



## 2024 Enrollment Guide





### Brevard, Flagler, Seminole & Volusia Counties

FHCP Medicare Premier Plus (HMO) H1035-011 FHCP Medicare Rx Savings (HMO) H1035-014 FHCP Medicare Premier Advantage (HMO) H1035-040

## Welcome

## Inside, there's everything you need to become a part of the FHCP Medicare community.

This booklet will help make enrolling in FHCP Medicare as easy as possible. It also explains what will happen immediately after you're enrolled, and how to start finding out just how FHCP Medicare is your Partner in Good Health.

#### This booklet contains:



A **summary of benefits** included in your plan



Information about your plan's **provider network** and how to find a doctor



Information on Medicare
prescription drug benefits
and how to save as much money
as possible on prescription drugs



**Enrollment steps** that will walk you through the process



**All the forms** you need to enroll in your plan



Information on what happens after you enroll in your plan and what to expect

If you have questions... We are available.

1-855-462-3427 (TTY: 1-800-955-8770)

October 1 to March 31: 7 days a week from 8 a.m. to 8 p.m. local time, except for Thanksgiving and Christmas and from April 1 to September 30: Monday through Friday, from 8 a.m. to 8 p.m. local time

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### What is Medicare Advantage?

Medicare Advantage plans are health plans offered by private insurers that contract with Medicare.

#### **ORIGINAL MEDICARE**

#### Provided by the federal government







Covers doctor visits and many outpatient services, such as lab tests, X-rays and physical therapy

Part B

#### MEDICARE SUPPLEMENT PLAN



Covers some or all out-of-pocket costs not covered by Parts A and B, like deductibles, copays and coninsurance

#### MEDICARE PART D PLAN



Covers prescription drugs

#### **MEDICARE ADVANTAGE PLAN**

#### Offered by private insurance companies











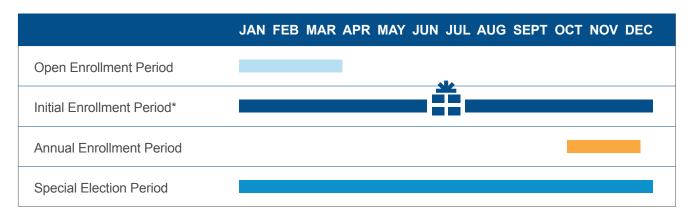




Combines **Original Medicare**Part A and Part B in one plan

Many plans offer additional benefits not covered by Original Medicare, plus **MAPD plans** include prescription drug coverage.

### Important Medicare Enrollment Information



<sup>\* 3</sup> months before/after and including the month of your 65th birthday.

#### **Open Enrollment Period (OEP)**

OEP runs January 1 through March 31. During this period if you are enrolled in a Medicare Advantage (MA) plan, you are allowed to make a one-time election to go to another MA plan or to Original Medicare. If you enroll in Original Medicare, you may also purchase a Medicare Supplement and/or a Prescription Drug Plan.

**Note:** There is no guaranteed-issue enrollment period for Medicare Supplement plans.

## Annual Enrollment Period (AEP)

Every year, from October 15 through

December 7, you can switch, drop or
join the Medicare Advantage or Medicare

Prescription Drug Plan of your choosing.
You can also enroll in Original Medicare.
Your plan selection becomes effective
January 1 of the following year.

#### **Initial Enrollment Period**

When you become eligible for Medicare, you can enroll in Original Medicare or a Medicare health or Prescription Drug Plan three months before the month you turn 65, the **month of your birthday**, and the three months after the month of your birthday.

#### **Special Election Period (SEP)**

After certain events, such as a recent move or losing your employer or union coverage, you may be eligible for a Special Election Period. If you think you qualify, talk to your local sales agent.



### Benefits at-a-Glance

FHCP MEDICARE	PREMIER PLUS (HMO)	RX SAVINGS (HMO)	PREMIER ADVANTAGE (HMO)
			(HIMO)

#### **Plan Costs & Details**

PBP Number	H1035-011	H1035-014	H1035-040
Service Area	Brevard, Seminole	Brevard, Flagler, Seminole, Volusia	Brevard, Flagler, Seminole, Volusia
How much is the monthly premium?	<b>\$0</b> You must continue to pay your Medicare Part B premium. This plan does not include a Part B premium buy-down.	\$0 You must continue to pay your Medicare Part B premium. FHCP Medicare will reduce your Medicare Part B premium by up to \$63	<b>\$0</b> You must continue to pay your Medicare Part B premium. This plan does not include a Part B premium buy-down.
How much is the deductible?	<b>\$0</b> for health care services	<b>\$0</b> for health care services	<b>\$0</b> for health care services
Is there any limit on how much I will pay for my covered medical services?	<b>\$5,200</b> for services you receive from In-Network providers.	<b>\$8,300</b> for services you receive from In-Network providers.	<b>\$3,650</b> for services you receive from In-Network providers.

### **Medical & Hospital Benefits**

<b>Doctor's Office Visits</b>	<b>\$0 copay</b> Primary Care Physician	<b>\$20 copay</b> Primary Care Physician	<b>\$0 copay</b> Primary Care Physician
	<b>\$20 copay</b> Specialist	<b>\$50 copay</b> Specialist	<b>\$15 copay</b> Specialist
<b>Preventive Care</b>	\$0 copay	\$0 copay	\$0 copay
Inpatient Hospital	Days 1-7: <b>\$280 copay</b> per day.	Days 1-4: <b>\$500</b> copay per day.	Days 1-5: <b>\$215</b> copay per day.
	After the 7 <sup>th</sup> day the plan pays 100% of covered expenses.	After the 4 <sup>th</sup> day the plan pays 100% of covered expenses.	After the 5 <sup>th</sup> day the plan pays 100% of covered expenses.

#### Medical & Hospital Benefits (continued)

Outpatient Hospital	\$200 copay	\$400 copay	\$150 copay
Outpatient Surgery	<b>\$150 copay</b> in an Ambulatory Surgical Center	<b>\$300 copay</b> in an Ambulatory Surgical Center	<b>\$75 copay</b> in an Ambulatory Surgical Center
	<b>\$200 copay</b> in an Outpatient Hospital Facility	<b>\$400 copay</b> in an Outpatient Hospital Facility	<b>\$150 copay</b> in an Outpatient Hospital Facility
Urgently Needed Services	<b>\$0 copay</b> per visit at an FHCP Extended Hours Care Center	<b>\$20 copay</b> per visit at an FHCP Extended Hours Care Center	<b>\$0 copay</b> per visit at an FHCP Extended Hours Care Center
	<b>\$20 copay</b> at an Urgent Care Center	<b>\$50 copay</b> at an Urgent Care Center	<b>\$10 copay</b> at an Urgent Care Center
Emergency Room	\$100 copay	\$100 copay	\$125 copay

#### **Part D Prescription Drug Benefits**

Deductible	<b>\$0 per year</b> for Part D prescription drugs.	<b>\$395 per year</b> for Part D prescription drugs. Applies only to Part D drugs in Tiers 3, 4 and 5.	<b>\$0 per year</b> for Part D prescription drugs.
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#### What you pay at a Preferred Pharmacy for a 31-day supply

Tier 1 (Preferred Generic)	\$0 copay	\$0 copay	\$0 copay
Tier 2 (Generic)	\$7 copay	\$10 copay	\$5 copay
<b>Tier 3</b> (Preferred Brand)	\$45 copay	Deductible then \$45 copay	\$44 copay
Tier 4 (Non-Preferred)	\$98 copay	Deductible then \$98 copay	\$95 copay
Tier 5 (Specialty)	33% coinsurance	Deductible then 25% coinsurance	33% coinsurance
Tier 6 (Vaccines)	\$0 copay	\$0 copay	\$0 copay

You won't pay more than \$35 for a one-month supply of each covered insulin product regardless of the cost-sharing tier. -7

FHCP MEDICARE	PREMIER PLUS (HMO)	RX SAVINGS (HMO)	PREMIER ADVANTAGE
			(HMO)

#### What you pay at a FHCP Mail Order Pharmacy for a 93-day supply

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Tier 1 (Preferred Generic)	\$0 copay	\$0 copay	\$0 copay
Tier 2 (Generic)	\$18 copay	\$27 copay	\$12 copay
Tier 3 (Preferred Brand)	\$132 copay	Deductible then \$132 copay	\$129 copay
Tier 4 (Non-Preferred)	\$291 copay	Deductible then \$291 copay	\$282 copay
Tier 5 (Specialty)	Not Applicable	Not Applicable	Not Applicable
Tier 6 (Vaccines)	Not Applicable	Not Applicable	Not Applicable
	Not Applicable	Not Applicable	Not Applica

You won't pay more than \$70 for up to a two-month supply or \$105 for up to a three-month supply of each covered insulin product regardless of the cost-sharing tier.

#### **Additional Benefits**

Vision Services	<b>\$15 copay</b> for annual routine eye exam.	<b>\$15 copay</b> for annual routine eye exam.	<b>\$0 copay</b> for annual routine eye exam.
	<b>\$90 allowance</b> every two years towards the purchase of eyeglasses (lenses and frames) from a participating Optometrist.	<b>\$90 allowance</b> every two years towards the purchase of eyeglasses (lenses and frames) from a participating Optometrist.	\$180 allowance every two years towards the purchase of eyeglasses (lenses and frames) from a participating Optometrist.
<b>Dental Services</b>	<b>\$0 copay</b> for the following services	Not covered	<b>\$0 copay</b> for the following services
	<ul> <li>Oral exams, cleanings, and X-rays</li> </ul>		<ul> <li>Oral exams, cleanings, and X-rays</li> </ul>
	<ul> <li>Non-surgical extractions</li> </ul>		Non-surgical extractions
	<ul> <li>Adjustment of complete or partial denture</li> </ul>		Adjustment of complete or partial denture
	Refer to the Evidence of Coverage for coverage limits and frequency.		Refer to the Evidence of Coverage for coverage limits and frequency.

### **Additional Benefits** (continued)

Hearing Services and Hearing Aids	<b>\$0 copay</b> for one routine hearing exam per year.	<b>\$0 copay</b> for one routine hearing exam per year.	<b>\$0 copay</b> for one routine hearing exam per year.
	<b>\$0 copay</b> for evaluation and fitting of hearing aids.	<b>\$0 copay</b> for evaluation and fitting of hearing aids.	<b>\$0 copay</b> for evaluation and fitting of hearing aids.
	\$300 maximum allowance for each hearing aid. Up to 2 hearing aids every year. Hearing aids must be purchased through our participating provider to have access to the benefit.	\$300 maximum allowance for each hearing aid. Up to 2 hearing aids every year. Hearing aids must be purchased through our participating provider to have access to the benefit.	\$300 maximum allowance for each hearing aid. Up to 2 hearing aids every year. Hearing aids must be purchased through our participating provider to have access to the benefit.
Over-the-Counter Items	\$60 quarterly allowance for the purchase of non- prescription items, such as vitamins and aspirin. What you need to know:	Not Applicable	\$80 quarterly allowance for the purchase of non- prescription items, such as vitamins and aspirin. What you need to know:
	Any balance not used for a quarter will not carry over to the next quarter.		Any balance not used for a quarter will not carry over to the next quarter.
FHCP Medicare Rewards	Rewards for completing ce	rtain preventive health screen	ings.
Preferred Fitness Program	Free unlimited visits to participating fitness centers and gyms in FHCP Medicare's Service Area.		

## Notes





## 2024 Summary of Benefits

## Medicare Advantage Plans with Part D Prescription Drug Coverage

FHCP Medicare Premier Plus (HMO) H1035-011 FHCP Medicare Rx Savings (HMO) H1035-014 FHCP Medicare Premier Advantage (HMO) H1035-040

1/1/2024 - 12/31/2024



The plans' service area includes:

Brevard, Flagler, Seminole and Volusia Counties

The benefit information provided is a summary of what we cover and what you pay. To get a complete list of services we cover, call us and ask for the **"Evidence of Coverage."** You may also view the "Evidence of Coverage" for this plan on our website, www.fhcpmedicare.com.

If you want to know more about the coverage and costs of Original Medicare, look in your *Medicare & You* 2024 handbook. View it online at <a href="https://www.medicare.gov">www.medicare.gov</a> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

#### Who Can Join?

To join, you must:

- be entitled to Medicare Part A; and
- be enrolled in Medicare Part B; and
- live in our service area.

Our H1035-011 service area includes the following counties in Florida: Brevard and Seminole Our H1035-014 service area includes the following counties in Florida: Brevard, Flagler, Seminole and Volusia

Our H1035-040 service area includes the following counties in Florida: Brevard, Flagler, Seminole and Volusia

#### Which doctors, hospitals, and pharmacies can I use?

We have a network of doctors, hospitals, pharmacies, and other providers. If you use providers that are not in our network, the plan may not pay for these services.

You can see our plan's provider and pharmacy directory on our website
 (www.fhcpmedicare.com). Or call us and we will send you a copy of the provider and pharmacy
 directories.

#### **Have Questions? Call Us**

- If you are a member of one of these plans, call us at 1-833-866-6559, TTY: 1-800-955-8770.
- If you are not a member of one of these plans, call us at 1-855-462-3427, TTY: 1-800-955-8770.
  - From October 1 through March 31, we are open seven days a week, from 8:00 a.m. to 8:00 p.m. local time, except for Thanksgiving and Christmas.
  - From April 1 through September 30, we are open Monday through Friday, from 8:00 a.m.
     to 8:00 p.m. local time, except for major holidays.

