



An Affiliate of Florida Blue

FHCP Medicare Rx (HMO)
FHCP Medicare Rx Plus (HMO-POS)
FHCP Medicare Choice (HMO-POS)
FHCP Medicare Rx Savings (HMO)
FHCP Medicare Premier Plus (HMO)
FHCP Medicare Premier Advantage (HMO)
FHCP Medicare Flagler Advantage (HMO)

2021 Pharmacy Directory

FHCP Medicare Rx (HMO), FHCP Medicare Rx Plus (HMO-POS), FHCP Medicare Choice (HMO-POS), FHCP Medicare Rx Savings (HMO), FHCP Medicare Premier Plus (HMO), FHCP Medicare Premier Advantage (HMO), FHCP Medicare Flagler Advantage (HMO)

2021 Pharmacy Directory

This pharmacy directory was updated on **November 2, 2020**. For more recent information or other questions, please contact our Member Services Department at 1-833-866-6559, 8:00 a.m. - 8:00 p.m. local time, 7 days a week from October 1 – March 31, except for Thanksgiving Day and Christmas Day. However, from April 1 - September 30, our hours are 8:00 a.m. - 8:00 p.m. local time. You will have to leave a message on Saturdays, Sundays and Federal holidays. We will return your call within one business day. Or visit www.fhcpmedicare.com.

Changes to our pharmacy network may occur during the benefit year. An updated Pharmacy Directory is located on our website at www.fhcpmedicare.com. You may also call Member Services for updated pharmacy information.

FHCP Medicare's pharmacy network includes limited lower-cost, preferred pharmacies in Brevard, Flagler, Seminole, St. Johns and Volusia counties, Florida. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call 1-833- 866-6559 (TTY user call 1-800-955-8770) or consult the online pharmacy directory at www.fhcpmedicare.com.

HMO coverage is offered by Florida Blue Medicare, Inc., DBA FHCP Medicare, an Independent Licensee of the Blue Cross and Blue Shield Association.

Introduction

This booklet provides a list of our network pharmacies. To get a complete description of your prescription coverage, including how to fill your prescriptions, please review the Evidence of Coverage and FHCP Medicare Rx, FHCP Medicare Rx Plus, FHCP Medicare Choice, FHCP Medicare Rx Savings, FHCP Medicare Premier Plus, FHCP Medicare Premier Advantage and FHCP Medicare Flagler Advantage's formulary.

When this pharmacy directory refers to “we,” “us”, or “our,” it means FHCP Medicare. When it refers to “plan” or “our plan,” it means FHCP Medicare Rx, FHCP Medicare Rx Plus, FHCP Medicare Choice, FHCP Medicare Rx Savings, FHCP Medicare Premier Plus, FHCP Medicare Premier Advantage and FHCP Medicare Flagler Advantage.

We call the pharmacies on this list our “network pharmacies” because we have made arrangements with them to provide prescription drugs to Plan members. In most cases, your prescriptions are covered under our plan only if they are filled at a network pharmacy or through our mail order pharmacy service. Once you go to one pharmacy, you are not required to continue going to the same pharmacy to fill your prescription but can switch to any other of our network pharmacies. We will fill prescriptions at non-network pharmacies under certain circumstances as described in your Evidence of Coverage.

All network pharmacies may not be listed in this directory. Pharmacies may have been added or removed from the list after this directory was printed. This means the pharmacies listed here may no longer be in our network, or there may be newer pharmacies in our network that are not listed. This list is current as of **November 2, 2020**. For the most current list, please contact us. Our contact information appears on the front and back cover pages.

You can go to all the pharmacies on this list, but your costs for some drugs may be less at pharmacies in this list that offer preferred cost-sharing. We have marked these pharmacies with “*Preferred Retail Pharmacy*” to distinguish them from other pharmacies in our network that offer standard cost-sharing. If you go to a Standard Retail Pharmacy your cost for some drugs may be higher at these pharmacies.

You can get prescription drugs shipped to your home through our network mail order delivery program which is called “FHCP’s Mail Order Pharmacy.” For more information, please contact us or see the mail order section of this pharmacy directory.

We also list pharmacies that are in our network but are outside Flagler, Brevard, Seminole, St. Johns and Volusia Counties, FL, the area in which you live. You may also fill your prescriptions at these pharmacies. For more information, please see the section in this pharmacy directory on Network Pharmacies outside Flagler, Brevard, Seminole, St. Johns and Volusia Counties, FL.

If you have questions about any of the above, please see the first and last cover pages of this directory for information on how to contact us.

RETAIL PHARMACIES

You can go to all network retail pharmacies listed in this Directory.

- Your costs for some drugs may be less at a *Preferred Retail Pharmacy*. We have marked these pharmacies with the “Preferred Retail Pharmacy” designation.
- Your costs for some drugs may be higher at a *Standard Retail Pharmacy*. We have marked these pharmacies with the “Standard Retail Pharmacy” designation.

Extended Day Supply: Your prescription can be filled for a 93-day supply if the drug is eligible for an extended day supply. All Preferred Retail and Standard Retail Pharmacies offer an extended day supply.

Brevard County

Benzer Pharmacy

401 N. Wickham Rd., Ste. W
Melbourne, FL 32935
(321) 421-7620
*Standard Retail Pharmacy.

Eau Gallie Discount Pharmacy

991 E. Eau Gallie Blvd., Unit B
Indian Harbour Beach, FL 32937
(321) 777-2220
*Standard Retail Pharmacy.

FHCP Pharmacy - Melbourne

785 N. Wickham Rd., Ste. 104
Melbourne, FL 32935
(321) 567-7505
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90 day supply if the drug is eligible for 90 days.
Mon.-Fri.: 8:30 a.m. to 6:00 p.m.
Sat.: 9:00 a.m. to 1:00 p.m.
Sun: Closed

FHCP Pharmacy - Rockledge

1954 Rockledge Blvd., Ste. 107
Rockledge, FL 32955
(321) 567-7503
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90 day supply if the drug is eligible for 90 days.
Mon.-Fri.: 8:30 a.m. to 6:00 p.m.
Sat.: 9:00 a.m. to 1:00 p.m.
Sun: Closed

