



2022 Summary of Benefits Medicare Advantage Plans with Part D Prescription Drug Coverage

FHCP Medicare Rx Plus (HMO-POS) H1035-002

FHCP Medicare Rx (HMO) H1035-006

1/1/2022 – 12/31/2022



The plans' service area includes:
Flagler and Volusia Counties

Y0011_FHCP0024 2021_M

The benefit information provided is a summary of what we cover and what you pay. To get a complete list of services we cover, call us and ask for the “**Evidence of Coverage.**” You may also view the “Evidence of Coverage” for this plan on our website, www.fhcpmedicare.com.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

Who Can Join?

To join, you must:

- be entitled to Medicare Part A; and
- be enrolled in Medicare Part B; and
- live in **our service area.**

Our service area includes the following counties in Florida: Flagler and Volusia

Which doctors, hospitals, and pharmacies can I use?

FHCP Medicare Rx (HMO) has a network of doctors, hospitals, pharmacies, and other providers. If you use providers that are not in our network, the plan may not pay for these services.

FHCP Medicare Rx Plus POS (HMO-POS) has a network of doctors, hospitals, pharmacies, and other providers. If you use providers that are not in our network, the plan may not pay for these services. However, our Optional Point of Service benefit allows you to get care from providers not in our network, as long as they are Medicare participating.

- You can see our plan's provider and pharmacy directory on our website (www.fhcpmedicare.com). Or call us and we will send you a copy of the provider and pharmacy directories.
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Have Questions? Call Us

- If you are a member of one of these plans, call us at 1-833-866-6559, TTY: 1-800-955-8770.
 - If you are not a member of one of these plans, call us at 1-855-462-3427, TTY: 1-800-955-8770.
 - From October 1 to March 31, we are open seven days a week, from 8:00 a.m. to 8:00 p.m. local time, except for Thanksgiving and Christmas.
 - From April 1 to September 30, we are open Monday through Friday, from 8:00 a.m. to 8:00 p.m. local time, except for major holidays.
 - Or visit our website at www.fhcpmedicare.com.
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Important Information

Through this document you will see the symbols below.

- * Services with this symbol may require approval in advance (a referral) from your Primary Care Doctor (PCP) in order for the plan to cover them.
- ◇ Services with this symbol may require prior authorization from the plan before you receive services.

If you do not get a referral or prior authorization when required, you may have to pay the full cost of the services. Please contact your PCP or refer to the Evidence of Coverage (EOC) for more information about services that require a referral and/or prior authorization from the plan.

Monthly Premium, Deductible and Limits

| | FHCP Medicare Rx Plus (HMO-POS) Flagler and Volusia H1035-002 | FHCP Medicare Rx (HMO) Flagler and Volusia H1035-006 |
|---|--|---|
| Monthly Plan Premium | \$35 You must continue to pay your Medicare Part B premium | \$0 You must continue to pay your Medicare Part B premium |
| Deductible | \$0 per year for health care services \$0 per year for Part D Prescription drugs. | \$0 per year for health care services \$295 per year for Part D Prescription drugs. Applies only to Part D drugs in Tier 3, Tier 4 and Tier 5. |
| Maximum Out-of-Pocket Responsibility | \$3,700 is the most you pay for copays, coinsurance and other costs for Medicare-covered medical services from in-network providers for the year. | \$6,500 is the most you pay for copays, coinsurance and other costs for Medicare-covered medical services from in-network providers for the year. |