• Or visit our website at www.fhcpmedicare.com.

#### **Important Information**

Through this document you will see the symbols below.

- \* Services with this symbol may require approval in advance (a referral) from your Primary Care Doctor (PCP) in order for the plan to cover them.
- ♦ Services with this symbol may require prior authorization from the plan before you receive services.

If you do not get a referral or prior authorization when required, you may have to pay the full cost of the services. Please contact your PCP or refer to the Evidence of Coverage (EOC) for more information about services that require a referral and/or prior authorization from the plan.

<b>Monthly Premi</b>	Monthly Premium, Deductible and Limits			
	FHCP Medicare Premier Plus (HMO) Brevard and Seminole H1035-011	FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014	FHCP Medicare Premier Advantage (HMO) Brevard, Flagler, Seminole and Volusia H1035-040	
Monthly Plan Premium	\$0 You must continue to pay your Medicare Part B premium.	\$0  You must continue to pay your Medicare Part B premium.	\$0  You must continue to pay your Medicare Part B premium.	
Part B Premium Buy-Down	This plan does not include a Part B premium buy-down.	FHCP Medicare will reduce your monthly Medicare Part B premium by up to \$63.	This plan does not include a Part B premium buy-down.	
Deductible	\$0 per year for health care services \$0 per year for Part D prescription drugs.	\$0 per year for health care services \$395 per year for Part D prescription drugs.	\$0 per year for health care services  \$0 per year for Part D prescription drugs.	
	There is no deductible for insulins.	Applies only to Part D drugs in Tier 3, Tier 4 and Tier 5.	There is no deductible for insulins.	

	FHCP Medicare Premier Plus (HMO) Brevard and Seminole H1035-011	FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014	FHCP Medicare Premier Advantage (HMO) Brevard, Flagler, Seminole and Volusia H1035-040
		There is no deductible for insulins.	
Maximum Out-of-Pocket Responsibility	\$5,200 is the most you pay for copays, coinsurance and other costs for Medicare-covered medical services from in-network providers for the year.	\$8,300 is the most you pay for copays, coinsurance and other costs for Medicare-covered medical services from in-network providers for the year.	\$3,650 is the most you pay for copays, coinsurance and other costs for Medicare-covered medical services from in-networl providers for the year.
Medical and Ho	spital Benefits		
	FHCP Medicare Premier Plus (HMO) Brevard and Seminole H1035-011	FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014	FHCP Medicare Premier Advantage (HMO) Brevard, Flagler, Seminole and Volusia H1035-040
Inpatient Hospital Coverage *�	<ul><li>\$280 copay per day for days 1-7</li><li>\$0 copay per day, after day 7</li></ul>	<ul><li>\$500 copay per day for days 1-4</li><li>\$0 copay per day, after day 4</li></ul>	<ul><li>\$215 copay per day for days 1-5</li><li>\$0 copay per day, after day 5</li></ul>
Outpatient Hospital Coverage *◊	<ul> <li>\$200 copay per visit for Medicare-covered services</li> <li>\$200 copay per stay for Medicare-covered Observation services</li> </ul>	<ul> <li>\$400 copay per visit for Medicare- covered services</li> <li>\$400 copay per stay for Medicare- covered Observation services</li> </ul>	<ul> <li>\$150 copay per visit for Medicare- covered services</li> <li>\$150 copay per stay for Medicare- covered Observation services</li> </ul>
Ambulatory Surgical Center (ASC) Services *◊	<ul> <li>\$150 copay for surgery services provided at an Ambulatory Surgical Center</li> </ul>	<ul> <li>\$300 copay for surgery services provided at an Ambulatory Surgical Center</li> </ul>	<ul> <li>\$75 copay for surgery services provided at an Ambulatory Surgical Center</li> </ul>

	FHCP Medicare Premier Plus (HMO) Brevard and Seminole H1035-011	FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014	FHCP Medicare Premier Advantage (HMO) Brevard, Flagler, Seminole and Volusia H1035-040
Doctor Visits	<ul> <li>\$0 copay per primary care visit</li> <li>\$20 copay per specialist visit *◊</li> </ul>	<ul> <li>\$20 copay per primary care visit</li> <li>\$50 copay per specialist visit *◊</li> </ul>	<ul> <li>\$0 copay per primary care visit</li> <li>\$15 copay per specialist visit *◊</li> </ul>
Preventive Care	<ul> <li>\$0 copay for Medicare-covered services</li> </ul>	<ul> <li>\$0 copay for Medicare-covered services</li> </ul>	<ul> <li>\$0 copay for Medicare-covered services</li> </ul>
	<ul> <li>Annual</li> <li>Bone</li> <li>Brea</li> <li>Card</li> <li>Card</li> <li>Card</li> <li>Cerv</li> <li>Colo</li> <li>Depr</li> <li>Diab</li> <li>Diab</li> <li>Diab</li> <li>Heal</li> <li>Hepa</li> <li>HIV s</li> <li>Imm</li> <li>Med</li> <li>Med</li> <li>Obes</li> <li>weig</li> <li>Pros</li> <li>Screet</li> <li>tome</li> <li>Screet</li> <li>Screet</li> </ul>	eminal aortic aneurysm screwal wellness visit e mass measurement st cancer screening (mamn liovascular disease risk reduction and vaginal cancer screening ression screening etes screening etes self-management train clies th and wellness education partitis C screening unizations ical nutrition therapy icare Diabetes Prevention Festiy screening and therapy is sty screening and therapy is state cancer screening examening and counseling to red ening for lung cancer with I lography (LDCT) ening for sexually transmitted	nograms) uction visit (therapy for ening  ning, diabetic services and programs  Program (MDPP) to promote sustained  ns duce alcohol misuse ow dose computed

FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014

FHCP Medicare
Premier Advantage
(HMO)
Brevard, Flagler,
Seminole and Volusia
H1035-040

- Smoking and tobacco use cessation (counseling to stop smoking or tobacco use)
- Vision care: Glaucoma screening
- "Welcome to Medicare" preventive visit

#### **Emergency Care**

#### Medicare-Covered Emergency Care

 \$100 copay per visit, in- or out-of-network.
 This copay is waived if you are admitted to the hospital within 24 hours of an emergency room visit for the same condition.

## Worldwide Emergency Care Services

- \$100 copay for Worldwide Emergency Care
- \$25,000 combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services and Worldwide Ambulance Services

#### Medicare-Covered Emergency Care

 \$100 copay per visit, in- or out-of-network.
 This copay is waived if you are admitted to the hospital within 24 hours of an emergency room visit for the same condition.

## **Worldwide Emergency Care Services**

- \$100 copay for Worldwide Emergency Care
- \$25,000 combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services and Worldwide Ambulance Services

#### Medicare-Covered Emergency Care

 \$125 copay per visit, in- or out-of-network. This copay is waived if you are admitted to the hospital within 24 hours of an emergency room visit for the same condition.

## **Worldwide Emergency Care Services**

- \$125 copay for Worldwide Emergency Care
- \$25,000 combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services and Worldwide Ambulance Services

#### Urgently Needed Services

#### Medicare-Covered Urgently Needed Services

Urgently needed services are provided to treat a non-emergency, unforeseen medical

#### Medicare-Covered Urgently Needed Services

Urgently needed services are provided to treat a non-emergency, unforeseen medical

#### Medicare-Covered Urgently Needed Services

Urgently needed services are provided to treat a non-emergency, unforeseen medical

#### FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014

# FHCP Medicare Premier Advantage (HMO) Brevard, Flagler, Seminole and Volusia H1035-040

illness, injury or condition that requires immediate medical attention. illness, injury or condition that requires immediate medical attention. illness, injury or condition that requires immediate medical attention.

- \$0 copay per visit at an FHCP Extended Hours Care Center
- \$20 copay at an
   Urgent Care Center,
   in- or out-of-network
- \$20 copay per visit at an FHCP Extended Hours Care Center
- \$50 copay at an Urgent Care Center, in- or out-of-network
- \$0 copay per visit at an FHCP Extended Hours Care Center
- \$10 copay at an Urgent Care Center, in- or out-of-network

#### Worldwide Urgently Needed Services

- \$20 copay for Worldwide Urgently Needed Services
- \$25,000 combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services and Worldwide Ambulance Services

#### Worldwide Urgently Needed Services

- \$50 copay for Worldwide Urgently Needed Services
- \$25,000 combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services and Worldwide Ambulance Services

#### Worldwide Urgently Needed Services

- \$10 copay for Worldwide Urgently Needed Services
- \$25,000 combined yearly limit for Worldwide
   Emergency Care, Worldwide Urgently Needed Services and Worldwide
   Ambulance Services

#### Diagnostic Services/ Labs/Imaging \*◊

#### **Laboratory Services**

\$0 copay

#### X-Rays

• \$10 - \$50 copay

#### Diagnostic Radiology Services

Includes services such as Magnetic Resonance Imaging (MRI), Positron Emission Tomography

#### **Laboratory Services**

\$0 copay

#### X-Rays

• \$10 - \$50 copay

#### Diagnostic Radiology Services

Includes services such as Magnetic Resonance Imaging (MRI), Positron Emission Tomography

#### **Laboratory Services**

\$0 copay

#### X-Rays

\$10 - \$50 copay

#### Diagnostic Radiology Services

Includes services such as Magnetic Resonance Imaging (MRI), Positron Emission Tomography

FHCP Medicare
Premier Plus
(HMO)
Brevard and Seminol
H1035-011
(PET), and Computer
Tomography (CT) Scan.
• \$10 - \$200 copay
<b>Diagnostic Tests and</b>
Procedures
• \$0 - \$200 copay
Radiation Therapy

#### **FHCP Medicare Rx** Savings (HMO) Brevard, Flagler, **Seminole and Volusia** H1035-014

#### **FHCP Medicare Premier Advantage** (HMO) Brevard, Flagler, **Seminole and Volusia** H1035-040

\$10 - \$50 copay

(PET), and Computer Tomography (CT) Scan.

• \$10 - \$200 copay

#### **Diagnostic Tests and Procedures**

\$0 - \$300 copay

#### **Radiation Therapy**

\$10 - \$50 copay

#### **Medicare-Covered Hearing Services\***

\$45 copay for exams to diagnose and treat hearing and balance issues

#### (PET), and Computer Tomography (CT) Scan.

\$10 - \$200 copay

#### **Diagnostic Tests and Procedures**

\$0 - \$200 copay **Radiation Therapy** 

\$10 - \$50 copay

#### **Medicare-Covered Hearing Services\***

\$45 copay for exams to diagnose and treat hearing and balance issues

#### **Additional Hearing** Services

- \$0 copay for one routine hearing exam per year
- \$0 copay for evaluation and fitting of hearing aids
- \$300 per ear. You pay a \$0 copay for up to 2 hearing aids every year with a maximum benefit allowance of \$300 per ear.
- NOTE: Hearing aids must be purchased through our participating provider to have access to the benefit.

#### **Additional Hearing** Services

- \$0 copay for one routine hearing exam per year
- \$0 copay for evaluation and fitting of hearing aids
- \$300 per ear. You pay a \$0 copay for up to 2 hearing aids every year with a maximum benefit allowance of \$300 per ear.
- NOTE: Hearing aids must be purchased through our participating provider to have access to the benefit.

#### **Hearing Services**

#### **Medicare-Covered Hearing Services\***

\$45 copay for exams to diagnose and treat hearing and balance issues

#### **Additional Hearing Services**

- \$0 copay for one routine hearing exam per year
- \$0 copay for evaluation and fitting of hearing aids
- \$300 per ear. You pay a \$0 copay for up to 2 hearing aids every year with a maximum benefit allowance of \$300 per ear.
- NOTE: Hearing aids must be purchased through our participating provider to have access to the benefit.

#### FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014

# FHCP Medicare Premier Advantage (HMO) Brevard, Flagler, Seminole and Volusia H1035-040

- Member is responsible for any amount after the benefit allowance has been applied. Subject to benefit maximum.
- Member is responsible for any amount after the benefit allowance has been applied. Subject to benefit maximum.
- Member is responsible for any amount after the benefit allowance has been applied. Subject to benefit maximum.