FHCP Pharmacy - Titusville

1021 S. Washington Ave.
Titusville, FL 32780
(321) 567-7500
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90 day supply if the drug is eligible for 90 days.
Mon.-Fri.: 8:30 a.m. to 6:00 p.m.
Sat.: 9:00 a.m. to 1:00 p.m.
Sun: Closed

Publix Pharmacy - Cocoa

2301 SR 524 Lot 150
Cocoa, FL 32926
(321) 636-6784
*Standard Retail Pharmacy.

Publix Pharmacy - Cocoa

7325 US Hwy. 1 N
Cocoa, FL 32927
(321) 635-8464
*Standard Retail Pharmacy.

Publix Pharmacy - Cocoa Beach

5645 N. Atlantic Ave.
Cocoa Beach, FL 32931
(321) 783-8304
*Standard Retail Pharmacy.

Publix Pharmacy - Indian Harbour Beach

270 E. Eau Gallie Blvd.
Indian Harbour Beach, FL 32937
(321) 773-2977
*Standard Retail Pharmacy.

Publix Pharmacy - Melbourne

1411 S. Babcock St.
Melbourne, FL 32901
(321) 727-9822
*Standard Retail Pharmacy.

Publix Pharmacy - Melbourne

3200 Lake Washington Rd.
Melbourne, FL 32934
(321) 424-0592
*Standard Retail Pharmacy.

Publix Pharmacy - Melbourne

4100 N. Wickham Rd.
Melbourne, FL 32935
(321) 424-6166
*Standard Retail Pharmacy.

Publix Pharmacy - Melbourne

7777 N. Wickham Rd.
Melbourne, FL 32940
(321) 253-1303
*Standard Retail Pharmacy.

Publix Pharmacy - Melbourne Beach

3830 Hwy. A1A S.
Melbourne Beach, FL 32951
(321) 725-3711
*Standard Retail Pharmacy.

Publix Pharmacy - Merritt Island

125 E. Merritt Island Causeway
Merritt Island, FL 32952
(321) 452-2321
*Standard Retail Pharmacy.

Publix Pharmacy - Merritt Island

1850 N. Courtenay Pkwy.
Merritt Island, FL 32953
(321) 896-6393
*Standard Retail Pharmacy.

Publix Pharmacy - Palm Bay

1150 Malabar Rd. SE
Palm Bay, FL 32907
(321) 727-3781
*Standard Retail Pharmacy.

Publix Pharmacy - Palm Bay

3450 Bayside Lakes Blvd. SE
Palm Bay, FL 32909
(321) 725-3757
*Standard Retail Pharmacy.

Publix Pharmacy - Rockledge

5380 Stadium Pkwy., Ste. 100
Rockledge, FL 32955
(321) 433-1789
*Standard Retail Pharmacy.

Publix Pharmacy - Satellite Beach
1024 Hwy. A1A
Satellite Beach, FL 32937
(321) 773-7035
*Standard Retail Pharmacy.

Publix Pharmacy - Titusville
3275 Garden St.
Titusville, FL 32796
(321) 267-1233
*Standard Retail Pharmacy.

Publix Pharmacy - West Melbourne
145 Palm Bay Rd. NE Ste. 117
West Melbourne, FL 32904
(321) 722-0995
*Standard Retail Pharmacy.

Publix Pharmacy - West Melbourne
2261 W. New Haven Ave.
West Melbourne, FL 32904
(321) 676-0173
*Standard Retail Pharmacy.

The Medicine Shoppe - Melbourne
2176 Sarno Rd., Ste. 120
Melbourne, FL 32935
(321) 242-2440
*Standard Retail Pharmacy.

Walgreens - Cocoa
1106 Clearlake Rd.
Cocoa, FL 32922
(321) 632-3150
*Standard Retail Pharmacy.

Walgreens - Cocoa
7415 N. Hwy. 1
Cocoa, FL 32927
(321) 213-6233
*Standard Retail Pharmacy.

Walgreens - Cocoa Beach
4150 N. Atlantic Ave.
Cocoa Beach, FL 32931
(321) 799-9112
*Standard Retail Pharmacy.

Walgreens - Melbourne
1213 Palm Bay Rd. NE
Melbourne, FL 32905
(321) 676-4602
*Standard Retail Pharmacy.

Walgreens - Melbourne
1350 N. Wickham Rd.
Melbourne, FL 32935
(321) 254-5507
*Standard Retail Pharmacy.

Walgreens - Melbourne
2200 N. Highway A1A
Melbourne, FL 32903
(321) 773-2022
*Standard Retail Pharmacy.

Walgreens - Melbourne
4020 N. Wickham Rd.
Melbourne, FL 32935
(321) 254-7803
*Standard Retail Pharmacy.

Walgreens - Melbourne
4280 Minton Rd.
Melbourne, FL 32904
(321) 951-9654
*Standard Retail Pharmacy.

Walgreens - Melbourne
7780 N. Wickham Rd.
Melbourne, FL 32940
(321) 254-1072
*Standard Retail Pharmacy.

Walgreens - Melbourne
975 S. Babcock St.
Melbourne, FL 32901
(321) 723-4664
*Standard Retail Pharmacy.

Walgreens - Merritt Island
1587 N. Courtenay Pkwy.
Merritt Island, FL 32953
(321) 459-1647
*Standard Retail Pharmacy.

Walgreens - Merritt Island
90 S. Sykes Creek Pkwy.
Merritt Island, FL 32952
(321) 452-5612
*Standard Retail Pharmacy.

Walgreens - Mims
2475 US Hwy. 1
Mims, FL 32754
(321) 267-1788
*Standard Retail Pharmacy.

Walgreens - Palm Bay
1160 Malabar Rd. SE
Palm Bay, FL 32907
(321) 956-9626
*Standard Retail Pharmacy.

Walgreens - Palm Bay
175 Malabar Rd. NW
Palm Bay, FL 32907
(321) 728-4055
*Standard Retail Pharmacy.