Medical and Hospital Benefits

| | FHCP Medicare Rx Plus (HMO-POS) Flagler and Volusia H1035-002 | FHCP Medicare Rx (HMO) Flagler and Volusia H1035-006 |
|-------------------------------------|--|---|
| Inpatient Hospital Care *◇ | <ul style="list-style-type: none"> ▪ \$300 copay per day, days 1-6 ▪ \$0 copay per day after day 6 | <ul style="list-style-type: none"> ▪ \$320 copay per day, days 1-6 ▪ \$0 copay per day after day 6 |
| Outpatient Hospital Care *◇ | <ul style="list-style-type: none"> ▪ \$200 copay per visit for Medicare-covered services ▪ \$200 copay per stay for Medicare-covered Observation services | <ul style="list-style-type: none"> ▪ \$250 copay per visit for Medicare-covered services ▪ \$250 copay per stay for Medicare-covered Observation services |
| Ambulatory Surgery Center *◇ | <ul style="list-style-type: none"> ▪ \$150 copay for surgery services provided at an Ambulatory Surgery Center | <ul style="list-style-type: none"> ▪ \$200 copay for surgery services provided at an Ambulatory Surgery Center |
| Doctor's Office Visits | <ul style="list-style-type: none"> ▪ \$0 copay per primary care visit ▪ \$20 copay per specialist visit *◇ | <ul style="list-style-type: none"> ▪ \$0 copay per primary care visit ▪ \$30 copay per specialist visit *◇ |
| Preventive Care | <ul style="list-style-type: none"> ▪ \$0 copay for Medicare-covered services <ul style="list-style-type: none"> ▪ Abdominal aortic aneurysm screening ▪ Annual wellness visit ▪ Bone mass measurements ▪ Breast cancer screening (mammograms) ▪ Cardiovascular disease risk reduction visit (therapy for cardiovascular disease) ▪ Cardiovascular disease testing | <ul style="list-style-type: none"> ▪ \$0 copay for Medicare-covered services |

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- Cervical and vaginal cancer screening
- Colorectal cancer screening
- Depression screening
- Diabetes screening
- Diabetes self-management training, diabetic services and supplies
- Health and wellness education programs
- Hepatitis C screening
- HIV screening
- Immunizations
- Medical nutrition therapy
- Medicare Diabetes Prevention Program (MDPP)
- Obesity screening and therapy to promote sustained weight loss
- Prostate cancer screening exams
- Screening and counseling to reduce alcohol misuse
- Screening for lung cancer with low dose computed tomography (LDCT)
- Screening for sexually transmitted infections (STIs) and counseling to prevent STIs
- Smoking and tobacco use cessation (counseling to stop smoking or tobacco use)
- Vision Care: Glaucoma screening
- “Welcome to Medicare” preventive visit

Emergency Care

Medicare-Covered Emergency Care

- **\$90** copay per visit, in- or out-of-network

This copay is waived if you are admitted to the hospital within 24 hours of an emergency room visit for the same condition.

Worldwide Emergency Care Services

- **\$90** copay for Worldwide Emergency Care
- **\$25,000** combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services and Worldwide Ambulance Services

Medicare-Covered Emergency Care

- **\$90** copay per visit, in- or out-of-network

This copay is waived if you are admitted to the hospital within 24 hours of an emergency room visit for the same condition.

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- **\$90** copay for Worldwide Emergency Care
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**Urgently Needed
Services**

**Medicare-Covered Urgently
Needed Services**

Urgently needed services are provided to treat a non-emergency, unforeseen medical illness, injury or condition that requires immediate medical attention.

- **\$0** copay per visit at an FHCP Extended Hours Care Center
- **\$20** copay at an Urgent Care Center, in- or out-of-network

**Worldwide Urgently Needed
Services**

- **\$20** copay for Worldwide Urgently Needed Services
- **\$25,000** combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services and Worldwide Ambulance Services

**Medicare-Covered Urgently
Needed Services**

Urgently needed services are provided to treat a non-emergency, unforeseen medical illness, injury or condition that requires immediate medical attention.