#### **Dental Services**

### Medicare-Covered Dental Services ◊

 \$20 copay for non-routine dental care

## Additional Dental Services

- \$0 copay for covered preventive dental services
- \$0 copay for covered comprehensive dental services

### Medicare-Covered Dental Services \*◊

 \$50 copay for non-routine dental care

### Additional Dental Services

Not Covered

#### Medicare-Covered Dental Services ◊

 \$20 copay for non-routine dental care

## Additional Dental Services

- \$0 copay for covered preventive dental services
- \$0 copay for covered comprehensive dental services

#### **Vision Services**

## Medicare-Covered Vision Services

- \$15 copay for Optometrist services to diagnose and treat eye diseases and conditions
- \$20 copay for
   Ophthalmologist
   services to diagnose
   and treat eye
   diseases and
   conditions

## Medicare-Covered Vision Services

- \$15 copay for
   Optometrist services
   to diagnose and
   treat eye diseases
   and conditions
- \$50 copay for Ophthalmologist services to diagnose and treat eye diseases and conditions

#### Medicare-Covered Vision Services

- \$0 copay for
   Optometrist services
   to diagnose and
   treat eye diseases
   and conditions
- \$15 copay for Ophthalmologist services to diagnose and treat eye diseases and conditions

#### FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014

# FHCP Medicare Premier Advantage (HMO) Brevard, Flagler, Seminole and Volusia H1035-040

- \$0 copay for glaucoma screening (once per year for members at high risk of glaucoma)
- \$0 copay for one diabetic retinal exam per year
- \$0 copay for one pair of eyeglasses or contact lenses after each cataract surgery
- \$0 copay for glaucoma screening (once per year for members at high risk of glaucoma)
- \$0 copay for one diabetic retinal exam per year
- \$0 copay for one pair of eyeglasses or contact lenses after each cataract surgery
- \$0 copay for glaucoma screening (once per year for members at high risk of glaucoma)
- \$0 copay for one diabetic retinal exam per year
- \$0 copay for one pair of eyeglasses or contact lenses after each cataract surgery

## Additional Vision Services

- \$15 copay for an annual routine eye exam
- Plan pays up to \$90
   every 2 years toward
   the purchase of
   eyeglasses (lenses
   and frames) from a
   participating
   Optometrist

#### Additional Vision Services

- \$15 copay for an annual routine eye exam
- Plan pays up to \$90
   every 2 years toward
   the purchase of
   eyeglasses (lenses
   and frames) from a
   participating
   Optometrist

## Additional Vision Services

- \$0 copay for an annual routine eye exam
- Plan pays up to \$180 every 2 years toward the purchase of eyeglasses (lenses and frames) from a participating Optometrist

#### Mental Health Services \*◊

#### Inpatient Mental Health Services

- \$280 copay per day for days 1-6
- \$0 copay per day for days 7-90
- 190-day lifetime benefit maximum in a psychiatric hospital

#### Inpatient Mental Health Services

- \$465 copay per day for days 1-4
- \$0 copay per day for days 5-90
- 190-day lifetime benefit maximum in a psychiatric hospital

#### Inpatient Mental Health Services

- \$215 copay per day for days 1-5
- \$0 copay per day for days 6-90
- 190-day lifetime benefit maximum in a psychiatric hospital

	FHCP Medicare Premier Plus (HMO) Brevard and Seminole H1035-011	FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014	FHCP Medicare Premier Advantage (HMO) Brevard, Flagler, Seminole and Volusia H1035-040
	Outpatient Mental Health Services • \$20 copay	Outpatient Mental Health Services • \$40 copay	Outpatient Mental Health Services • \$15 copay
Skilled Nursing Facility (SNF) *�	<ul> <li>\$0 copay per day for days 1-20</li> <li>\$172 copay per day for days 21-100</li> <li>Our plan covers up to 100 days in a SNF per</li> </ul>	<ul> <li>\$0 copay per day for days 1-20</li> <li>\$172 copay per day for days 21-100</li> <li>Our plan covers up to 100 days in a SNF per</li> </ul>	<ul> <li>\$0 copay per day for days 1-20</li> <li>\$150 copay per day for days 21-100</li> <li>Our plan covers up to 100 days in a SNF per</li> </ul>
	benefit period.  No prior hospital stay is required	benefit period.  No prior hospital stay is required	benefit period.  No prior hospital stay is required
Physical Therapy *◊	• \$20 copay per visit	• \$20 copay per visit	• \$20 copay per visit
Ambulance ◊	Medicare-Covered Ambulance Services • \$295 copay for each Medicare-covered trip (one-way)	Medicare-Covered Ambulance Services • \$300 copay for each Medicare-covered trip (one-way)	Medicare-Covered Ambulance Services • \$265 copay for each Medicare-covered trip (one-way)
	<ul> <li>Worldwide Ambulance</li> <li>\$295 copay for         Worldwide         Emergency         Ambulance services</li> <li>\$25,000 combined         yearly limit for         Worldwide         Emergency Care,         Worldwide Urgently         Needed Services,         and Worldwide         Ambulance Services</li> </ul>	Worldwide Ambulance Services  • \$300 copay for Worldwide Emergency Ambulance services  • \$25,000 combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services, and Worldwide Ambulance Services	Worldwide Ambulance Services  • \$265 copay for Worldwide Emergency Ambulance services  • \$25,000 combined yearly limit for Worldwide Emergency Care, Worldwide Urgently Needed Services, and Worldwide Ambulance Services

	FHCP Medicare Premier Plus (HMO) Brevard and Seminole H1035-011	FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014	FHCP Medicare Premier Advantage (HMO) Brevard, Flagler, Seminole and Volusia H1035-040
Transportation	Not Covered	<ul> <li>Not Covered</li> </ul>	<ul> <li>Not Covered</li> </ul>
Medicare Part B Drugs ◊	<ul> <li>0% coinsurance for the following Part B drugs (albuterol, ipratropium, albuterol-ipratropium)</li> <li>Up to 20% coinsurance for chemotherapy drugs, infusion drugs and all other Part B-covered drugs</li> <li>20% up to \$35 per month for Insulin Drugs via DME</li> </ul>	<ul> <li>0% coinsurance for the following Part B drugs (albuterol, ipratropium, albuterol-ipratropium)</li> <li>Up to 20% coinsurance for chemotherapy drugs, infusion drugs and all other Part B-covered drugs</li> <li>20% up to \$35 per month for Insulin Drugs via DME</li> </ul>	<ul> <li>0% coinsurance for the following Part B drugs (albuterol, ipratropium, albuterol-ipratropium)</li> <li>Up to 20% coinsurance for chemotherapy drugs, infusion drugs and all other Part B-covered drugs</li> <li>20% up to \$35 per month for Insulin Drugs via DME</li> </ul>
Additional Bene	efits		
	FHCP Medicare Premier Plus (HMO) Brevard and Seminole H1035-011	FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014	FHCP Medicare Premier Advantage (HMO) Brevard, Flagler, Seminole and Volusia H1035-040
Diabetic Supplies	Medicare-Covered Diabetes Monitoring supplies  • 20% of the total cost for 50 test strips/sensors	Medicare-Covered Diabetes Monitoring supplies  • 20% of the total cost for 50 test strips/sensors	Medicare-Covered Diabetes Monitoring supplies  • 20% of the total cost for 50 test strips/sensors

• 20% of the total cost

• 0% of the total cost

for Glucometer

for lancets

• 20% of the total cost

• 0% of the total cost

for Glucometer

for lancets

• 20% of the total cost

• 0% of the total cost

for Glucometer

for lancets

	FHCP Medicare Premier Plus (HMO) Brevard and Seminole H1035-011	FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014	FHCP Medicare Premier Advantage (HMO) Brevard, Flagler, Seminole and Volusia H1035-040
Podiatry	<ul><li>Medicare-Covered</li><li>Podiatry Services</li><li>\$20 copay for each</li><li>Medicare-covered</li><li>podiatry visit</li></ul>	<ul><li>Medicare-Covered</li><li>Podiatry Services</li><li>\$50 copay for each</li><li>Medicare-covered</li><li>podiatry visit</li></ul>	<ul><li>Medicare-Covered</li><li>Podiatry Services</li><li>\$15 copay for each</li><li>Medicare-covered</li><li>podiatry visit</li></ul>
Chiropractic	\$20 copay for each     Medicare-covered     chiropractic visit	\$15 copay for each     Medicare-covered     chiropractic visit	\$20 copay for each Medicare-covered chiropractic visit
Medical Equipment and Supplies ◊	<ul> <li>20% of the cost for plan-approved</li> <li>Medicare-covered durable medical equipment</li> </ul>	<ul> <li>20% of the cost for plan-approved Medicare-covered durable medical equipment</li> </ul>	<ul> <li>20% of the cost for plan-approved Medicare-covered durable medical equipment</li> </ul>
Outpatient Occupational and Speech Therapy *�	• \$20 copay per visit	• \$20 copay per visit	• \$20 copay per visit
Telehealth	Telehealth via FHCP Medicare's contracted vendor:  • \$10 copay for a PCP visit  • \$30 copay for a Psychologist visit	Telehealth via FHCP Medicare's contracted vendor:  • \$10 copay for a PCP visit  • \$30 copay for a Psychologist visit	Telehealth via FHCP Medicare's contracted vendor:  • \$10 copay for a PCP visit  • \$30 copay for a Psychologist visit

FHCP Medicare
<b>Premier Plus</b>
(HMO)
<b>Brevard and Seminole</b>
H1035-011

FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014 FHCP Medicare
Premier Advantage
(HMO)
Brevard, Flagler,
Seminole and Volusia
H1035-040

## Telehealth visits with an FHCP Staff Provider:

#### \$0 copay per visit for **Primary Care** Physician; Specialist; **Outpatient Mental** Health & Psychiatric Services (Individual sessions only); **Opioid Treatment** Program Services; Outpatient Substance Abuse (Individual sessions only); Dietician Services and Diabetes Self-Management Training (through FHCP Medicare's Clinical staff by appointment only)

## Telehealth visits with an FHCP Staff Provider:

\$0 copay per visit for **Primary Care** Physician; Specialist; **Outpatient Mental** Health & Psychiatric Services (Individual sessions only); **Opioid Treatment** Program Services; Outpatient Substance Abuse (Individual sessions only); Dietician Services and Diabetes Self-Management Training (through FHCP Medicare's Clinical staff by appointment only)

## Telehealth visits with an FHCP Staff Provider:

\$0 copay per visit for **Primary Care** Physician; Specialist; **Outpatient Mental** Health & Psychiatric Services (Individual sessions only); **Opioid Treatment** Program Services; Outpatient Substance Abuse (Individual sessions only); Dietician Services and Diabetes Self-Management Training (through FHCP Medicare's Clinical staff by appointment only)

## Over-the-Counter Items

- \$60 quarterly allowance for the purchase of non-prescription items, such as vitamins and aspirin
- Any balance not used for a quarter will not carry over to the next quarter

- Not Covered
- \$80 quarterly allowance for the purchase of non-prescription items, such as vitamins and aspirin
- Any balance not used for a quarter will not carry over to the next quarter

#### Preferred Fitness Program

- Free unlimited visits to participating fitness centers and gyms in FHCP
- Free unlimited visits to participating fitness centers and gyms in FHCP
- Free unlimited visits to participating fitness centers and gyms in FHCP

	FHCP Medicare Premier Plus (HMO) Brevard and Seminole H1035-011	FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014	FHCP Medicare Premier Advantage (HMO) Brevard, Flagler, Seminole and Volusia H1035-040
	Medicare's service area	Medicare's service area	Medicare's service area
FHCP Medicare Rewards	<ul> <li>Rewards for completing certain preventive health screenings.</li> </ul>	<ul> <li>Rewards for completing certain preventive health screenings.</li> </ul>	<ul> <li>Rewards for completing certain preventive health screenings.</li> </ul>

#### **Part D Prescription Drug Benefits**

FHCP Medicare
Premier Plus
(HMO)
Brevard and Seminole
H1035-011

FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014 FHCP Medicare
Premier Advantage
(HMO)
Brevard, Flagler,
Seminole and Volusia
H1035-040

#### **Deductible Stage**

This plan does not have a deductible.

There is no deductible for insulins.

\$395 per year
Applies to the following tiers:

- Tier 3 Preferred Brand
- Tier 4 Non-Preferred Drug
- Tier 5 Specialty Tier

There is no deductible for insulins

This plan does not have a deductible.

There is no deductible for insulins.

#### Initial Coverage Stage

You begin in this stage when you fill your first prescription of the year. During this stage, the plan pays its share of the cost of your drugs and you pay your share of the cost.

You remain in this stage until your total yearly drug costs (your payments plus any Part D plan's payments) reach \$5,030. You may get your drugs at network retail pharmacies and mail order pharmacies.

During this stage, the plan pays its share of the cost of your Tier 1 and Tier 2 drugs and you pay your share of the cost.

After you (or others on your behalf) have met your Tier 3, Tier 4 and Tier 5 deductible, the plan pays its share of the cost of your Tier 3, Tier 4 and Tier 5 drugs and you pay your share.

You remain in this stage until your total yearly drug costs (your payments plus any Part D plan's payments) reach \$5,030. You may get your drugs at network retail

You begin in this stage when you fill your first prescription of the year. During this stage, the plan pays its share of the cost of your drugs and you pay your share of the cost.

You remain in this stage until your total yearly drug costs (your payments plus any Part D plan's payments) reach \$5,030. You may get your drugs at network retail pharmacies and mail order pharmacies.

FHCP Medicare Rx
Savings (HMO)
Brevard, Flagler,
Seminole and Volusia
H1035-014

FHCP Medicare
Premier Advantage
(HMO)
Brevard, Flagler,
Seminole and Volusia
H1035-040

pharmacies and mail order pharmacies.