Walgreens - Palm Bay
3495 Bayside Lakes Blvd. SE
Palm Bay, FL 32909
(321) 409-2828
*Standard Retail Pharmacy.

Walgreens - Palm Bay
5245 Babcock St. NE
Palm Bay, FL 32905
(321) 409-1148
*Standard Retail Pharmacy.

Walgreens - Rockledge
5475 Murrell Rd.
Rockledge, FL 32955
(321) 631-3732
*Standard Retail Pharmacy.

Walgreens - Rockledge
925 Barton Blvd.
Rockledge, FL 32955
(321) 638-2482
*Standard Retail Pharmacy.

Walgreens - Satellite Beach
1098 Hwy. A1A
Satellite Beach, FL 32937
(321) 779-0019
*Standard Retail Pharmacy.

Walgreens - Titusville
2605 Barna Ave.
Titusville, FL 32780
(321) 269-7392
*Standard Retail Pharmacy.

Walgreens - Titusville
2935 Garden St.
Titusville, FL 32796
(321) 267-0249
*Standard Retail Pharmacy.

Walgreens - Titusville
4600 S. Washington Ave.
Titusville, FL 32780
(321) 269-7573
*Standard Retail Pharmacy.

Walgreens - W. Melbourne
3090 W. New Haven Ave.
W. Melbourne, FL 32904
(321) 727-8453
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - Micco
7960 US Hwy. 1
Micco, FL 32976
(772) 663-1135
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - Palm Bay
190 Malabar Rd. SW
Palm Bay, FL 32907
(321) 984-2575
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - Port St. John
6257 US Hwy. 1
Port St. John, FL 32927
(321) 633-8150
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - Titusville
1535 N. Singleton Ave.
Titusville, FL 32796
(321) 264-2055
*Standard Retail Pharmacy.

Flagler County

FHCP Pharmacy - Palm Coast
309 Palm Coast Pkwy. NE
Palm Coast, FL 32137
(386) 446-9447
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90 day supply if the drug is eligible for 90 days.
Mon.-Fri.: 8:30 a.m. to 6:00 p.m.
Sat.: 9:00 a.m. to 1:00 p.m.
Sun: Closed

FHCP Pharmacy - Palm Coast Town Center
145 City Place, Ste. 100
Palm Coast, FL 32164
(386) 302-0977
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90 day supply if the drug is eligible for 90 days.
Mon.-Fri.: 8:30 a.m. to 6:00 p.m.
Sat.: 9:00 a.m. to 1:00 p.m.
Sun: Closed

Publix Pharmacy - Flagler Beach
414 Beach Village Dr.
Flagler Beach, FL 32136
(386) 517-2781
*Standard Retail Pharmacy.

Publix Pharmacy - Palm Coast
4950 Belle Terre Pkwy.
Palm Coast, FL 32737
(386) 445-5350
*Standard Retail Pharmacy.

Walgreens - Palm Coast
1109 Palm Coast Pkwy., SW
Palm Coast, FL 32137
(386) 445-7041
*Standard Retail Pharmacy.

Walgreens - Palm Coast
215 Palm Coast Pkwy. NE
Palm Coast, FL 32137
(386) 986-2824
*Standard Retail Pharmacy.

Walgreens - Palm Coast
5000 E. Hwy. 100
Palm Coast, FL 32164
(386) 586-3830
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - Palm Coast
111 Flagler Plaza Dr.
Palm Coast, FL 32137
(386) 517-0010
*Standard Retail Pharmacy.

Seminole County

FHCP Pharmacy - Stirling Center
707 Platinum Point
Lake Mary, FL 32746
(407) 732-7950
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90 day supply if the drug is eligible for 90 days.
Mon.-Fri.: 8:30 a.m. to 7:30 p.m.
Sat.: 9:00 a.m. to 1:00 p.m.
Sun.: Closed

Publix Pharmacy - Altamonte Springs
482 E. Altamonte Dr.
Altamonte Springs, FL 32701
(407) 260-9985
*Standard Retail Pharmacy.

Publix Pharmacy - Altamonte Springs
851 S. SR 434
Altamonte Springs, FL 32714
(407) 522-1105
*Standard Retail Pharmacy.

Publix Pharmacy - Altamonte Springs
951 State Rd. 434 N.
Altamonte Springs, FL 32714
(407) 682-5555
*Standard Retail Pharmacy.

Publix Pharmacy - Apopka
540 S. Hunt Club
Apopka, FL 32703
(407) 862-5823
*Standard Retail Pharmacy.

Publix Pharmacy - Casselberry
1455 State Rd. 436, Unit 221
Casselberry, FL 32707
(407) 673-0788
*Standard Retail Pharmacy.

Publix Pharmacy - Casselberry
3385 S. US 17 92, Ste. 181
Casselberry, FL 32707
(407) 831-2323
*Standard Retail Pharmacy.

Publix Pharmacy - Lake Mary
4195 W. Lake Mary Blvd.
Lake Mary, FL 32746
(407) 328-3062
*Standard Retail Pharmacy.

Publix Pharmacy - Lake Mary
601 Weldon Blvd.
Lake Mary, FL 32746
(407) 688-0575
*Standard Retail Pharmacy.

Publix Pharmacy - Lake Mary
825 Rinehart Rd.
Lake Mary, FL 32746
(407) 324-9822
*Standard Retail Pharmacy.

Publix Pharmacy - Lake Mary
870 Village Oak Ln.
Lake Mary, FL 32746
(407) 804-1963
*Standard Retail Pharmacy.

Publix Pharmacy - Longwood
2381 W. SR 434
Longwood, FL 32779
(407) 865-9924
*Standard Retail Pharmacy.

Publix Pharmacy - Oviedo
1801 E. Broadway St.
Oviedo, FL 32765
(407) 971-0489
*Standard Retail Pharmacy.

Publix Pharmacy - Oviedo
2100 Winter Springs Blvd.
Oviedo, FL 32765
(407) 366-9810
*Standard Retail Pharmacy.