- **\$0** copay per visit at an FHCP Extended Hours Care Center
- **\$30** copay at an Urgent Care Center, in- or out-of-network

**Worldwide Urgently Needed
Services**

- **\$30** copay for Worldwide Urgently Needed Services
- **\$25,000** combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services and Worldwide Ambulance Services

**Diagnostic Services/
Labs/Imaging *◇**

Laboratory Services

- **\$0** copay

X-Rays

- **\$10 - \$50** copay

Diagnostic Radiology Services

Includes services such as Magnetic Resonance Imaging (MRI), Positron Emission Tomography (PET), and Computer Tomography (CT) Scan

- **\$10 - \$200** copay

Diagnostic Tests and Procedures

- **\$0 - \$175** copay

Radiation Therapy

- **\$10 - \$50** copay

Laboratory Services

- **\$0** copay

X-Rays

- **\$10 - \$50** copay

Diagnostic Radiology Services

Includes services such as Magnetic Resonance Imaging (MRI), Positron Emission Tomography (PET), and Computer Tomography (CT) Scan

- **\$10 - \$200** copay

Diagnostic Tests and Procedures

- **\$0 - \$175** copay

Radiation Therapy

- **\$10 - \$50** copay

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Hearing Services

Medicare-Covered Hearing Services*

- **\$20** copay for exams to diagnose and treat hearing and balance issues

Additional Hearing Services

- **\$0** copay for one routine hearing exam per year
- **\$0** copay for evaluation and fitting of hearing aids within the first 30-day trial period
- **\$25** copay for evaluation and fitting of hearing aids after the 30-day trial has ended
- **\$610** copay per **Standard Digital** aid (two hearing aids per year, one per ear)
- **\$1,630 - \$3,355** copay per **Advanced Digital** aid (two hearing aids per year, one per ear)

NOTE: Hearing aids must be purchased through our participating provider to have access to the benefit.

Medicare-Covered Hearing Services*

- **\$30** copay for exams to diagnose and treat hearing and balance issues

Additional Hearing Services

- **\$0** copay for one routine hearing exam per year
- **\$0** copay for evaluation and fitting of hearing aids within the first 30-day trial period
- **\$25** copay for evaluation and fitting of hearing aids after the 30-day trial has ended
- **\$610** copay per **Standard Digital** aid (two hearing aids per year, one per ear)
- **\$1,630 - \$3,355** copay per **Advanced Digital** aid (two hearing aids per year, one per ear)

NOTE: Hearing aids must be purchased through our participating provider to have access to the benefit.

Dental Services

Medicare-Covered Dental Services
*◇

- **\$20** copay for non-routine dental care

Additional Dental Services

- **\$0** copay for covered preventive dental services

Medicare-Covered Dental Services
*◇

- **\$30** copay for non-routine dental care

Additional Dental Services

- Not covered

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Vision Services

Medicare-Covered Vision Services

- **\$15** copay for Optometrist services to diagnose and treat eye diseases and conditions
- **\$20** copay for Ophthalmologist services to diagnose and treat eye diseases and conditions
- **\$0** copay for glaucoma screening (once per year to members at high risk of glaucoma)
- **\$0** copay for one diabetic retinal exam per year
- **\$0** copay for one pair of eyeglasses or contact lenses after each cataract surgery

Additional Vision Services

- **\$15** copay for an annual routine eye examination
- Plan pays up to **\$90** every two years toward the purchase of eyeglasses (lenses and frames) from a participating Optometrist

Medicare-Covered Vision Services

- **\$15** copay for Optometrist services to diagnose and treat eye diseases and conditions
- **\$30** copay for Ophthalmologist services to diagnose and treat eye diseases and conditions
- **\$0** copay for glaucoma screening (once per year to members at high risk of glaucoma)
- **\$0** copay for one diabetic retinal exam per year
- **\$0** copay for one pair of eyeglasses or contact lenses after each cataract surgery

Additional Vision Services

- **\$15** copay for an annual routine eye examination
- Plan pays up to **\$90** every two years toward the purchase of eyeglasses (lenses and frames) from a participating Optometrist

Mental Health Services *◇

Inpatient Mental Health Services

- **\$300** copay per day for days 1-5
- **\$0** copay per day for days 6-90
- 190-day lifetime benefit maximum in a psychiatric hospital

Outpatient Mental Health Services

- **\$20** copay

Inpatient Mental Health Services

- **\$320** copay per day for days 1-5
- **\$0** copay per day for days 6-90
- 190-day lifetime benefit maximum in a psychiatric hospital

