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or their authorized representative). All information provided on this form is confidential and should be completed by each person with Medicare or his/her authorized representative.

To be completed by Agent:

Agent Name:		Agent Phone:
Beneficiary First Name:		Beneficiary Last Name:
Beneficiary Address (Optional	i):	
Beneficiary Phone (Optional):		Date Appointment Completed:
Plan(s) the agent represented	during this meeting:	
Plan Han Only	luikial Mathada 6 O attack (ladi	
Plan Use Only:	Initial Method of Contact: (Indicate here if beneficiary was a walk-in.)	
Agent's Signature:	1	
you initialed above. Plea contracted by a Medicare also be paid based on you	se note, the person who will plan. They do not work dire are on rollment in a plan.	a sales agent to discuss the types of products il discuss the products is either employed or ctly for the Federal government. This individual may plan, affect your current enrollment, or enroll you in
Beneficiary or Authorize	d Representative Signatu	re and Signature Date:
Signature:		
Signature Date:		
If you are the authorized	representative, please si	gn above and print below:
Representative's Name: _		
Your Relationship to the Bo	eneficiary:	

Please initial below beside the type of product(s) you want the agent to discuss.			
Stand-alone Medicare Prescription Drug Plans (Part D)			
Medicare Prescription Drug Plan (PDP) — A stand-alone drug plan that adds prescription drug coverage to Original Medicare, some Medicare Cost Plans, some Medicare Private-Fee-for-Service Plans, and Medicare Medical Savings Account Plans.			
Medicare Advantage Plans (Part C) and Cost Plans			
Medicare Health Maintenance Organization (HMO) — A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. In most HMOs, you can only get your care from doctors or hospitals in the plan's network (except in emergencies).			
Medicare Preferred Provider Organization (PPO) Plan — A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. PPOs have network doctors and hospitals but you can also use out-of-network providers, usually at a higher cost.			
Medicare Private Fee-For-Service (PFFS) Plan — A Medicare Advantage Plan in which you may go to any Medicare approved doctor, hospital and provider that accepts the plan's payment, terms and conditions and agrees to treat you — not all providers will. If you join a PFFS Plan that has a network, you can see any of the network providers who have agreed to always treat plan members. You will usually pay more to see out-of-network providers.			
Medicare Special Needs Plan (SNP) — A Medicare Advantage Plan that has a benefit package designed for people with special health care needs. Examples of the specific groups served include people who have both Medicare and Medicaid, people who reside in nursing homes, and people who have certain chronic medical conditions.			
Medicare Medical Savings Account (MSA) Plan — MSA Plans combine a high deductible health plan with a bank account. The plan deposits money from Medicare into the account. You can use it to pay your medical expenses until your deductible is met.			
Medicare Cost Plan — In a Medicare Cost Plan, you can go to providers both in and out of network. If you get services outside of the plan's network, your Medicare-covered services will be paid for under Original Medicare but you will be responsible for Medicare coinsurance and deductibles.			

Scope of Appointment documentation is subject to CMS record retention requirements

Scope of Sales Appointment Confirmation Form (continued)

Agent, if the form was signed by the beneficiary at the time of appointment, provide a written explanation below why SOA was not documented prior to meeting:		

FHCP Medicare is an HMO plan with a Medicare contract. Enrollment in FHCP Medicare depends on contract renewal.