Publix Pharmacy - Oviedo
2871 Clayton Crossing Way, Ste. 1001
Oviedo, FL 32765
(407) 673-2317
*Standard Retail Pharmacy.

Publix Pharmacy - Oviedo
4250 Alafaya Trail
Oviedo, FL 32765
(407) 366-9720
*Standard Retail Pharmacy.

Publix Pharmacy - Oviedo
443 W. CR 419, Ste. 1001
Oviedo, FL 32766
(407) 603-4112
*Standard Retail Pharmacy.

Publix Pharmacy - Oviedo
81 Alafaya Woods Blvd.
Oviedo, FL 32765
(407) 366-8319
*Standard Retail Pharmacy.

Publix Pharmacy - Winter Springs
1160 SR 434
Winter Springs, FL 32708
(407) 327-9731
*Standard Retail Pharmacy.

Publix Pharmacy - Winter Springs
5655 Red Bug Lake Rd.
Winter Springs, FL 32708
(407) 695-5814
*Standard Retail Pharmacy.

Walgreens - Altamonte Springs
113 Maitland Ave.
Altamonte Springs, FL 32701
(407) 331-4698
*Standard Retail Pharmacy.

Walgreens - Altamonte Springs
1201 W. State Rd. 436
Altamonte Springs, FL 32714
(407) 389-7353
*Standard Retail Pharmacy.

Walgreens - Altamonte Springs
200 W. State Rd. 436
Altamonte Springs, FL 32714
(407) 389-0476
*Standard Retail Pharmacy.

Walgreens - Casselberry
955 S. Winter Park Dr.
Casselberry, FL 32707
(407) 767-7002
*Standard Retail Pharmacy.

Walgreens - Fern Park
7815 Hwy. 17-92
Fern Park, FL 32730
(407) 331-0968
*Standard Retail Pharmacy.

Walgreens - Lake Mary
1201 S. International Pkwy.
Lake Mary, FL 32746
(407) 805-9148
*Standard Retail Pharmacy.

Walgreens - Lake Mary
4024 W. Lake Mary Blvd.
Lake Mary, FL 32746
(407) 549-3115
*Standard Retail Pharmacy.

Walgreens - Lake Mary
7085 County Road 46A
Lake Mary, FL 32746
(407) 833-0276
*Standard Retail Pharmacy.

Walgreens - Longwood
115 E. SR 434
Longwood, FL 32750
(407) 830-7350
*Standard Retail Pharmacy.

Walgreens - Oviedo
1000 W. Broadway St., Ste. 101
Oviedo, FL 32765
(407) 366-7007
*Standard Retail Pharmacy.

Walgreens - Oviedo
785 Lockwood Blvd.
Oviedo, FL 32765
(407) 359-2453
*Standard Retail Pharmacy.

Walgreens - Oviedo
85 E. Mitchell Hammock Rd.
Oviedo, FL 32765
(407) 977-1518
*Standard Retail Pharmacy.

Walgreens - Sanford
2501 French Ave.
Sanford, FL 32773
(407) 321-0518
*Standard Retail Pharmacy.

Walgreens - Sanford
3803 S. Orlando Dr.
Sanford, FL 32773
(407) 321-0250
*Standard Retail Pharmacy.

Walgreens - Winter Park
2000 Howell Branch Rd.
Winter Park, FL 32792
(407) 697-9827
*Standard Retail Pharmacy.

Walgreens - Winter Springs
401 State Rd. 434
Winter Springs, FL 32708
(407) 327-9362
*Standard Retail Pharmacy.

Walgreens - Winter Springs
5205 Red Bug Lake Rd.
Winter Springs, FL 32708
(407) 696-2242
*Standard Retail Pharmacy.

**Winn Dixie Pharmacy -
Casselberry**
1750 Sunshadow Dr., Ste. 100
Casselberry, FL 32707
(407) 696-2885
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - Oviedo
1021 Lockwood Blvd.
Oviedo, FL 32765
(407) 977-9020
*Standard Retail Pharmacy.

St. Johns County

FHCP Pharmacy - St. Augustine
200 Southpark Blvd., Ste. 206
St. Augustine, FL 32086
(904) 295-3677
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90
day supply if the drug is eligible for
90 days.
Mon.-Fri.: 8:30 a.m. to 6:00 p.m.
Sat.: 9:00 a.m. to 1:00 p.m.
Sun: Closed

**Publix Pharmacy - Ponte Vedra
Beach**
120 Marketside Ave.
Ponte Vedra Beach, FL 32081
(904) 825-1913
*Standard Retail Pharmacy.

**Publix Pharmacy - Ponte Vedra
Beach**
220 Front St.
Ponte Vedra Beach, FL 32082
(904) 280-5441
*Standard Retail Pharmacy.

**Publix Pharmacy - Ponte Vedra
Beach**
3777 Palm Valley Rd.
Ponte Vedra Beach, FL 32082
(904) 273-6667
*Standard Retail Pharmacy.

Publix Pharmacy - Saint Johns
2750 Racetrack Rd.
Saint Johns, FL 32259
(904) 230-3965
*Standard Retail Pharmacy.

Publix Pharmacy - Saint Johns
2845 County Rd. 210 W.
Saint Johns, FL 32259
(904) 230-3933
*Standard Retail Pharmacy.

Publix Pharmacy - Saint Johns
450 SR 13
Saint Johns, FL 32259
(904) 230-3207
*Standard Retail Pharmacy.

Publix Pharmacy - St. Augustine
1033 A1A Beach Blvd.
St. Augustine, FL 32080
(904) 461-0236
*Standard Retail Pharmacy.

Publix Pharmacy - St. Augustine
125 Jenkins St.
St. Augustine, FL 32086
(904) 810-6823
*Standard Retail Pharmacy.

Publix Pharmacy - St. Augustine
55 Ava Way
St. Augustine, FL 32084
(904) 827-1453
*Standard Retail Pharmacy.

Publix Pharmacy - St. Augustine
84 Tuscan Way
St. Augustine, FL 32092
(904) 940-2894
*Standard Retail Pharmacy.