Outpatient Mental Health Services

- **\$30** copay

Skilled Nursing Facility (SNF) *◇

- **\$0** copay per day for days 1-20
 - **\$172** copay per day days 21-100
- Our plan covers up to 100 days in a SNF per benefit period
- No prior hospital stay is required

- **\$0** copay per day for days 1-20
 - **\$172** copay per day days 21-100
- Our plan covers up to 100 days in a SNF per benefit period
- No prior hospital stay is required

Physical Therapy *

- **\$20** copay per visit

- **\$30** copay per visit

| | FHCP Medicare Rx Plus (HMO-POS) Flagler and Volusia H1035-002 | FHCP Medicare Rx (HMO) Flagler and Volusia H1035-006 |
|--------------------------------|--|--|
| Ambulance ◇ | <p>Medicare-Covered Ambulance Services</p> <ul style="list-style-type: none"> ▪ \$175 copay for each Medicare-covered trip (one-way) <p>Worldwide Ambulance Services</p> <ul style="list-style-type: none"> ▪ \$175 copay for Worldwide Emergency Ambulance services ▪ \$25,000 combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services, and Worldwide Ambulance Services | <p>Medicare-Covered Ambulance Services</p> <ul style="list-style-type: none"> ▪ \$225 copay for each Medicare-covered trip (one-way) <p>Worldwide Ambulance Services</p> <ul style="list-style-type: none"> ▪ \$225 copay for Worldwide Emergency Ambulance services ▪ \$25,000 combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services, and Worldwide Ambulance Services |
| Transportation | ▪ Not Covered | ▪ Not Covered |
| Medicare Part B Drugs ◇ | <ul style="list-style-type: none"> ▪ 0% coinsurance for the following Part B drugs (albuterol, ipratropium, albuterol-ipratropium) ▪ 20% coinsurance for chemotherapy drugs, infusion drugs and all other Part B-covered drugs | <ul style="list-style-type: none"> ▪ 0% coinsurance for the following Part B drugs (albuterol, ipratropium, albuterol-ipratropium) ▪ 20% coinsurance for chemotherapy drugs, infusion drugs and all other Part B-covered drugs |

Part D Prescription Drug Benefits

| | FHCP Medicare Rx Plus (HMO-POS) Flagler and Volusia H1035-002 | FHCP Medicare Rx (HMO) Flagler and Volusia H1035-006 |
|-------------------------------|---|---|
| Deductible Stage | This plan does not have a deductible | <p>\$295 per year Applies to the following tiers:</p> <ul style="list-style-type: none"> ▪ Tier 3 – Preferred Brand ▪ Tier 4 – Non-Preferred Brand ▪ Tier 5 – Specialty Tier |
| Initial Coverage Stage | <p>You begin in this stage when you fill your first prescription of the year. During this stage, the plan pays its share of the cost of your drugs and you pay your share of the cost.</p> <p>You remain in this stage until your total yearly drug costs (your payments plus any Part D plan's payments) reach \$4,430.</p> | <p>During this stage, the plan pays its share of the cost of your Tier 1 and Tier 2 drugs and you pay your share of the costs.</p> <p>After you (or others on your behalf) have met your Tier 3, Tier 4 and Tier 5 deductible, the plan pays its share of the costs of your Tier 3, Tier 4 and Tier 5 drugs and you pay your share.</p> |