See Evidence of Coverage for details	Preferred Retail (31-day supply)	Preferred Retail (31-day supply)	Preferred Retail (31-day supply)
Tier 1 - Preferred Generic	\$0 copay	\$0 copay	\$0 copay
Tier 2 - Generic	\$7 copay	\$10 copay	\$5 copay
Tier 3 - Preferred	\$45 copay	\$45 copay	\$44 copay
Brand	\$35 copay for Insulin	\$35 copay for Insulin	\$35 copay for Insulin
Tier 4 -	\$98 copay	\$98 copay	\$95 copay
Non-Preferred Drug	\$35 copay for Insulin	\$35 copay for Insulin	\$35 copay for Insulin
Tier 5 - Specialty	33% coinsurance	25% coinsurance	33% coinsurance
Tier	\$35 copay for Insulin	\$35 copay for Insulin	\$35 copay for Insulin
Tier 6 - Vaccines (\$0 cost sharing)	\$0 copay	\$0 copay	\$0 copay
See Evidence of	Standard Retail/LTC	Standard Retail/LTC	Standard Retail/LTC
Coverage for details	(31-day supply)	(31-day supply)	(31-day supply)
Tier 1 - Preferred Generic	\$17 copay	\$17 copay	\$17 copay
Tier 2 - Generic	\$20 copay	\$20 copay	\$20 copay
Tier 3 - Preferred	\$47 copay	\$47 copay	\$47 copay
Brand	\$35 copay for Insulin	\$35 copay for Insulin	\$35 copay for Insulin
Tier 4 -	\$100 copay	\$100 copay	\$100 copay
Non-Preferred Drug	\$35 copay for Insulin	\$35 copay for Insulin	\$35 copay for Insulin
Tier 5 - Specialty	33% coinsurance	25% coinsurance	33% coinsurance
Tier	\$35 copay for Insulin	\$35 copay for Insulin	\$35 copay for Insulin

	FHCP Medicare	FHCP Medicare Rx	FHCP Medicare
	Premier Plus	Savings (HMO)	<b>Premier Advantage</b>
	(HMO)	Brevard, Flagler,	(HMO)
	<b>Brevard and Seminole</b>	Seminole and Volusia	Brevard, Flagler,
	H1035-011	H1035-014	Seminole and Volusia
			H1035-040
Tier 6 - Vaccines	\$0 copay	\$0 copay	\$0 copay
(\$0 cost sharing)			
See Evidence of	Mail Order	Mail Order	Mail Order
Coverage for details	(93-day supply)	(93-day supply)	(93-day supply)
Tier 1 - Preferred			
Generic	\$0 copay	\$0 copay	\$0 copay
Tier 2 - Generic			
	\$18 copay	\$27 copay	\$12 copay
Tier 3 - Preferred			
Brand	\$132 copay	\$132 copay	\$129 copay
	\$105 copay for Insulin	\$105 copay for Insulin	\$105 copay for Insulin
Tier 4 -			
Non-Preferred	\$291 copay	\$291 copay	\$282 copay
Drug	\$105 copay for Insulin	\$105 copay for Insulin	\$105 copay for Insulin
Tier 5 - Specialty	Not Applicable	Not Applicable	Not Applicable
Tier			
Tier 6 - Vaccines	Not Applicable	Not Applicable	Not Applicable
(\$0 cost sharing)			

#### **Coverage Gap Stage**

Most Medicare drug plans have a coverage gap (also called the "donut hole"). This means that there's a temporary change in what you will pay for your drugs. The Coverage Gap Stage begins after your total year-to-date drug cost (your payments plus any Part D plan's payments) reaches \$5,030. You stay in this stage until your year-to-date "out-of-pocket" costs reach a total of \$8,000.

#### FHCP Medicare Rx Savings (HMO) Brevard, Flagler, Seminole and Volusia H1035-014

# FHCP Medicare Premier Advantage (HMO) Brevard, Flagler, Seminole and Volusia H1035-040

## During the Coverage Gap Stage:

- You pay the same copays that you paid in the Initial Coverage Stage for drugs in Tier 1 (Preferred Generic) and Tier 2 (Generic) or 25% of the cost, whichever is lower.
- For generic drugs in all other tiers, you pay 25% of the cost.
- For brand-name drugs, you pay 25% of the cost (plus a portion of the dispensing fee).
- For insulins, you
   won't pay more than
   \$35 copay for a
   one-month supply of
   each insulin.

- For generic drugs, you pay 25% of the cost.
- For brand-name drugs, you pay 25% of the cost (plus a portion of the dispensing fee).
- For insulins, you won't pay more than \$35 copay for a one-month supply of each insulin.
- You pay the same copays that you paid in the Initial Coverage Stage for drugs in Tier 1 (Preferred Generic) and Tier 2 (Generic) or 25% of the cost,
- For generic drugs in all other tiers, you pay 25% of the cost.

whichever is lower.

- For brand-name drugs, you pay 25% of the cost (plus a portion of the dispensing fee).
- For insulins, you won't pay more than \$35 copay for a one-month supply of each insulin.

#### **Catastrophic Coverage Stage**

After your yearly out-of-pocket drug costs reach \$8,000, you pay:

• \$0 copay for all Part D drugs in all tiers.

#### **Additional Drug Coverage**

- Please call us or see the plan's "Evidence of Coverage" on our website (<a href="www.fhcpmedicare.com">www.fhcpmedicare.com</a>) for complete information about your costs for covered drugs. If you request and the plan approves a formulary exception, you will pay Tier 4 (Non-Preferred Drug) cost-sharing.
- Your cost-sharing may be different if you use a Long-Term Care (LTC) pharmacy, a home infusion pharmacy, or an out-of-network pharmacy, or if you purchase a long-term supply (up to 93 days) of a drug.

•	Our plan covers most Part D vaccines at no cost to you including shingles, tetanus and travel vaccines. No cost vaccines are listed in FHCP Medicare's formulary under Tier 6.

#### **Disclaimers**

FHCP Medicare is an HMO plan with a Medicare contract. Enrollment in FHCP Medicare depends on contract renewal.

This information is not a complete description of benefits. Call our Service Center at 1-855-462-3427 (TTY users call 1-800-955-8770) for more information.

FHCP Medicare's pharmacy network includes limited lower-cost, preferred pharmacies in Brevard, Flagler, Seminole, St. Johns and Volusia counties, Florida. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call 1-833-866-6559 (TTY user call 1-800-955-8770) or consult the online pharmacy directory at <a href="https://www.fhcpmedicare.com">www.fhcpmedicare.com</a>.

HMO coverage is offered by Florida Blue Medicare, Inc., DBA FHCP Medicare, an Independent Licensee of the Blue Cross and Blue Shield Association.

Plans may offer supplemental benefits in addition to Part C benefits and Part D benefits.

We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex. Visit <a href="mailto:fhcpmedicare.com/ndnotice\_ENG">fhcpmedicare.com/ndnotice\_ENG</a> for information on our free language assistance services.

Nosotros cumplimos con las leyes federales de derechos civiles aplicables y no discriminamos por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. Para información sobre nuestros servicios gratuitos de asistencia lingüística, visite <a href="mailto:fhcpmedicare.com/ndnotice\_SPA">fhcpmedicare.com/ndnotice\_SPA</a>.

#### **Multi-language Interpreter Services**

**English:** We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-833-866-6559. (TTY users should call 1-800-955-8770). Someone who speaks English/Language can help you. This is a free service.

**Spanish:** Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-833-866-6559. (TTY: 1-800-955-8773). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务,帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务,请致电1-833-866-6559。我们的中文工作人员很乐意帮助您。 这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問,為此我們提供免費的翻譯 服務。如需翻譯服務,請致電1-833-866-6559。我們講中文的人員將樂意為您提供幫助。這 是一項免費服務。

**Tagalog:** Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-833-866-6559. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

**French:** Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-833-866-6559. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

**Vietnamese:** Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quí vị cần thông dịch viên xin gọi 1-833-866-6559. sẽ có nhân viên nói tiếng Việt giúp đỡ quí vị. Đây là dịch vụ miễn phí.

**German:** Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-833-866-6559. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

**Korean:** 당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-833-866-6559. 번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

**Russian:** Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-833-866-6559. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول Arabic: ينا نقدم خدمات المترجم المترجم الاتصال بنا على . سيقوم .833-866-6559 على مترجم فوري، ليس عليك سوى الاتصال بنا على يساعدتك. هذه خدمة محانية شخص ما بتحدث العربية

Form CMS-10802 (Expires 12/31/25)

Form Approved OMB# 0938-1421

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-833-866-6559. पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

**Italian:** È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-833-866-6559. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

**Portuguese:** Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-833-866-6559. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

**French Creole:** Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-833-866-6559. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

**Polish:** Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-833-866-6559. Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするため に、無料の通訳サービスがありますございます。通訳をご用命になるには、1-833-866-6559. にお電話ください。日本語を話す人 者 が支援いたします。これは無料のサー ビスです。

Form CMS-10802 (Expires 12/31/25)





# **Enrollment Forms**



**Steps** that will walk you through the process and **all the forms** you need to enroll in your plan



### Ready to sign up?

Have your Medicare ID card handy, and let's get started!

#### Choose the way to enroll that's best for you.



Paper: Use the paper enrollment form provided. Once you are done filling it out, you can mail the form to FHCP Medicare. (One form must be filled out for each person who enrolls.)



**Online:** Use the online form at **fhcpmedicare.com**. You'll be guided through the process of completing and submitting the enrollment form and the system will prompt you if you left anything missing or incomplete.



Licensed Sales Agent: An agent can help you choose the best plan for YOU and can also offer you help in filling out and submitting the enrollment form. The agent will be employed by or contracted with FHCP Medicare and may be paid based on your enrollment in a plan.

- Visit your local FHCP Welcome
- · Center or agent; or
- Call and speak with one of our agents at 1-855-462-3427 (TTY 1-800-955-8770.)

#### Helpful tips for filling out your enrollment form.

- No matter which way you choose to enroll, make sure you don't skip any sections. If you leave out information, it may delay your start date.
- ✓ When choosing a plan, select only ONE plan name.
- ✓ Where requested, be sure to fill in the Part A and Part B effective dates from your Medicare ID card.
- ✓ If you choose an HMO plan, write in your choice for a primary care physician (PCP). If you do not write in your choice for a PCP, one will be assigned to you.
- ✓ If you are not signing up between October 15 and December 7, be sure to complete the "Attestation of Eligibility for an Enrollment Period" section.

## Forms Used for Enrollment

#### **Pre-Enrollment Checklist**

This form provides important information you need to know before purchasing a plan.

# Individual Enrollment Form

This is the form you complete to enroll in a FHCP Medicare Advantage plan.

# Protected Health Information Authorization for Customer Service Inquiries

Complete this form if you need to give us permission to release your health information to someone. Send the original, not a photocopy, with your enrollment form. Otherwise, we will protect this information and release it only to you.

# Scope of Sales Appointment (SOA) Confirmation Form

According to Medicare guidelines, agents can talk to you only about products you choose to discuss. Medicare asks you to complete an SOA form that shows which Medicare Advantage and/or Medicare Prescription Drug plans you wish to discuss. The form is intended to protect you. Completing the form does not mean you have enrolled in a plan. Your agent can complete this form with you by phone instead of using a paper copy.

# **Enrollment Verification Checklist**

When you meet with an agent to enroll in a plan, the agent will look up how your plan covers medications that you take (including cost, tier and requirements/limitations). Your agent will also look up providers you use to see if they are in your network. Your agent will fill out this information on an enrollment verification checklist they provide and that you can take with you.

## **Pre-Enrollment Checklist**

Understanding the Benefits

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at 1-855-462-3427 (TTY: 1-800-955-8770).

•	
	Review the full list of benefits found in the Evidence of Coverage (EOC), especially for services you routinely receive from a doctor. Visit <b>www.fhcpmedicare.com</b> or call 1-855-462-3427 (TTY:1-800-955-8770) to view a copy of the EOC.
	Review the provider directory (or ask your doctors) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select new doctors.
	Review the pharmacy directory to make sure the pharmacy you use for prescription medicines is in the network. If your pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.
Und	derstanding Important Rules
	Effect on Current Coverage. If you are currently enrolled in a Medicare Advantage, your current Medicare Advantage healthcare will end once your new Medicare Advantage coverage starts. If you have Tricare, your coverage may be affected once your new Medicare Advantage coverage starts. Please contact Tricare for more information. If you have a Medigap plan, once your Medicare Advantage coverage starts, you may want to drop your Medigap policy because you will be paying for coverage you cannot use.
	In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
	Benefits, premiums and/or copayments/co-insurance may change on January 1, 2024.
	Except in emergency or urgent situations, we do not cover services provided by out-of-network providers (doctors who are not listed in the provider directory).



#### Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan

#### To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- · Live in the plan's service area

**Important:** To join a Medicare Advantage Plan, you must also have both:

- Medicare Part A (Hospital Insurance)
- Medicare Part B (Medical Insurance)

### When do I use this form?

You can join a plan:

- Between October 15–December 7 each year (for coverage starting January 1)
- Within 3 months of first getting Medicare
- In certain situations where you're allowed to join or switch plans

Visit Medicare.gov to learn more about when you can sign up for a plan.

# What do I need to complete this form?

- Your Medicare Number (the number on your red, white, and blue Medicare card)
- Your permanent address and phone number

You must complete all items unless they are indicated as optional. You can't be denied coverage for not including information that is marked as optional.

# Individuals experiencing homelessness

If you want to join a plan but have no permanent residence, a Post Office Box, an address of a shelter or clinic, or the address where you receive mail (e.g., social security checks) may be considered your permanent residence address.

#### **Reminders:**

- If you want to join a plan during fall open enrollment (October 15–December 7), the plan must get your completed form by December 7.
- Your plan will send you a bill for the plan's premium. You can choose to sign up to have your premium payments deducted from your bank account or your monthly Social Security (or Railroad Retirement Board) benefit.

## What happens next?

Send your completed and signed form to:

FHCP Medicare P.O. Box 45296 Jacksonville, FL 32232-5296

Once they process your request to join, they'll contact you.