Publix Pharmacy - St. Augustine
955 State Rd. 16
St. Augustine, FL 32084
(904) 819-6774
*Standard Retail Pharmacy.

Walgreens - Jacksonville
105 Julington Plaza Dr.
Jacksonville, FL 32259
(904) 287-5656
*Standard Retail Pharmacy.

Walgreens - Jacksonville
2839 CR 210 W
Jacksonville, FL 32259
(904) 287-5476
*Standard Retail Pharmacy.

Walgreens - Jacksonville
390 SR 13 N
Jacksonville, FL 32259
(904) 230-4696
*Standard Retail Pharmacy.

Walgreens - Ponte Vedra
860 A1A N
Ponte Vedra, FL 32082
(904) 543-0762
*Standard Retail Pharmacy.

Walgreens - St. Augustine
116 Blackford Way
St. Augustine, FL 32086
(904) 436-0006
*Standard Retail Pharmacy.

Walgreens - St. Augustine
2075 US Hwy. 1 S
St. Augustine, FL 32086
(904) 829-5240
*Standard Retail Pharmacy.

Walgreens - St. Augustine
2801 N. Ponce De Leon Blvd.
St. Augustine, FL 32084
(904) 810-2200
*Standard Retail Pharmacy.

Walgreens - St. Augustine
3975 A1A S
St. Augustine, FL 32080
(904) 471-9026
*Standard Retail Pharmacy.

Walgreens - St. Augustine
5445 SR 16
St. Augustine, FL 32092
(904) 940-5556
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - Jacksonville

2220 County Rd. 210 W.
Jacksonville, FL 32259
(904) 823-2171
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - Ponte Vedra Beach

290 Solana Rd.
Ponte Vedra Beach, FL 32082
(904) 543-8678
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - St. Augustine

3551 N. Ponce Deleon Blvd.
St. Augustine, FL 32086
(904) 824-3922
*Standard Retail Pharmacy.

Volusia County

FHCP Pharmacy - Daytona Beach

350 N. Clyde Morris Blvd.
Daytona Beach, FL 32114
(386) 248-0832
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90 day supply if the drug is eligible for 90 days.
Mon.-Fri.: 8:30 a.m. to 6:00 p.m.
Sat.: 9:00 a.m. to 1:00 p.m.
Sun: Closed

FHCP Pharmacy - DeLand

937 N. Spring Garden Ave.
DeLand, FL 32720
(386) 736-7318
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90 day supply if the drug is eligible for 90 days.
Mon.-Fri.: 8:30 a.m. to 6:00 p.m.
Sat.: 9:00 a.m. to 1:00 p.m.
Sun: Closed

FHCP Pharmacy - Edgewater

239 N. Ridgewood Ave.
Edgewater, FL 32132
(386) 423-4212
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90 day supply if the drug is eligible for 90 days.
Mon.-Fri.: 8:30 a.m. to 6:00 p.m.
Sat.: 9:00 a.m. to 1:00 p.m.
Sun: Closed

FHCP Pharmacy - Holly Hill

1510 Ridgewood Ave., Ste. 100
Holly Hill, FL 32117
(386) 676-7120
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90 day supply if the drug is eligible for 90 days.
Mon.-Fri.: 8:30 a.m. to 6:00 p.m.
Sat.: 9:00 a.m. to 5:00 p.m.
Sun: Closed

FHCP Pharmacy - Orange City

2777 Enterprise Rd.
Orange City, FL 32763
(386) 774-5961
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90 day supply if the drug is eligible for 90 days.
Mon.-Fri.: 8:30 a.m. to 6:00 p.m.
Sat.: 9:00 a.m. to 1:00 p.m.
Sun: Closed

FHCP Pharmacy - Ormond Beach

473 S. Nova Rd.
Ormond Beach, FL 32174
(386) 481-6145
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90 day supply if the drug is eligible for 90 days.
Mon.-Fri.: 8:30 a.m. to 6:00 p.m.
Sat.: 9:00 a.m. to 1:00 p.m.
Sun: Closed

FHCP Pharmacy - Port Orange

740 Dunlawton Ave., Ste. 150
Port Orange, FL 32127
(386) 767-0563
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90 day supply if the drug is eligible for 90 days.
Mon.-Fri.: 8:30 a.m. to 6:00 p.m.
Sat.: 9:00 a.m. to 1:00 p.m.
Sun: Closed

FHCP Pharmacy - Summer Trees

1657 Taylor Rd., Ste. 102
Port Orange, FL 32128
(386) 317-8537
*Preferred Retail Pharmacy.
Prescriptions can be filled for a 90 day supply if the drug is eligible for 90 days.
Mon.-Fri.: 8:30 a.m. to 6:00 p.m.
Sat.: 9:00 a.m. to 1:00 p.m.
Sun: Closed

Publix Pharmacy - Daytona Beach

1500 Beville Rd., Ste. 300
Daytona Beach, FL 32114
(386) 255-4226
*Standard Retail Pharmacy.

Publix Pharmacy - Daytona Beach

2595 N. Atlantic Ave.
Daytona Beach, FL 32118
(386) 677-1073
*Standard Retail Pharmacy.

Publix Pharmacy - Daytona Beach Shores

3044 S. Atlantic Ave.
Daytona Beach Shores, FL 32118
(386) 788-7330
*Standard Retail Pharmacy.

Publix Pharmacy - DeLand

2431 S. Woodland Blvd.
DeLand, FL 32720
(386) 734-5369
*Standard Retail Pharmacy.

Publix Pharmacy - DeLand

299 E. International Speedway Blvd.
DeLand, FL 32724
(386) 738-3619
*Standard Retail Pharmacy.

Publix Pharmacy - Deltona
2100 Saxon Blvd.
Deltona, FL 32725
(386) 532-6388
*Standard Retail Pharmacy.

Publix Pharmacy - Deltona
2783 Elkcam Blvd.
Deltona, FL 32738
(386) 789-3786
*Standard Retail Pharmacy.