| | FHCP Medicare Rx Plus (HMO-POS) Flagler and Volusia H1035-002 | FHCP Medicare Rx (HMO) Flagler and Volusia H1035-006 |
|-------------------------------------|--|--|
| | You may get your drugs at network retail pharmacies and mail order pharmacies. | You remain in this stage until your total yearly drug costs (your payments plus any Part D plan's payments) reach \$4,430 . You may get your drugs at network retail pharmacies and mail order pharmacies. |
| | Preferred Retail (31-day supply) | Preferred Retail (31-day supply) |
| Tier 1 – Preferred Generic | \$0 Copay | \$0 Copay |
| Tier 2 – Generic | \$2 Copay | \$6 Copay |
| Tier 3 – Preferred Brand | \$42 Copay | \$44 Copay |
| Tier 4 – Non-Preferred Brand | \$92 Copay | \$95 Copay |
| Tier 5 – Specialty Tier | 33% Coinsurance | 26% Coinsurance |
| | Standard Retail / LTC (31-day supply) | Standard Retail / LTC (31-day supply) |
| Tier 1 – Preferred Generic | \$17 Copay | \$17 Copay |
| Tier 2 – Generic | \$20 Copay | \$20 Copay |
| Tier 3 – Preferred Brand | \$47 Copay | \$47 Copay |
| Tier 4 – Non-Preferred Brand | \$100 Copay | \$100 Copay |
| Tier 5 – Specialty Tier | 33% Coinsurance | 26% Coinsurance |
| | Mail Order (93-day supply) | Mail Order (93-day supply) |
| Tier 1 – Preferred Generic | \$0 Copay | \$0 Copay |
| Tier 2 – Generic | \$3 Copay | \$15 Copay |
| Tier 3 – Preferred Brand | \$123 Copay | \$129 Copay |
| Tier 4 – Non-Preferred Brand | \$273 Copay | \$282 Copay |
| Tier 5 – Specialty Tier | Not Applicable | Not Applicable |

Coverage Gap Stage

Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a temporary change in what you will pay for your drugs. The Coverage Gap Stage begins after the total yearly drug cost (your payments plus any Part D plan's payments) reaches **\$4,430**. You stay in this stage until your year-to-date "out-of-pocket" costs reach a total of **\$7,050**.

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|---------------------------------------|--|---|
| During the Coverage Gap Stage: | <ul style="list-style-type: none"> ▪ You pay the same copays that you paid in the Initial Coverage Stage for drugs in Tier 1 (Preferred Generic) and Tier 2 (Generic) – or 25% of the cost, whichever is lower. ▪ For generic drugs in all other tiers, you pay 25% of the costs. ▪ For brand-name drugs, you pay 25% of the cost (plus a portion of the dispensing fee). | <ul style="list-style-type: none"> ▪ For generic drugs, you pay 25% of the cost ▪ For brand-name drugs, you pay 25% of the cost (plus a portion of the dispensing fee). |

Catastrophic Coverage Stage

After your yearly out-of-pocket drug costs reach **\$7,050**, you pay the *greater* of:

- **\$3.95** copay for generic drugs in all tiers (including brand drugs treated as generic) and a **\$9.85** copay for all other drugs in all tiers, or **5%** of the cost.

Additional Drug Coverage

- Please call us or see the plan's "Evidence of Coverage" on our website (www.fhcpmedicare.com) for complete information about your costs for covered drugs. If you request and the plan approves a formulary exception, you will pay Tier 4 (Non-Preferred Brand) cost sharing.
- Your cost sharing may be different if you use a Long-Term Care (LTC) pharmacy, a home infusion pharmacy, or an out-of-network pharmacy, or if you purchase a long-term supply (up to 93 days) of a drug.

Additional Benefits

| | FHCP Medicare Rx Plus (HMO-POS) Flagler and Volusia H1035-002 | FHCP Medicare Rx (HMO) Flagler and Volusia H1035-006 |
|--------------------------|--|--|
| Diabetic Supplies | Medicare-covered Diabetes Monitoring supplies <ul style="list-style-type: none"> ▪ \$10 copay for 50 test strips/sensors ▪ \$10 copay for lancets ▪ \$0 copay for Glucometer | Medicare-covered Diabetes Monitoring supplies <ul style="list-style-type: none"> ▪ \$10 copay for 50 test strips/sensors ▪ \$10 copay for lancets ▪ \$0 copay for Glucometer |
| Podiatry | Medicare-Covered Podiatry Services <ul style="list-style-type: none"> ▪ \$20 copay for each Medicare-covered podiatry visit Additional Podiatry services <ul style="list-style-type: none"> ▪ \$10 copay per routine visit. Limited to 6 visits per year | Medicare-Covered Podiatry Services <ul style="list-style-type: none"> ▪ \$30 copay for each Medicare-covered podiatry visit Additional Podiatry services <ul style="list-style-type: none"> ▪ \$10 copay per routine visit. Limited to 6 visits per year |
| Chiropractic | <ul style="list-style-type: none"> ▪ \$20 copay for each Medicare-covered chiropractic visit | <ul style="list-style-type: none"> ▪ \$20 copay for each Medicare-covered chiropractic visit |