### How do I get help with this form?

Call FHCP Medicare Rx Savings, FHCP Medicare Premier Plus or FHCP Medicare Premier Advantage at 1-800-352-9824, Ext. 7160. TTY users can call 1-800-955-8770.

Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

En español: Llame a FHCP Medicare Rx Savings, FHCP Medicare Premier Plus o FHCP Medicare Premier Advantage al 1-800-352-9824, Ext. 7160 / TTY: 1-800-955-8773 o a Medicare gratis al 1-800-633-4227 y oprima el 2 para asistencia en español y un representante estará disponible para asistirle.

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1378. The time required to complete this information is estimated to average 20 minutes per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have any comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

#### **IMPORTANT**

Do not send this form or any items with your personal information (such as claims, payments, medical records, etc.) to the PRA Reports Clearance Office. Any items we get that aren't about how to improve this form or its collection burden (outlined in OMB 0938-1378) will be destroyed. It will not be kept, reviewed, or forwarded to the plan. See "What happens next?" on this page to send your completed form to the plan.



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P.O. Box 45296 | Jacksonville, FL 32232-5296

A Medicare Advantage Health Care Plan

## **Individual Enrollment Form**

Please check which plan you want to enro O FHCP Medicare Rx Savings \$0 per mor O FHCP Medicare Premier Advantage \$0	nth	O FHCF	Medicare Premier P	<b>Plus</b> \$0 p	er month
First Name:	Last Name:				Middle Initial:
Birth Date:	Sex:	Home Pl	none Number:	Alter	nate Phone Number:
MM DD YYYY	OM OF	( )		(	)
Permanent Residence Street Address (P.O. I	Box is not allow	ed):		·	
City:	County:		State:		ZIP Code:
Mailing Address (only if different from your Po	ermanent Resid	lence Addı	·ess):		
Street Address:	City:		State:		ZIP Code:
Please provide your Medicare insurance in Please take out your red, white and blue Medicare insurance in Please take out your red, white and blue Medicare insurance in Please provide your Medicare insurance in Please take out your red, white and blue Medicare insurance in Please take out your red, white and blue Medicare insurance in Please take out your red, white and blue Medicare insurance in Please take out your red, white and blue Medicare insurance in Please take out your red, white and blue Medicare insurance in Please take out your red, white and blue Medicare insurance in Please take out your red, white and blue Medicare insurance in Please take out your red, white and blue Medicare insurance in Please take out your red, white and blue Medicare insurance in Please take out your red, white and blue Medicare insurance in Please take out your red, white and blue Medicare insurance in Please take out your red, white and the Please take out your red, white and your red, white and your red, white your red, white your red, white your r		omplete th	is section.		
Medicare Number:		Part A E	fective Date:	Part	B Effective Date:
		MM	DD YYYY	M	M D D Y Y Y Y
By providing the information above, you consume and non-marketing related calls to the number acting on their behalf made to that phone numer automated telephone dialing system and oth both without regard to state or federal limitating prerecorded, or artificial voice calls to your manufacture.	er(s) provided fr mber including o er related auton ons on the frequ	om Florida calls and to nated tech uency of ca	a Blue, DBA FHCP Me exts to your wireless d nologies, a prerecorde alls or messages. If yo	edicare, it evice whed or artion ou do not	ts affiliates, and others nich may include an ficial voice message, or wish to receive autodialed,
Ethnicity and Race (Optional)					
Are you of Hispanic, Latino/a, or Spanish	origin? Select	all that app	oly.		
<ul> <li>No, not of Hispanic, Latino/a, or Spanish origin</li> <li>Yes, Mexican, Mexican American, Chicano/a</li> <li>Yes, Cuban</li> <li>Yes, another Hispanic, Latino/a, or Spanish origin</li> <li>I choose not to answer.</li> </ul>					
What's your race? Select all that apply.					
<ul> <li>American Indian or Alaska Native</li> <li>Chinese</li> <li>Japanese</li> <li>Other Asian</li> <li>Vietnamese</li> <li>I choose not to answer.</li> </ul>	O Filip O Kor	rean ner Pacific	Islander	0	Black or African American Guamanian or Chamorro Native Hawaiian Samoan

Please check one of the boxes below if you would prefer us to send you in English or in an accessible format: O Spanish O Braille	nformation in a language other than  Audio  Large print
Please contact FHCP Medicare Rx Savings, FHCP Medicare Premier Plus or F 1-800-352-9824, Ext. 7160 if you need information in an accessible format or lar Our office hours are 8 a.m. – 5 p.m. local time, Monday through Friday. TTY use	nguage other than what is listed above.
Please read and answer these important questions (Questions 2–5 are option	onal):
1. Will you have other <u>prescription</u> drug coverage (like VA, TRICARE) in additional Prescription of the p	
Medicare Premier Plus or FHCP Medicare Premier Advantage? O Yes O Name of other coverage: ID # for this coverage:	Group # for this coverage:
2. Are you a resident in a long-term care facility, such as a nursing home?	Yes O No
	Number: ()
Address (number and street):	
3. Are you enrolled in your State Medicaid program? O Yes O No	
Medicaid number:	
4. Do you or your spouse work? ○ Yes ○ No	
5. Please choose the name of a Primary Care Physician (PCP), clinic or health	center:
Paying Your Plan Premium:	
For those members enrolling in FHCP Medicare Rx Savings, FHCP Medicare Advantage, if we determine that you owe a late enrollment penalty (or if you cut to know how you would prefer to pay it.	
Please select a premium payment option (If you don't select a payment option	on, you will get a bill each month):
O Get a bill	
<ul> <li>Electronic Funds Transfer (EFT) from your bank account each month. (FF further instructions on how to set this up.)</li> </ul>	HCP Medicare will send you a letter with
O Credit Card (FHCP Medicare will send you a letter with further instructions	s on how to set this up.)
O Automatic deduction from your monthly Social Security or Railroad Retired	ment Board (RRB) benefit check
I get monthly benefits from: O Social Security O RRB	
(The Social Security/RRB deduction may take two or more months to begin a deduction. In most cases, if Social Security or RRB accepts your request for your Social Security or RRB benefit check will include all premiums due from withholding begins. If Social Security or RRB does not approve your request paper bill for your monthly premiums.)	automatic deduction, the first deduction from your enrollment effective date up to the point
If you have to have a Part D. Income Polated Monthly Adjustment Amount (6)	Part D IDMAA) you must now this oxtra

If you have to pay a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you must pay this extra amount in addition to your plan premium. The amount is usually taken out of your Social Security benefit, or you may get a bill from Medicare (or the RRB). DON'T pay FHCP Medicare the Part D-IRMAA.

#### **Attestation of Eligibility for an Enrollment Period**

Typically, you may enroll in a Medicare Advantage plan only during the annual enrollment period from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes, you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

O I am new to Medicare.
O I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).
O I recently moved outside of the service area for my current plan or I recently moved and this plan is a new option for me. I moved on (insert date): □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□
O I recently was released from incarceration. I was released on (insert date): [M]M] [D]D] [Y]Y]Y
O I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on (insert date):
O I recently obtained lawful presence status in the United States. I got this status on (insert date):
O I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on (insert date): □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □
O I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on (insert date): □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□
I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a change.
O I am moving into, live in, or recently moved out of a Long-Term Care Facility (for example, a nursing home or long-term care facility). I moved/will move into/out of the facility on (insert date):     M   M   D   D   Y   Y   Y   Y   Y   Y   Y   Y
O I recently left a PACE program on (insert date): [M]M] [D]D] [Y]Y]Y]
O I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's). I lost my drug coverage on (insert date):
O I am leaving employer or union coverage on (insert date):
O I belong to a pharmacy assistance program provided by my state.
O My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.
O I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started on (insert date): [M   M ] [D   D ] [Y   Y   Y ] Y
O I was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on (insert date):     M   M   D   D   Y   Y   Y   Y
O I was affected by an emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA)) or by a Federal, state or local government entity. One of the other statements here applied to me, but I was unable to make my enrollment request because of the disaster.
<ul> <li>I was enrolled in a plan that is experiencing financial difficulties to such an extent that a State or territorial regulatory authority has placed the organization in receivership.</li> </ul>
O I was enrolled in a plan identified with the low performing icon (LPI).

If none of these statements applies to you or you're not sure, please contact FHCP Medicare Rx Savings, FHCP Medicare Premier Plus or FHCP Medicare Premier Advantage at 1-800-352-9824, Ext. 7160 (TTY users should call 1-800-955-8770) to see if you are eligible to enroll. We are open 8 a.m. – 5 p.m. local time, Monday through Friday.

#### Please Read and Sign Below. By completing this enrollment application, I agree to the following:

- I must keep both Hospital (Part A) and Medical (Part B) to stay in FHCP Medicare Rx Savings, FHCP Medicare Premier Plus or FHCP Medicare Premier Advantage.
- I understand that my response to this form is voluntary. However, failure to respond may affect enrollment in the plan.
- I understand that I can be enrolled in only one MA plan at a time and that enrollment in this plan will automatically end my enrollment in another MA plan (exceptions apply for MA PFFS, MA MSA plans).
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that people with Medicare are generally not covered under Medicare while out of the country except for limited coverage near the U.S. border.
- I understand that when my FHCP Medicare Rx Savings, FHCP Medicare Premier Plus or FHCP Medicare Premier
  Advantage coverage begins, I must get all of my medical and prescription drug benefits from FHCP Medicare Rx Savings,
  FHCP Medicare Premier Plus or FHCP Medicare Premier Advantage. Benefits and services provided by FHCP Medicare
  Rx Savings, FHCP Medicare Premier Plus or FHCP Medicare Premier Advantage and contained in my FHCP Medicare Rx
  Savings, FHCP Medicare Premier Plus or FHCP Medicare Premier Advantage "Evidence of Coverage" document (also known
  as a member contract or subscriber agreement) will be covered. Neither Medicare nor FHCP Medicare Rx Savings, FHCP
  Medicare Premier Plus or FHCP Medicare Premier Advantage will pay for benefits or services that are not covered.
- Release of Information: By joining this Medicare health plan, I acknowledge that FHCP Medicare Rx Savings, FHCP Medicare Premier Plus or FHCP Medicare Premier Advantage will release my information to Medicare and other plans as is necessary for treatment, payment and health care operations.
- I also acknowledge that FHCP Medicare Rx Savings, FHCP Medicare Premier Plus or FHCP Medicare Premier Advantage will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below).
- I understand that my signature (or the signature of the person legally authorized to act on my behalf under the laws of the State where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that
  - 1) This person is authorized under State law to complete this enrollment; and
  - 2) Documentation of this authority is available upon request from Medicare.

Signature:			Today's Date:				
f you are the authorized representative, you must sign above and provide the following information:							
Name:							
Address:							
Phone Number: (	)	-	Relationship to Enrollee:				

#### PRIVACY ACT STATEMENT

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 and 1860D-1 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

#### **Text Messages**

Text messages are a great way to stay in touch, manage your account, and learn more about your plan and benefits.

We may send you a confirmation text message after you are enrolled to complete your registration to receive member messages and alerts. By opting in, you consent to receive text messages which may include but not be limited to financial matters and marketing from Florida Blue, DBA FHCP Medicare, its affiliates, and others acting on their behalf. This may include an automated technologies without regard to state or federal limitations on the frequency of calls or messages. I understand that my consent is not required as a condition of making a purchase. Message frequency varies and message and data rates may apply. These communications may contain Protected Health Information (PHI) that is protected by applicable law and by opting-in you agree and understand that communications may be unencrypted, and you agree to accept the risk that unencrypted electronic communications may be intercepted and/or read by a third party. You can cancel the SMS service for subscribed messages at any time.

O I want to receive text messages and alerts and agree to the	ne terms and conditions stated and referenced above.
Mobile Number: ()	
<b>Email Communications</b>	
Email is a great way to stay in touch. Enter your email below to o communications, you agree to receive messages electronically, we Summary of Benefits, Notice of Privacy Practices, Proxy Statement acknowledge that electronic communications may not be secure, accept the risk that electronic communications may be intercepted communications you agree to indemnify and hold Florida Blue, D or cause of action against Florida Blue, DBA FHCP Medicare and phone number, or other contact information that you provide.  E-mail:	which may include but not limited to, the Evidence of Coverage, ents, financial matters, and marketing. You understand and you are responsible for and accept the risk you agree to d and/or read by a third party. By agreeing to receive electronic BA FHCP Medicare and its affiliates harmless from any claim I its affiliates for delivering or other information to the address,
Office Use Only: Name of staff member/agent/broker (if assisted in enrollment):	Entity Name:
Plan ID #:	Five digit Entity ID number (if known):
Effective Date of Coverage:	Date Received by Agent:
ICEP/IEP:	FHCP Medicare Agent ID #:
AEP:	Agent State License #:
SEP (type):	Agent Confirmation #:
Not Eligible:	
PCP Provider ID#:	



#### Who can use this form?

People with Medicare who want to join a Medicare Advantage Plan

#### To join a plan, you must:

- Be a United States citizen or be lawfully present in the U.S.
- · Live in the plan's service area

**Important:** To join a Medicare Advantage Plan, you must also have both:

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Or, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.