Publix Pharmacy - Deltona
605 Courtland Blvd.
Deltona, FL 32738
(407) 321-5421
*Standard Retail Pharmacy.

Publix Pharmacy - Deltona
915 Doyle Rd.
Deltona, FL 32725
(386) 575-0514
*Standard Retail Pharmacy.

Publix Pharmacy - Edgewater
2970 S. Ridgewood Ave.
Edgewater, FL 32141
(386) 478-1334
*Standard Retail Pharmacy.

Publix Pharmacy - New Smyrna Beach
1930 State Rd. 44
New Smyrna Beach, FL 32168
(386) 423-1173
*Standard Retail Pharmacy.

Publix Pharmacy - New Smyrna Beach
709 E. Third Ave.
New Smyrna Beach, FL 32169
(386) 427-9161
*Standard Retail Pharmacy.

Publix Pharmacy - Ormond Beach
1258 Ocean Shore Blvd.
Ormond Beach, FL 32176
(386) 441-3730
*Standard Retail Pharmacy.

Publix Pharmacy - Ormond Beach
1478 W. Granada Blvd.
Ormond Beach, FL 32174
(386) 677-4215
*Standard Retail Pharmacy.

Publix Pharmacy - Ormond Beach
3750 Roscommon Dr.
Ormond Beach, FL 32174
(386) 615-6858
*Standard Retail Pharmacy.

Publix Pharmacy - Port Orange
1660 Taylor Rd.
Port Orange, FL 32128
(386) 760-7334
*Standard Retail Pharmacy.

Publix Pharmacy - South Daytona
2400 S. Ridgewood Ave.
South Daytona, FL 32119
(386) 756-0477
*Standard Retail Pharmacy.

Walgreens - Daytona Beach
100 S. Ridgewood Ave.
Daytona Beach, FL 32114
(386) 255-4167
*Standard Retail Pharmacy.

Walgreens - Daytona Beach
1420 Beville Rd.
Daytona Beach, FL 32114
(386) 257-5773
*Standard Retail Pharmacy.

Walgreens - Daytona Beach
2679 N. Atlantic Ave.
Daytona Beach, FL 32118
(386) 672-2008
*Standard Retail Pharmacy.

Walgreens - Daytona Beach
600 Seabreeze Blvd.
Daytona Beach, FL 32118
(386) 255-8802
*Standard Retail Pharmacy.

Walgreens - Daytona Beach Shores
3004 S. Atlantic Ave.
Daytona Beach, FL 32118
(386) 788-6344
*Standard Retail Pharmacy.

Walgreens - DeBary
15 N. Hwy. 17 92
DeBary, FL 32713
(386) 668-4946
*Standard Retail Pharmacy.

Walgreens - DeLand
100 E. International Speedway Blvd.
DeLand, FL 32724
(386) 738-4371
*Standard Retail Pharmacy.

Walgreens - DeLand
300 E. New York Ave.
DeLand, FL 32720
(386) 943-4011
*Standard Retail Pharmacy.

Walgreens - DeLand
3299 N. Woodland Blvd.
DeLand, FL 32720
(386) 738-3829
*Standard Retail Pharmacy.

Walgreens - Deltona
1700 N. Normandy Blvd.
Deltona, FL 32725
(386) 532-4048
*Standard Retail Pharmacy.

Walgreens - Deltona
1925 Providence Blvd.
Deltona, FL 32725
(386) 789-6096
*Standard Retail Pharmacy.

Walgreens - Deltona
500 Howland Blvd.
Deltona, FL 32738
(407) 710-3120
*Standard Retail Pharmacy.

Walgreens - Edgewater
3010 S. Ridgewood Ave.
Edgewater, FL 32141
(386) 427-5208
*Standard Retail Pharmacy.

Walgreens - Holly Hill
1600 N. Nova Rd.
Holly Hill, FL 32117
(386) 255-0485
*Standard Retail Pharmacy.

Walgreens - New Smyrna Beach
1800 SR 44
New Smyrna Beach, FL 32168
(386) 428-1558
*Standard Retail Pharmacy.

Walgreens - New Smyrna Beach
800 Hwy. A1A
New Smyrna Beach, FL 32169
(386) 426-0725
*Standard Retail Pharmacy.

Walgreens - Orange City
897 Saxon Blvd.
Orange City, FL 32763
(386) 775-5336
*Standard Retail Pharmacy.

Walgreens - Ormond
205 E. Granada Blvd.
Ormond Beach, FL 32176
(386) 677-8849
*Standard Retail Pharmacy.

Walgreens - Ormond Beach
2001 W. Granada Blvd.
Ormond Beach, FL 32174
(386) 676-7377
*Standard Retail Pharmacy.

Walgreens - Ormond Beach
790 W. Granada Blvd.
Ormond Beach, FL 32174
(386) 672-7107
*Standard Retail Pharmacy.

Walgreens - Port Orange
1625 Taylor Rd.
Port Orange, FL 32128
(386) 761-5578
*Standard Retail Pharmacy.

Walgreens - Port Orange
1650 Dunlawton Ave.
Port Orange, FL 32129
(386) 322-3267
*Standard Retail Pharmacy.

Walgreens - Port Orange
3805 S. Nova Rd.
Port Orange, FL 32129
(386) 756-0776
*Standard Retail Pharmacy.

Walgreens - South Daytona
2620 S. Nova Rd.
South Daytona, FL 32119
(386) 767-9731
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - Debary
2 North US Hwy. 17 92
Debary, FL 32713
(386) 668-8845
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - Deltona
2880 Howland Blvd.
Deltona, FL 32725
(386) 532-7178
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - Edgewater
1838 S. Ridgewood Ave.
Edgewater, FL 32141
(386) 428-1844
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - Ormond Beach
353 W. Granada Blvd.
Ormond Beach, FL 32174
(386) 677-0602
*Standard Retail Pharmacy.

MAIL ORDER PHARMACY

FHCP's Mail Order Pharmacy
P.O. Box 11696
Daytona Beach, FL 32120
(386) 676-7126
(800) 232-0216
NOT OPEN TO PUBLIC, MAIL-
ORDER ONLY
Monday-Friday: 8:30 a.m. to 5:30
p.m.