| | FHCP Medicare Rx Plus (HMO-POS) Flagler and Volusia H1035-002 | FHCP Medicare Rx (HMO) Flagler and Volusia H1035-006 |
|---|--|--|
| Medical Equipment and Supplies ◇ | <ul style="list-style-type: none"> ▪ 20% of the cost for plan-approved Medicare-covered durable medical equipment | <ul style="list-style-type: none"> ▪ 20% of the cost for plan-approved Medicare-covered durable medical equipment |
| Outpatient Occupational and Speech Therapy * | <ul style="list-style-type: none"> ▪ \$20 copay per visit | <ul style="list-style-type: none"> ▪ \$30 copay per visit |
| Telehealth | <p>Telehealth via FHCP Medicare's contracted vendor:</p> <ul style="list-style-type: none"> ▪ \$10 copay for a PCP visit ▪ \$30 copay for a Psychologist visit <p>Telehealth visits with an FHCP Staff Provider:</p> <ul style="list-style-type: none"> ▪ \$0 copay per visit for Primary Care Physician; Specialist; Outpatient Mental Health (Individual sessions only); Opioid Treatment Program Services; Outpatient Substance Abuse (Individual sessions only); Dietician Services and Diabetes Self-Management Training (through FHCP Medicare's Clinical staff by appointment only) | <p>Telehealth via FHCP Medicare's contracted vendor:</p> <ul style="list-style-type: none"> ▪ \$10 copay for a PCP visit ▪ \$30 copay for a Psychologist visit <p>Telehealth visits with an FHCP Staff Provider:</p> <ul style="list-style-type: none"> ▪ \$0 copay per visit for Primary Care Physician; Specialist; Outpatient Mental Health (Individual sessions only); Opioid Treatment Program Services; Outpatient Substance Abuse (Individual sessions only); Dietician Services and Diabetes Self-Management Training (through FHCP Medicare's Clinical staff by appointment only) |

| | FHCP Medicare Rx Plus (HMO-POS) Flagler and Volusia H1035-002 | FHCP Medicare Rx (HMO) Flagler and Volusia H1035-006 |
|--|---|---|
| <p>Premium and Other Important Information The Optional Point-of-Service (POS) benefit is “Open Access,” meaning you do not need a referral if you need specialized treatment.</p> <p>The Optional POS benefit is limited to contract HMO participating providers or facilities AND Medicare participating providers and facilities outside of FHCP Medicare’s network.</p> | Optional Point-of-Service Benefit | Not Covered |
| | \$105 (\$70 monthly premium plus your \$35 monthly plan premium) in addition to your monthly Medicare Part B premium | |
| Maximum Out-of-Pocket responsibility (out-of-network) | ▪ \$8,000 Annually | Not Covered |
| Inpatient Hospital Care ◇ (out-of-network) | ▪ \$300 copay (days 1-6) ▪ \$0 copay per day beginning on day 7 | Not Covered |
| Inpatient Mental Health Services ◇ (out-of-network) | ▪ \$300 copay (days 1-5) ▪ \$0 copay per day beginning on day 6 | Not Covered |
| Skilled Nursing Facility ◇ (out-of-network) | ▪ \$175 copay (days 1-58) ▪ \$0 copay (for days 59-100) | Not Covered |
| Group 1 – 20% coinsurance (out-of-network) | 20% coinsurance | Not Covered |
| <p>Service categories include:</p> <ul style="list-style-type: none"> ▪ Home Health Services ▪ All Outpatient Procedures/Tests, Lab & Radiology Services, and X-rays ▪ Outpatient Hospital Services, including Surgery and Observation Services and Ambulatory Surgical Center ◇ ▪ Durable Medical Equipment ▪ Prosthetics/Medical Supplies ▪ Diabetic Supplies/Services ▪ Medicare Part B Drugs ◇ ▪ Preventive Services | <p>NOTE: Coinsurance is based on the Medicare Fee Schedule in effect at the time of service.</p> | |