En español: Llame a FHCP Medicare Rx Savings, FHCP Medicare Premier Plus o FHCP Medicare Premier Advantage al 1-800-352-9824, Ext. 7160 / TTY: 1-800-955-8773 o a Medicare gratis al 1-800-633-4227 y oprima el 2 para asistencia en español y un representante estará disponible para asistirle.

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P.O. Box 45296 | Jacksonville, FL 32232-5296

A Medicare Advantage Health Care Plan

## **Individual Enrollment Form**

Please check which plan you want to enr  FHCP Medicare Rx Savings \$0 per mod  FHCP Medicare Premier Advantage \$0	nth	O FHCF	Medicare Premier P	<b>'lus</b> \$0 p	er month
First Name:	Last Name:				Middle Initial:
Birth Date:	Sex:	Home Pl	none Number:	Alter	nate Phone Number:
MM DD YYYY	OM OF	( )		(	)
Permanent Residence Street Address (P.O.	Box is not allow	ed):			
City:	County:		State:		ZIP Code:
Mailing Address (only if different from your P	ermanent Resid	lence Addı	ress):		
Street Address:	City:		State:		ZIP Code:
Please provide your Medicare insurance Please take out your red, white and blue Me		omplete th	is section.		•
Medicare Number:		Part A E	ffective Date:	Part	B Effective Date:
		MM	DD YYYY	MI	M DD YYYY
By providing the information above, you con and non-marketing related calls to the numb acting on their behalf made to that phone nu automated telephone dialing system and oth both without regard to state or federal limitat prerecorded, or artificial voice calls to your manufacture.	er(s) provided fr mber including of her related auton ions on the frequ	om Florida calls and to nated tech uency of c	a Blue, DBA FHCP Me exts to your wireless d nologies, a prerecorde alls or messages. If yo	edicare, it evice wh ed or artifou ou do not	s affiliates, and others ich may include an ficial voice message, or wish to receive autodialed,
Ethnicity and Race (Optional)					
Are you of Hispanic, Latino/a, or Spanish	origin? Select	all that ap	oly.		
<ul> <li>No, not of Hispanic, Latino/a, or Spanish origin</li> <li>Yes, Mexican, Mexican American, Chicano/a</li> <li>Yes, Cuban</li> <li>Yes, another Hispanic, Latino/a, or Spanish origin</li> <li>I choose not to answer.</li> </ul>					
What's your race? Select all that apply.					
<ul> <li>American Indian or Alaska Native</li> <li>Chinese</li> <li>Japanese</li> <li>Other Asian</li> <li>Vietnamese</li> <li>I choose not to answer.</li> </ul>	O Fili <sub>l</sub> O Kor	rean ner Pacific	Islander	0	Black or African American Guamanian or Chamorro Native Hawaiian Samoan

Please check one of the boxes below if you would prefer us to send you in English or in an accessible format: O Spanish O Braille	nformation in a language other than  Audio  Large print
Please contact FHCP Medicare Rx Savings, FHCP Medicare Premier Plus or F 1-800-352-9824, Ext. 7160 if you need information in an accessible format or lar Our office hours are 8 a.m. – 5 p.m. local time, Monday through Friday. TTY use	nguage other than what is listed above.
Please read and answer these important questions (Questions 2–5 are option	onal):
1. Will you have other <u>prescription</u> drug coverage (like VA, TRICARE) in additional Prescription of the p	
Medicare Premier Plus or FHCP Medicare Premier Advantage? O Yes O Name of other coverage: ID # for this coverage:	Group # for this coverage:
2. Are you a resident in a long-term care facility, such as a nursing home?	Yes O No
	Number: ()
Address (number and street):	
3. Are you enrolled in your State Medicaid program? O Yes O No	
Medicaid number:	
4. Do you or your spouse work? ○ Yes ○ No	
5. Please choose the name of a Primary Care Physician (PCP), clinic or health	center:
Paying Your Plan Premium:	
For those members enrolling in FHCP Medicare Rx Savings, FHCP Medicare Advantage, if we determine that you owe a late enrollment penalty (or if you cut to know how you would prefer to pay it.	
Please select a premium payment option (If you don't select a payment option	on, you will get a bill each month):
O Get a bill	
<ul> <li>Electronic Funds Transfer (EFT) from your bank account each month. (FF further instructions on how to set this up.)</li> </ul>	HCP Medicare will send you a letter with
O Credit Card (FHCP Medicare will send you a letter with further instructions	s on how to set this up.)
O Automatic deduction from your monthly Social Security or Railroad Retired	ment Board (RRB) benefit check
I get monthly benefits from: O Social Security O RRB	
(The Social Security/RRB deduction may take two or more months to begin a deduction. In most cases, if Social Security or RRB accepts your request for your Social Security or RRB benefit check will include all premiums due from withholding begins. If Social Security or RRB does not approve your request paper bill for your monthly premiums.)	automatic deduction, the first deduction from your enrollment effective date up to the point
If you have to have a Part D. Income Polated Monthly Adjustment Amount (6)	Part D IDMAA) you must now this oxtra

If you have to pay a Part D-Income Related Monthly Adjustment Amount (Part D-IRMAA), you must pay this extra amount in addition to your plan premium. The amount is usually taken out of your Social Security benefit, or you may get a bill from Medicare (or the RRB). DON'T pay FHCP Medicare the Part D-IRMAA.

#### Attestation of Eligibility for an Enrollment Period

Typically, you may enroll in a Medicare Advantage plan only during the annual enrollment period from October 15 through December 7 of each year. There are exceptions that may allow you to enroll in a Medicare Advantage plan outside of this period.

Please read the following statements carefully and check the box if the statement applies to you. By checking any of the following boxes, you are certifying that, to the best of your knowledge, you are eligible for an Enrollment Period. If we later determine that this information is incorrect, you may be disenrolled.

O I am new to Medicare.
O I am enrolled in a Medicare Advantage plan and want to make a change during the Medicare Advantage Open Enrollment Period (MA OEP).
O I recently moved outside of the service area for my current plan or I recently moved and this plan is a new option for me. I moved on (insert date):     M   M   D   D   Y   Y   Y   Y
O I recently was released from incarceration. I was released on (insert date): [M[M] [D[D] [Y[Y]Y]Y]
O I recently returned to the United States after living permanently outside of the U.S. I returned to the U.S. on (insert date):
O I recently obtained lawful presence status in the United States. I got this status on (insert date):
O I recently had a change in my Medicaid (newly got Medicaid, had a change in level of Medicaid assistance, or lost Medicaid) on (insert date):        M   M   D   D   Y   Y   Y   Y
O I recently had a change in my Extra Help paying for Medicare prescription drug coverage (newly got Extra Help, had a change in the level of Extra Help, or lost Extra Help) on (insert date): □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□
O I have both Medicare and Medicaid (or my state helps pay for my Medicare premiums) or I get Extra Help paying for my Medicare prescription drug coverage, but I haven't had a change.
O I am moving into, live in, or recently moved out of a Long-Term Care Facility (for example, a nursing home or long-term care facility). I moved/will move into/out of the facility on (insert date): □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□
O I recently left a PACE program on (insert date): \[ M M \] \[ D D \] \[ Y Y Y Y Y \]
O I recently involuntarily lost my creditable prescription drug coverage (coverage as good as Medicare's). I lost my drug coverage on (insert date):        M   M   D   D     Y   Y   Y   Y   Y   Y   Y
O I am leaving employer or union coverage on (insert date): [M[M] [D[D] [Y[Y]Y]Y]
O I belong to a pharmacy assistance program provided by my state.
O My plan is ending its contract with Medicare, or Medicare is ending its contract with my plan.
O I was enrolled in a plan by Medicare (or my state) and I want to choose a different plan. My enrollment in that plan started or (insert date):
O I was enrolled in a Special Needs Plan (SNP) but I have lost the special needs qualification required to be in that plan. I was disenrolled from the SNP on (insert date):     M   M   D   D   Y   Y   Y   Y   Y   Y   Y   Y
O I was affected by an emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA)) or by a Federal, state or local government entity. One of the other statements here applied to me, but I was unable to make my enrollment request because of the disaster.
<ul> <li>I was enrolled in a plan that is experiencing financial difficulties to such an extent that a State or territorial regulatory authority has placed the organization in receivership.</li> </ul>
O I was enrolled in a plan identified with the low performing icon (LPI).
If none of these statements applies to you or you're not sure, please contact FHCP Medicare Rx Savings, FHCP Medicare

Premier Plus or FHCP Medicare Premier Advantage at 1-800-352-9824, Ext. 7160 (TTY users should call 1-800-955-8770) to

see if you are eligible to enroll. We are open 8 a.m. – 5 p.m. local time, Monday through Friday.

#### Please Read and Sign Below. By completing this enrollment application, I agree to the following:

- I must keep both Hospital (Part A) and Medical (Part B) to stay in FHCP Medicare Rx Savings, FHCP Medicare Premier Plus or FHCP Medicare Premier Advantage.
- I understand that my response to this form is voluntary. However, failure to respond may affect enrollment in the plan.
- I understand that I can be enrolled in only one MA plan at a time and that enrollment in this plan will automatically end my enrollment in another MA plan (exceptions apply for MA PFFS, MA MSA plans).
- The information on this enrollment form is correct to the best of my knowledge. I understand that if I intentionally provide false information on this form, I will be disenrolled from the plan.
- I understand that people with Medicare are generally not covered under Medicare while out of the country except for limited coverage near the U.S. border.
- I understand that when my FHCP Medicare Rx Savings, FHCP Medicare Premier Plus or FHCP Medicare Premier
  Advantage coverage begins, I must get all of my medical and prescription drug benefits from FHCP Medicare Rx Savings,
  FHCP Medicare Premier Plus or FHCP Medicare Premier Advantage. Benefits and services provided by FHCP Medicare
  Rx Savings, FHCP Medicare Premier Plus or FHCP Medicare Premier Advantage and contained in my FHCP Medicare Rx
  Savings, FHCP Medicare Premier Plus or FHCP Medicare Premier Advantage "Evidence of Coverage" document (also known
  as a member contract or subscriber agreement) will be covered. Neither Medicare nor FHCP Medicare Rx Savings, FHCP
  Medicare Premier Plus or FHCP Medicare Premier Advantage will pay for benefits or services that are not covered.
- Release of Information: By joining this Medicare health plan, I acknowledge that FHCP Medicare Rx Savings, FHCP Medicare Premier Plus or FHCP Medicare Premier Advantage will release my information to Medicare and other plans as is necessary for treatment, payment and health care operations.
- I also acknowledge that FHCP Medicare Rx Savings, FHCP Medicare Premier Plus or FHCP Medicare Premier Advantage will share my information with Medicare, who may use it to track my enrollment, to make payments, and for other purposes allowed by Federal law that authorize the collection of this information (see Privacy Act Statement below).
- I understand that my signature (or the signature of the person legally authorized to act on my behalf under the laws of the State where I live) on this application means that I have read and understand the contents of this application. If signed by an authorized individual (as described above), this signature certifies that
  - 1) This person is authorized under State law to complete this enrollment; and
  - 2) Documentation of this authority is available upon request from Medicare.

Signature:				To	Today's Date:		
				M	M DD YYYYY		
If you are the authorized representative, you must sign above and provide the following information:							
Name:							
Address:							
Phone Number:	(	)	_	Relationship to Enrollee	e:		

#### PRIVACY ACT STATEMENT

The Centers for Medicare & Medicaid Services (CMS) collects information from Medicare plans to track beneficiary enrollment in Medicare Advantage (MA) Plans, improve care, and for the payment of Medicare benefits. Sections 1851 and 1860D-1 of the Social Security Act and 42 CFR §§ 422.50 and 422.60 authorize the collection of this information. CMS may use, disclose and exchange enrollment data from Medicare beneficiaries as specified in the System of Records Notice (SORN) "Medicare Advantage Prescription Drug (MARx)", System No. 09-70-0588. Your response to this form is voluntary. However, failure to respond may affect enrollment in the plan.

#### **Text Messages**

Text messages are a great way to stay in touch, manage your account, and learn more about your plan and benefits.

We may send you a confirmation text message after you are enrolled to complete your registration to receive member messages and alerts. By opting in, you consent to receive text messages which may include but not be limited to financial matters and marketing from Florida Blue, DBA FHCP Medicare, its affiliates, and others acting on their behalf. This may include an automated technologies without regard to state or federal limitations on the frequency of calls or messages. I understand that my consent is not required as a condition of making a purchase. Message frequency varies and message and data rates may apply. These communications may contain Protected Health Information (PHI) that is protected by applicable law and by opting-in you agree and understand that communications may be unencrypted, and you agree to accept the risk that unencrypted electronic communications may be intercepted and/or read by a third party. You can cancel the SMS service for subscribed messages at any time.

<ul><li>I want to receive text messages and alerts and agree to the</li></ul>	ne terms and conditions stated and referenced above.
Mobile Number: ()	
Email Communications	
Email is a great way to stay in touch. Enter your email below to op- communications, you agree to receive messages electronically, wo Summary of Benefits, Notice of Privacy Practices, Proxy Stateme acknowledge that electronic communications may not be secure, accept the risk that electronic communications may be intercepted communications you agree to indemnify and hold Florida Blue, Disport cause of action against Florida Blue, DBA FHCP Medicare and phone number, or other contact information that you provide.  E-mail:	which may include but not limited to, the Evidence of Coverage, ents, financial matters, and marketing. You understand and you are responsible for and accept the risk you agree to d and/or read by a third party. By agreeing to receive electronic BA FHCP Medicare and its affiliates harmless from any claim
Office Use Only: Name of staff member/agent/broker (if assisted in enrollment):	Entity Name:
Plan ID #:	Five digit Entity ID number (if known):
Effective Date of Coverage:	Date Received by Agent:
ICEP/IEP:	FHCP Medicare Agent ID #:
AEP:	Agent State License #:
SEP (type):	Agent Confirmation #:
Not Eligible:	
PCP Provider ID#:	



# Protected Health Information Authorization for Customer Service Inquiries

#### **Purpose**

I am the member listed in Section I.