You can get prescription drugs shipped to your home through our network mail order delivery program which is called "FHCP's Mail Order Pharmacy."

For refills of your mail order prescriptions, please contact us 21 days before you think the drugs you have on hand will run out to make sure your next order is shipped to you in time.

Typically, you should expect to receive your prescription drugs within 14 days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact us at 1-386-676-7126 or 1-800-232-0216 (TTY users should call 1-800-955-8770). Hours are Monday through Friday, 8:30 a.m. to 5:30 p.m., local time.

HOME INFUSION PHARMACIES

Home Infusion Services must be pre-authorized and arranged for by FHCP Medicare. As part of this process, the order for home infusion medications and supplies will be sent to our Home Infusion Pharmacy. For more information, please contact the Case Management Department 1-866-676-7187 (TTY users call 1-800-955-8770) from 8:00 a.m. – 5:00 p.m., Monday through Friday.

Brevard County

Ambient Healthcare of Central Florida

12689 Challenger Pkwy., Ste. 100
Orlando, FL 32826
(407) 678-2068
(888) 999-8586
*Prior authorization from FHCP Case Management Department needed.

Orange County

Ambient Healthcare of Central Florida

12689 Challenger Pkwy., Ste. 100
Orlando, FL 32826
(407) 678-2068
(888) 999-8586
*Prior authorization from FHCP Case Management Department needed.

Volusia County

Holly Hill Pharmacy

1702 Ridgewood Ave.
Holly Hill, FL 32117
(386) 677-7377
*Prior authorization from FHCP Case Management Department needed.

LONG-TERM CARE PHARMACIES

Residents of a long-term care facility may access their prescription drugs covered under FHCP Medicare Rx, FHCP Medicare Rx Plus, FHCP Medicare Choice, FHCP Medicare Rx Savings, FHCP Medicare Premier Plus, FHCP Medicare Premier Advantage and FHCP Medicare Flagler Advantage through the facility's long-term care pharmacy or another network long-term care pharmacy.

The long-term care facility is responsible for arranging for your medications to be delivered to their facility. Facility nurses are responsible for administering drugs per their Facilities policies and procedures. Please contact the long-term care facility or your physician for more information.

Brevard County

Savers Long Term Care

200 Ocean Ave.
Melbourne Beach, FL 32951
(321) 725-5490

Broward County

Sun Pharmacy of Sunrise/Heartland

1161 Sawgrass Corp. Pkwy.
Sunrise, FL 33323
(954) 838-7936

Bulloch County

Guardian Pharmacy of South Georgia

10929 Hwy. 301 South
Statesboro, GA 30458
(912) 764-7839
(877) 736-2233

Clay County

Atkinson's Healthcare

100 Old Orange Park Rd.
Orange Park, FL 32073
(904) 264-7578
(877) 264-7578
www.atkinsonpharmacy.com

Hillsborough County

Novopharm of Tampa, LLC

5404 Hoover Blvd., Ste. 22
Tampa, FL 33634
(813) 787-5520

Pharmscript of Florida

3801 Corporex Park Dr., Ste. 115
Tampa, FL 33619
(813) 418-5282

Rxperts Pharmacy of Tampa

1911 N. US Highway 301, Ste. 100
Tampa, FL 33619
(813) 740-1818

Lake County

Bay Pharmacy Institutional

2 E. Magnolia Ave.
Eustis, FL 32726
(352) 357-4341

Pinellas County

Southcare Pharmacy

6499 38th Ave. N., Ste. A1
St. Petersburg, FL 33710
(727) 344-3902

Polk County

Senior Care Pharmacy

4175 S. Pipkin Rd., Ste. 208
Lakeland, FL 33811
(863) 577-1440

Seminole County

Advanced Pharmacy

45 Skyline Dr.
Lake Mary, FL 32746
(407) 805-8300

Volusia County

Guardian Pharmacy

10 Aviator Way
Ormond Beach, FL 32174
(386) 615-6656

Oak Park LTC Pharmacy
701 Monastery Rd., Ste. B
Orange City, FL 32763
(386) 456-1500

Ritters Towne Pharmacy, LLC
120 E. New York Ave.
DeLand, FL 32724
(386) 734-6666

Wellfount Corporation
5751 West 73rd St.
Indianapolis, IN 46278
(317) 524-1515

**NETWORK PHARMACIES
OUTSIDE OF FLAGLER,
BREVARD, SEMINOLE, ST.
JOHNS AND VOLUSIA
COUNTIES, FL**

We have network pharmacies outside of the service area where you can get your drugs covered as a member of our plan.

Duval County

Walgreens - Atlantic Beach
2405 Mayport Rd.
Atlantic Beach, FL 32233
(904) 435-0509
*Standard Retail Pharmacy.

Walgreens - Jacksonville
10899 Baymeadows Rd.
Jacksonville, FL 32256
(904) 519-6277
*Standard Retail Pharmacy.

Walgreens - Jacksonville
11 University Blvd., N.
Jacksonville, FL 32211
(904) 727-9939
*Standard Retail Pharmacy.

Walgreens - Jacksonville
11135 Lem Turner Rd.
Jacksonville, FL 32218
(904) 764-8918
*Standard Retail Pharmacy.

Walgreens - Jacksonville
11430 Beach Blvd.
Jacksonville, FL 32246
(904) 641-1581
*Standard Retail Pharmacy.

Walgreens - Jacksonville
12002 McCormick Rd.
Jacksonville, FL 32225
(904) 646-1770
*Standard Retail Pharmacy.

Walgreens - Jacksonville
12145 San Jose Blvd.
Jacksonville, FL 32223
(904) 262-6808
*Standard Retail Pharmacy.

Walgreens - Jacksonville
1215 Dunn Ave.
Jacksonville, FL 32218
(904) 751-3530
*Standard Retail Pharmacy.

Walgreens - Jacksonville
12230 Atlantic Blvd.
Jacksonville, FL 32225
(904) 221-1546
*Standard Retail Pharmacy.