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|--|--|---|
| Group 2 - \$40 copay (out-of-network) | \$40 copay | Not Covered |
| Service categories include: | | |
| <ul style="list-style-type: none"> ▪ Primary Care or Specialty physicians ▪ Outpatient Rehab (Cardiac, Pulmonary, Occupational, Physical & Speech-Language Pathology Therapy, Supervised Exercise Therapy) ▪ Medicare-covered Podiatry ▪ Chiropractic ▪ Mental Health ▪ Outpatient Substance Abuse and Opioid Treatment Services ▪ Comprehensive Dental | | |

You Get More with FHCP Medicare

| | FHCP Medicare Rx Plus (HMO-POS) Flagler and Volusia H1035-002 | FHCP Medicare Rx (HMO) Flagler and Volusia H1035-006 |
|----------------------------------|---|---|
| Preferred Fitness Program | <ul style="list-style-type: none"> ▪ Free unlimited visits to participating fitness centers and gyms in FHCP Medicare's service area | <ul style="list-style-type: none"> ▪ Free unlimited visits to participating fitness centers and gyms in FHCP Medicare's service area |
| FHCP Medicare Rewards | <ul style="list-style-type: none"> ▪ Rewards for completing certain preventive health screenings. | <ul style="list-style-type: none"> ▪ Rewards for completing certain preventive health screenings. |

Disclaimers

FHCP Medicare is an HMO plan with a Medicare contract. Enrollment in FHCP Medicare depends on contract renewal.

This information is not a complete description of benefits. Call our Service Center at 1-855-462-3427 (TTY users call 1-800-955-8770) for more information.

FHCP Medicare's pharmacy network includes limited lower-cost, preferred pharmacies in Brevard, Flagler, Seminole, St. Johns and Volusia counties, Florida. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call 1-833-866-6559 (TTY user call 1-800-955-8770) or consult the online pharmacy directory at www.fhcpmedicare.com.

HMO coverage is offered by Florida Blue Medicare, Inc., DBA FHCP Medicare, an Independent Licensee of the Blue Cross and Blue Shield Association.

Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

Section 1557 Notification: Discrimination is Against the Law

FHCP Medicare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. FHCP Medicare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

FHCP Medicare:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified Interpreters
 - Information written in other languages

If you need these services, contact:

- FHCP Medicare: 1-833-866-6559

If you believe that FHCP Medicare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

FHCP Medicare
Civil Rights Coordinator
P.O. Box 9910,
Daytona Beach, FL 32120.
Phone: 1-844-219-6137,
TTY: 1-800-955-8770
Fax: 386-676-7149,
Email: rights@fhcp.com.

You can file grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call **1-833-866-6559. (TTY: 1-800-955-8770)**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-833-866-6559 (TTY: 1-800-955-8770)**.

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-833-866-6559 (TTY: 1-800-955-8770).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-833-866-6559 (TTY: 1-800-955-8770).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-833-866-6559 (TTY: 1-800-955-8770).

注意: 如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-833-866-6559 (TTY: 1-800-955-8770)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-833-866-6559 (ATS : 1-800-955-8770).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-833-866-6559 (TTY: 1-800-955-8770).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-833-866-6559 (телетайп: 1-800-955-8770).

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-833-866-6559 (رقم هاتف الصم والبكم: 1-800-955-8770).

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-833-866-6559 (TTY: 1-800-955-8770).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-833-866-6559 (TTY: 1-800-955-8770).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-833-866-6559 (TTY: 1-800-955-8770)번으로 전화해 주십시오.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-833-866-6559 (TTY: 1-800-955-8770).

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-833-866-6559 (TTY: 1-800-955-8770).

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-833-866-6559 (TTY: 1-800-955-8770).