This authorization is at my request to permit Blue Cross and Blue Shield of Florida, Inc., Florida Blue Medicare, Inc., and Florida Health Care Plan, Inc. (together, "FHCP Medicare") to respond to customer service inquiries regarding my Protected Health Information regarding health, dental and long-term care products.

Section I

Please provide the following information regarding the person whose Protected Health Information is to be released.

Member Name: _	
Member Number:	
Group Number	Date of Birth:

#### Section II

I authorize FHCP Medicare to release, orally and/or in writing, the following Protected Health Information concerning me:

- Identifying information (e.g., name, address, age, gender);
- Health care coverage information (i.e., general & plan-specific benefit information);
- Past, present and future claims information (except for any period of time during which a Confidential Communication address¹ was in effect); and
- Coordination of Benefit Information.

#### **Section III**

Please identify the person(s) to whom the member's Protected Health Information may be released and their relationship, i.e., sales agent, employer health benefit representative, parent, family member, friend, corporation, organization, law firm, vendor.

My information may be given to the person(s) listed below.

Please Print:	
Name:	Relationship to Member:
Name:	Relationship to Member:
Name:	Relationship to Member:
<u> </u>	• —

#### **Section IV**

By law, this authorization must indicate that persons other than FHCP Medicare receiving member's Protected Health Information may not have to obey federal health information privacy laws and member's Protected Health Information may be further released by those persons.

Please complete this entire form and return to:

FHCP Medicare c/o Florida Blue Access Authorization Unit P.O. Box 45296 Jacksonville, FL 32232

## **Protected Health Information Authorization** for Customer Service Inquiries

**Section VII** 

**Right to Withdraw Authorization** 

I understand that I may withdraw this authorization

at any time by giving written notice to the address

withdrawal of this authorization will not affect any action taken by FHCP Medicare in reliance on this

authorization prior to receiving my written notice

listed on page 1 of this form. I further understand that

## (continued)

I further understand that if I have identified a sales agent or an employer health benefit representative in Section III to whom my Protected Health Information may be released, FHCP Medicare will have no further liability as to the further release of my Protected Health Information by those designated persons.

This authorization is voluntary and is not a condition of enrollment in a health plan, eligibility for benefits 0

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or payment of claims.	of withdrawal.
Section V	Section VIII
This authorization will expire:	Signature
Month Day Year	Member Signature:
OR	Date:
The date member's FHCP Medicare health coverage ends	If a legal representative signs this authorization form on behalf of the member, please complete the following information:
It is advised that you place a specific expiration date on this authorization if you are designating a sales agent or employer as an authorized representative, or	Legal Representative's Name <sup>2</sup> :
any other person for whom you may have designated to assist you with a specific, short-term task.	Date Signed:
to accide you wan a opcome, oner term tack.	Relationship to the member:
Section VI	

HMO coverage is offered by Florida Blue Medicare, Inc., DBA FHCP Medicare, an independent licensee of the Blue Cross and Blue Shield Association

Copy of Authorization

Please keep a copy of your signed authorization.

A photocopy is as valid as the original.

<sup>&</sup>lt;sup>1</sup> A Confidential Communication address is one specified by an adult (age 18 or older) that is different than the address where the subscriber receives his or her mail.

<sup>&</sup>lt;sup>2</sup> Please provide written documentation to support your status as a guardian or other legal representative.



# Protected Health Information Authorization for Customer Service Inquiries

#### **Purpose**

I am the member listed in Section I.

This authorization is at my request to permit Blue Cross and Blue Shield of Florida, Inc., Florida Blue Medicare, Inc., and Florida Health Care Plan, Inc. (together, "FHCP Medicare") to respond to customer service inquiries regarding my Protected Health Information regarding health, dental and long-term care products.

Section I

Please provide the following information regarding the person whose Protected Health Information is to be released.

Member Name:		
Member Number:		
Group Number:	Date of Birth:	

#### Section II

I authorize FHCP Medicare to release, orally and/or in writing, the following Protected Health Information concerning me:

- Identifying information (e.g., name, address, age, gender);
- Health care coverage information (i.e., general & plan-specific benefit information);
- Past, present and future claims information (except for any period of time during which a Confidential Communication address¹ was in effect); and
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#### **Section III**

Please identify the person(s) to whom the member's Protected Health Information may be released and their relationship, i.e., sales agent, employer health benefit representative, parent, family member, friend, corporation, organization, law firm, vendor.

My information may be given to the person(s) listed below.

Please Print:	
Name:	Relationship to Member:
Name:	Relationship to Member:
Name:	Relationship to Member:

#### **Section IV**

By law, this authorization must indicate that persons other than FHCP Medicare receiving member's Protected Health Information may not have to obey federal health information privacy laws and member's Protected Health Information may be further released by those persons.

Please complete this entire form and return to:

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## **Protected Health Information Authorization** for Customer Service Inquiries

**Section VII** 

**Right to Withdraw Authorization** 

I understand that I may withdraw this authorization

at any time by giving written notice to the address

withdrawal of this authorization will not affect any action taken by FHCP Medicare in reliance on this

authorization prior to receiving my written notice

listed on page 1 of this form. I further understand that

## (continued)

I further understand that if I have identified a sales agent or an employer health benefit representative in Section III to whom my Protected Health Information may be released, FHCP Medicare will have no further liability as to the further release of my Protected Health Information by those designated persons.

This authorization is voluntary and is not a condition of enrollment in a health plan, eligibility for benefits 0

or payment of claims.	of withdrawal.
Section V	Section VIII
This authorization will expire:	Signature
Month Day Year	Member Signature:
OR	Date:
The date member's FHCP Medicare health coverage ends	If a legal representative signs this authorization form on behalf of the member, please complete the following information:
It is advised that you place a specific expiration date on this authorization if you are designating a sales agent or employer as an authorized representative, or	Legal Representative's Name <sup>2</sup> :
any other person for whom you may have designated to assist you with a specific, short-term task.	Date Signed:
to accide you man a opcome, oner term tacin	Relationship to the member:
Section VI	

HMO coverage is offered by Florida Blue Medicare, Inc., DBA FHCP Medicare, an independent licensee of the Blue Cross and Blue Shield Association

Copy of Authorization

Please keep a copy of your signed authorization.

A photocopy is as valid as the original.

<sup>&</sup>lt;sup>1</sup> A Confidential Communication address is one specified by an adult (age 18 or older) that is different than the address where the subscriber receives his or her mail.

<sup>&</sup>lt;sup>2</sup> Please provide written documentation to support your status as a guardian or other legal representative.



## Scope of Sales Appointment Confirmation Form

The Centers for Medicare & Medicaid Services requires agents to document the scope of a marketing appointment prior to any face-to-face sales meeting to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or their authorized representative). All information provided on this form is confidential and should be completed by each person with Medicare or his/her authorized representative.

F	Please initial below beside the type of product(s) you want the agent to discuss.			
	Stand-alone Medicare Prescription Drug Plans (Part D)			
	<b>Medicare Prescription Drug Plan (PDP)</b> — A stand-alone drug plan that adds prescription drug coverage to Original Medicare, some Medicare Cost Plans, some Medicare Private-Fee-for-Service Plans, and Medicare Medical Savings Account Plans.			
	Medicare Advantage Plans (Part C) and Cost Plans			
	Medicale Advantage Flans (Fart O) and Cost Flans			
	<b>Medicare Health Maintenance Organization (HMO)</b> — A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. In most HMOs, you can only get your care from doctors or hospitals in the plan's network (except in emergencies).			
	<b>Medicare Preferred Provider Organization (PPO) Plan</b> — A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. PPOs have network doctors and hospitals but you can also use out-of-network providers, usually at a higher cost.			
	Medicare Private Fee-For-Service (PFFS) Plan — A Medicare Advantage Plan in which you may go to any Medicare approved doctor, hospital and provider that accepts the plan's payment, terms and conditions and agrees to treat you – not all providers will. If you join a PFFS Plan that has a network, you can see any of the network providers who have agreed to always treat plan members. You will usually pay more to see out-of-network providers.			
	<b>Medicare Special Needs Plan (SNP)</b> — A Medicare Advantage Plan that has a benefit package designed for people with special health care needs. Examples of the specific groups served include people who have both Medicare and Medicaid, people who reside in nursing homes, and people who have certain chronic medical conditions.			
	<b>Medicare Medical Savings Account (MSA) Plan</b> — MSA Plans combine a high deductible health plan with a bank account. The plan deposits money from Medicare into the account. You can use it to pay your medical expenses until your deductible is met.			
	<b>Medicare Cost Plan</b> — In a Medicare Cost Plan, you can go to providers both in and out of network. If you get services outside of the plan's network, your Medicare-covered services will be paid for			

under Original Medicare but you will be responsible for Medicare coinsurance and deductibles.

By signing this form, you agree to a meeting with a sales agent to discuss the types of products you initialed above. Please note, the person who will discuss the products is either employed or contracted by a Medicare plan. They do not work directly for the Federal government. This individual may also be paid based on your enrollment in a plan.

Signing this form does NOT obligate you to enroll in a plan, affect your current enrollment, or enroll you in a Medicare plan.

#### **Beneficiary or Authorized Representative Signature and Signature Date:**

Signature:

Signature Date:			
If you are the authorized representative, please s	If you are the authorized representative, please sign above and print below:		
Representative's Name:			
Your Relationship to the Beneficiary:			
To be completed by Agent:			
Agent Name:	Agent Phone:		
Beneficiary Name:	Beneficiary Phone (Optional):		
Beneficiary Address (Optional):			
Plan(s) the agent represented during this meeting:			
Date Appointment Completed:			
Plan Use Only:			
Initial Method of Contact: (Indicate here if beneficiary was a walk-in.)			
Agent's Signature:			

Scope of Appointment documentation is subject to CMS record retention requirements

HMO coverage is offered by Florida Blue Medicare, Inc., DBA FHCP Medicare, an independent licensee of the Blue Cross and Blue Shield Association

# Scope of Sales Appointment Confirmation Form (continued)

Agent, if the form was signed by the beneficiary at the time of appointment, provide a written explanation below why SOA was not documented prior to meeting:		



# Scope of Sales Appointment Confirmation Form

The Centers for Medicare & Medicaid Services requires agents to document the scope of a marketing appointment prior to any face-to-face sales meeting to ensure understanding of what will be discussed between the agent and the Medicare beneficiary (or their authorized representative). All information provided on this form is confidential and should be completed by each person with Medicare or his/her authorized representative.

F	Please initial below beside the type of product(s) you want the agent to discuss.			
	Stand-alone Medicare Prescription Drug Plans (Part D)			
	<b>Medicare Prescription Drug Plan (PDP)</b> — A stand-alone drug plan that adds prescription drug coverage to Original Medicare, some Medicare Cost Plans, some Medicare Private-Fee-for-Service Plans, and Medicare Medical Savings Account Plans.			
	Medicare Advantage Plans (Part C) and Cost Plans			
	<b>Medicare Health Maintenance Organization (HMO)</b> — A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. In most HMOs, you can only get your care from doctors or hospitals in the plan's network (except in emergencies).			
	<b>Medicare Preferred Provider Organization (PPO) Plan</b> — A Medicare Advantage Plan that provides all Original Medicare Part A and Part B health coverage and sometimes covers Part D prescription drug coverage. PPOs have network doctors and hospitals but you can also use out-of-network providers, usually at a higher cost.			
	Medicare Private Fee-For-Service (PFFS) Plan — A Medicare Advantage Plan in which you may go to any Medicare approved doctor, hospital and provider that accepts the plan's payment, terms and conditions and agrees to treat you – not all providers will. If you join a PFFS Plan that has a network, you can see any of the network providers who have agreed to always treat plan members. You will usually pay more to see out-of-network providers.			
	<b>Medicare Special Needs Plan (SNP)</b> — A Medicare Advantage Plan that has a benefit package designed for people with special health care needs. Examples of the specific groups served include people who have both Medicare and Medicaid, people who reside in nursing homes, and people who have certain chronic medical conditions.			
	<b>Medicare Medical Savings Account (MSA) Plan</b> — MSA Plans combine a high deductible health plan with a bank account. The plan deposits money from Medicare into the account. You can use it to pay your medical expenses until your deductible is met.			
	Medicare Cost Plan — In a Medicare Cost Plan, you can go to providers both in and out of network.  If you get services outside of the plan's network, your Medicare covered services will be paid for			

under Original Medicare but you will be responsible for Medicare coinsurance and deductibles.

By signing this form, you agree to a meeting with a sales agent to discuss the types of products you initialed above. Please note, the person who will discuss the products is either employed or contracted by a Medicare plan. They do not work directly for the Federal government. This individual may also be paid based on your enrollment in a plan.

Signing this form does NOT obligate you to enroll in a plan, affect your current enrollment, or enroll you in a Medicare plan.