Walgreens - Jacksonville
12387 Yellow Bluff Rd.
Jacksonville, FL 32226
(904) 751-2744
*Standard Retail Pharmacy.

Walgreens - Jacksonville
13125 N. Main St.
Jacksonville, FL 32218
(904) 596-1653
*Standard Retail Pharmacy.

Walgreens - Jacksonville
13255 Atlantic Blvd.
Jacksonville, FL 32225
(904) 220-6606
*Standard Retail Pharmacy.

Walgreens - Jacksonville
13905 Old St. Augustine Rd.
Jacksonville, FL 32258
(904) 268-9025
*Standard Retail Pharmacy.

Walgreens - Jacksonville
14405 Beach Blvd.
Jacksonville, FL 32250
(904) 223-5017
*Standard Retail Pharmacy.

Walgreens - Jacksonville
1801 N. Davis St.
Jacksonville, FL 32209
(904) 353-1942
*Standard Retail Pharmacy.

Walgreens - Jacksonville
1801 N. Main St.
Jacksonville, FL 32206
(904) 903-5528
*Standard Retail Pharmacy.

Walgreens - Jacksonville
2703 Park St.
Jacksonville, FL 32205
(904) 384-8929
*Standard Retail Pharmacy.

Walgreens - Jacksonville
3505 University Blvd., W.
Jacksonville, FL 32217
(904) 636-0779
*Standard Retail Pharmacy.

Walgreens - Jacksonville
3604 Blanding Blvd.
Jacksonville, FL 32210
(904) 778-8821
*Standard Retail Pharmacy.

Walgreens - Jacksonville
4297 Oldfield Crossing Dr.
Jacksonville, FL 32223
(904) 288-0652
*Standard Retail Pharmacy.

Walgreens - Jacksonville
4715 Hodges Blvd.
Jacksonville, FL 32224
(904) 992-4643
*Standard Retail Pharmacy.

Walgreens - Jacksonville
5108 Norwood Ave.
Jacksonville, FL 32208
(904) 761-4491
*Standard Retail Pharmacy.

Walgreens - Jacksonville
5340 Soutel Dr.
Jacksonville, FL 32219
(904) 764-1773
*Standard Retail Pharmacy.

Walgreens - Jacksonville
5990 Townshend Rd.
Jacksonville, FL 32244
(904) 771-1987
*Standard Retail Pharmacy.

Walgreens - Jacksonville
6006 Beach Blvd.
Jacksonville, FL 32216
(904) 727-6626
*Standard Retail Pharmacy.

Walgreens - Jacksonville
6103 Fort Caroline Rd.
Jacksonville, FL 32277
(904) 745-5826
*Standard Retail Pharmacy.

Walgreens - Jacksonville
654 Cassat Ave.
Jacksonville, FL 32205
(904) 693-3321
*Standard Retail Pharmacy.

Walgreens - Jacksonville
7221 Normandy Blvd.
Jacksonville, FL 32205
(904) 783-1109
*Standard Retail Pharmacy.

Walgreens - Jacksonville
7224 Merrill Rd.
Jacksonville, FL 32277
(904) 745-9667
*Standard Retail Pharmacy.

Walgreens - Jacksonville
7512 Lem Turner Rd.
Jacksonville, FL 32208
(904) 924-9019
*Standard Retail Pharmacy.

Walgreens - Jacksonville
7546 103rd St.
Jacksonville, FL 32210
(904) 777-3050
*Standard Retail Pharmacy.

Walgreens - Jacksonville
8018 Normandy Blvd.
Jacksonville, FL 32221
(904) 271-4140
*Standard Retail Pharmacy.

Walgreens - Jacksonville
8309 Southside Blvd.
Jacksonville, FL 32256
(904) 672-1999
*Standard Retail Pharmacy.

Walgreens - Jacksonville
836 Prudential Dr.
Jacksonville, FL 32207
(904) 202-5288
*Standard Retail Pharmacy.

Walgreens - Jacksonville
866 Dunn Ave.
Jacksonville, FL 32218
(904) 751-3530
*Standard Retail Pharmacy.

Walgreens - Jacksonville
8917 San Jose Blvd.
Jacksonville, FL 32257
(904) 636-8186
*Standard Retail Pharmacy.

Walgreens - Jacksonville
9700 Argyle Forest Blvd.
Jacksonville, FL 32222
(904) 778-0871
*Standard Retail Pharmacy.

Walgreens - Jacksonville Beach
5 3rd St., N.
Jacksonville Beach, FL 32250
(904) 241-5828
*Standard Retail Pharmacy.

Walgreens - Neptune Beach
406 Atlantic Blvd.
Neptune Beach, FL 32266
(904) 247-1953
*Standard Retail Pharmacy.

Orange County

Walgreens - Winter Park
1920 Aloma Ave.
Winter Park, FL 32792
(407) 628-1899
*Standard Retail Pharmacy.

Walgreens - Winter Park
7403 Aloma Ave.
Winter Park, FL 32792
(407) 677-8589
*Standard Retail Pharmacy.

Putnam County

Walgreens - Palatka
719 S. State Road 19
Palatka, FL 32177
(386) 328-6787
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - Crescent City
1115 North Summit St.
Crescent City, FL 32112
(386) 698-4922
*Standard Retail Pharmacy.

Winn Dixie Pharmacy - Palatka
901 Hwy. 19 S.
Palatka, FL 32177
(386) 328-6239
*Standard Retail Pharmacy.

Section 1557 Notification: Discrimination is Against the Law

FHCP Medicare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. FHCP Medicare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

FHCP Medicare:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:
 - Qualified Interpreters
 - Information written in other languages

If you need these services, contact:

- FHCP Medicare: 1-833-866-6559

If you believe that FHCP Medicare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

FHCP Medicare
Civil Rights Coordinator
PO Box 9910
Daytona Beach, FL 32120-0910
Phone: 1-844-219-6137
TTY: 1-800-955-8770
Fax: 386-676-7149
Email: rights@fhcp.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.