#### **Beneficiary or Authorized Representative Signature and Signature Date:**

Signature:

Oignature.		
Signature Date:		
If you are the authorized representative, please sig	gn above and print below:	
Representative's Name:		
Your Relationship to the Beneficiary:		
To be completed	d by Agent:	
Agent Name:	Agent Phone:	
Beneficiary Name:	Beneficiary Phone (Optional):	
Beneficiary Address (Optional):		
Plan(s) the agent represented during this meeting:		
Date Appointment Completed:		
Plan Use Only:		
Initial Method of Contact: (Indicate here if beneficiary was a walk-in.)		
Agent's Signature:		

Scope of Appointment documentation is subject to CMS record retention requirements

HMO coverage is offered by Florida Blue Medicare, Inc., DBA FHCP Medicare, an independent licensee of the Blue Cross and Blue Shield Association

# Scope of Sales Appointment Confirmation Form (continued)

Agent, if the form was signed by the beneficiary at the time of appointment, provide a written explanation below why SOA was not documented prior to meeting:		



## **Enrollment Checklist**

Applicant's	s Last Name	e: Applicant's First Name:						
applicati	FHCP Medicare is required by Medicare to contact you within 15 days of receiving your enrollment application. Within the next 15 days you will receive a letter from FHCP Medicare to verify that the Medicare Advantage-Prescription Drug Plan was fully explained. This will not affect your ability to enroll in the plan.							
	0	vill review the following questions with you to verify that the Medicare Advantage- Plan was fully explained. Check Yes or No as appropriate.						
For Med	icare Ad	vantage plans						
Yes	No	Do you understand that you have applied for a Medicare Advantage plan? This plan is <b>not a</b> Medicare Supplement "Medigap" plan. This plan replaces Original Medicare.						
Yes	No	Do you understand that to enroll you must be "entitled" to Part A and enrolled in Part B?						
Yes	No	Do you understand you must continue to pay your Medicare Part B premium (unless it is paid for you by Medicaid or another third party)?						
For Med	icare Ad	vantage-Prescription Drug plans						
Yes	No	Did the sales agent fully explain the prescription deductible associated with the plan (if applicable), and the amount?						
Yes	No	Did the sales agent tell you about the Preferred pharmacies in the network?						
Yes	No	Do you understand you have applied for a Medicare Advantage-Prescription Drug plan?						
Yes	No	Do you understand to enroll you must have Medicare Part A and/or Part B?						
Yes	No	Did the sales agent explain the plan's drug list (also referred to as a formulary) and drug tiers?						
Yes	No	Did the sales agent explain the coverage gap, sometimes referred to as the doughnut hole?						
Yes	No	Do you understand that in most cases you must use a pharmacy in our drug plan network?						
Yes	No	Did the sales agent confirm that your prescription drugs are covered under the plan's drug list?						
For All plans								
Yes	No	Did the sales agent fully explain your premium, benefits, copays, and coinsurance amounts?						
Yes	No	Did the sales agent show you the Summary of Benefits and give you a copy?						
Yes	No	Did the sales agent give you their contact information? (name, phone or business card)						
Yes	No _	Do you understand if you enroll in a Medicare Advantage plan and later decide to make a change, under most circumstances you are able to do so during the Annual Enrollment Period, October 15 -December 7 each year?						

or All p	or All plans (continued)					
Yes	No _	Did the sales agent fully explain the medical deductible associated with the plan, (if applicable), and the amount?				
Yes	No	Do you understand that you must use in-network health care providers to get the in-network benefits, copays and coinsurances?				

res	INO	amount?
Yes	No 🗌	Do you understand that you must use in-network health care providers to get the in-network benefits, copays and coinsurances?
Yes	No	Do you understand that if you use out-of-network health care providers you will likely pay higher out-of-pocket costs? ( <b>Note:</b> HMO members are not covered out-of-network, except in emergencies, urgent care and out-of-area dialysis.)
Yes	No	Did the sales agent confirm that your doctor(s) is(are) in-network for the plan that you selected?

Drug Name	Covered	Tier	Cost	B vs. D*	PA	Qty Limits	Step Therapy
	Yes No						
	Yes No						
	Yes No						
	Yes No						
	Yes No						
	Yes No						
	Yes No						
	Yes No						
	Yes No						
	Yes No						

<sup>\*</sup>Some drugs may be covered under Medicare Part B or Part D. To determine coverage under the appropriate Medicare benefit, your doctor is required to submit a Medicare Part B vs. D coverage determination form to FHCP Medicare to obtain prior approval for these medications before the prescription is filled.

Provider's Name	Par/Non-Par	Provider's Complete Address		

### **Acknowledgement**

My agent and I have reviewed all my doctor(s), hospital(s) and prescription drug(s) that I have provided today. We have discussed each provider's participating status within my plan as well as my cost share and any requirements or limits remy prescription drug(s). I understand that some network providers may be added or removed from the network at any the For any additional providers or to get the most up-to-date information about my plan's network providers for my area or prescription drugs, I will visit www.fhcpmedicare.com or call Member Services at 1-833-866-6559 from 8 a.m. to 8 p.m. time, seven days a week from October 1 – March 31, except for Thanksgiving and Christmas. From April 1 – September we are open Monday – Friday, 8 a.m. – 8 p.m. local time, except for Federal holidays. (TTY users should call 1-800-955-8770).				
Applicant's Signature	_ Date			
Agent's Signature	_ Date			

FHCP Medicare is an HMO plan with a Medicare contract. Enrollment in FHCP Medicare depends on contract renewal. HMO coverage is offered by Florida Blue Medicare, Inc., DBA FHCP Medicare, an Independent Licensee of the Blue Cross and Blue Shield Association.



## **Enrollment Checklist**

Applicant's	s Last Name	e: Applicant's First Name:						
applicati	FHCP Medicare is required by Medicare to contact you within 15 days of receiving your enrollment application. Within the next 15 days you will receive a letter from FHCP Medicare to verify that the Medicare Advantage-Prescription Drug Plan was fully explained. This will not affect your ability to enroll in the plan.							
	0	vill review the following questions with you to verify that the Medicare Advantage- Plan was fully explained. Check Yes or No as appropriate.						
For Med	icare Ad	vantage plans						
Yes	No	Do you understand that you have applied for a Medicare Advantage plan? This plan is <b>not a</b> Medicare Supplement "Medigap" plan. This plan replaces Original Medicare.						
Yes	No	Do you understand that to enroll you must be "entitled" to Part A and enrolled in Part B?						
Yes	No	Do you understand you must continue to pay your Medicare Part B premium (unless it is paid for you by Medicaid or another third party)?						
For Med	icare Ad	vantage-Prescription Drug plans						
Yes	No	Did the sales agent fully explain the prescription deductible associated with the plan (if applicable), and the amount?						
Yes	No	Did the sales agent tell you about the Preferred pharmacies in the network?						
Yes	No	Do you understand you have applied for a Medicare Advantage-Prescription Drug plan?						
Yes	No	Do you understand to enroll you must have Medicare Part A and/or Part B?						
Yes	No	Did the sales agent explain the plan's drug list (also referred to as a formulary) and drug tiers?						
Yes	No	Did the sales agent explain the coverage gap, sometimes referred to as the doughnut hole?						
Yes	No	Do you understand that in most cases you must use a pharmacy in our drug plan network?						
Yes	No	Did the sales agent confirm that your prescription drugs are covered under the plan's drug list?						
For All p	lans							
Yes	No	Did the sales agent fully explain your premium, benefits, copays, and coinsurance amounts?						
Yes	No	Did the sales agent show you the Summary of Benefits and give you a copy?						
Yes	No	Did the sales agent give you their contact information? (name, phone or business card)						
Yes	No _	Do you understand if you enroll in a Medicare Advantage plan and later decide to make a change, under most circumstances you are able to do so during the Annual Enrollment Period, October 15 -December 7 each year?						

For All p	lans (co	ntinued)
Yes	No 🗌	Did the sales agent fully explain the medical deductible associated with the plan, (if applicable), and the amount?
Yes	No 🗌	Do you understand that you must use in-network health care providers to get the in-network benefits, copays and coinsurances?
Yes	No	Do you understand that if you use out-of-network health care providers you will likely pay higher out-of-pocket costs? ( <b>Note</b> : HMO members are not covered out-of-network, except in emergencies, urgent care

Did the sales agent confirm that your doctor(s) is(are) in-network for the plan that you selected?

and out-of-area dialysis.)

No

Yes

Drug Name	Covered	Tier	Cost	B vs. D*	PA	Qty Limits	Step Therapy
	Yes No						
	Yes No						
	Yes No No						
	Yes No No						
	Yes No No						
	Yes No						
	Yes No No						
	Yes No No						
	Yes No No						
	Yes No No						

<sup>\*</sup>Some drugs may be covered under Medicare Part B or Part D. To determine coverage under the appropriate Medicare benefit, your doctor is required to submit a Medicare Part B vs. D coverage determination form to FHCP Medicare to obtain prior approval for these medications before the prescription is filled.

Provider's Name	Par/Non-Par	Provider's Complete Address	

### **Acknowledgement**

My agent and I have reviewed all my doctor(s), hospital(s) and prescription drug(s) that I have provided today. We have discussed each provider's participating status within my plan as well as my cost share and any requirements or limits remy prescription drug(s). I understand that some network providers may be added or removed from the network at any the For any additional providers or to get the most up-to-date information about my plan's network providers for my area or prescription drugs, I will visit www.fhcpmedicare.com or call Member Services at 1-833-866-6559 from 8 a.m. to 8 p.m. time, seven days a week from October 1 – March 31, except for Thanksgiving and Christmas. From April 1 – September we are open Monday – Friday, 8 a.m. – 8 p.m. local time, except for Federal holidays. (TTY users should call 1-800-955-8770).				
Applicant's Signature	_ Date			
Agent's Signature	_ Date			

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# What's Next?



Information on what happens after you enroll in your plan and what to expect



# How to make the most of your Medicare Dollars



#### **Use In-Network Doctors**

Be sure to select a doctor in FHCP Medicare's network. Except for emergency care, urgent care and dialysis services when you're outside the plan's service area, you must go to in-network doctors to be covered. This is true even when the care you receive is medically necessary. Avoid unpredictable costs and have peace of mind by staying in your network.

# How to find out which doctors, hospitals and pharmacies are in your plan's network:

There are a few ways to find out which doctors, hospital and pharmacies are in a plan's network. You can ask your agent for help, call Customer Service (see contact information on the Welcome page), or you can visit **fhcpmedicare.com** and follow these steps:





## **Choosing Your Primary Care Doctor Is Important**

As a new member, one of your first—and most important—decisions is choosing a primary care doctor (PCP). Your PCP manages your overall health and coordinates specialized care and most covered services. Your PCP and any specialists you see work together as a team of professionals focused on you.



## **Use a Preferred Pharmacy**

FHCP Medicare Plans give you a preferred pharmacy option. As an FHCP Medicare member you can fill your prescription drugs at an FHCP Preferred Pharmacy location to save even more on most prescriptions.

FHCP Medicare also provides standard retail pharmacies throughout our service area. These standard pharmacies supplement the FHCP Preferred pharmacies. These pharmacies offer covered drugs, generally at a higher cost-sharing than the FHCP Preferred pharmacies and include the following locations:





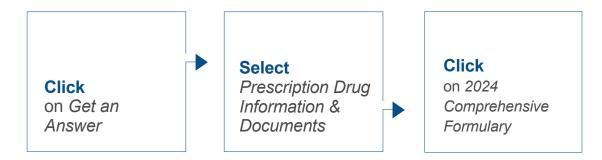


### **Mail-Order Pharmacy**

For certain kinds of drugs, we offer a mail-order pharmacy. Generally, the drugs provided through FHCP's mail-order pharmacy are drugs that you take on a regular basis, for a chronic or long-term medical condition.

## How to find out which drugs are covered:

You can find all covered drugs in the formulary, the list of drugs that your plan covers. It's also called a drug list. To see our formulary, visit **fhcpmedicare.com**.



FHCP Medicare's pharmacy network includes limited lower-cost, preferred pharmacies in Brevard, Flagler, Seminole, St. Johns and Volusia counties, Florida. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, please call 1-833-866-6559 (TTY users, call 1-800-955-8770) or consult the online pharmacy directory at www.fhcpmedicare.com.

# What you can expect in the first 90 days

During your first 90 days of enrollment, you can get up and running quickly. Here are some things to look for.

# To assure you that your application has been received and accepted, you will receive:

- ✓ Notification of Receipt of Application
- ✓ Notice That You Have Been Enrolled

### You'll receive several items to keep all year:

- ✓ FHCP Medicare member ID card
- ✓ **Information** on how to use your plan and locate plan documents

### Throughout the year, we'll stay in touch. You'll receive:

- ✓ Explanations of Benefits to keep you up to date on any services and supplies you may have received during the previous month
- ✓ Calls from our Care Team from time to time to help you stay on top of your health needs
- ✓ Surveys to see how we are doing



#### Want less mail?

Sign up for a secure member account at **fhcpmedicare.com**. You'll need your FHCP Medicare ID card to get started. Access your plan documents, check your out-of-pocket spending, and do more with your secure member account.

#### IMPORTANT INFORMATION:

#### 2023 Medicare Star Ratings

### Florida Blue HMO - H1035



For 2023, Florida Blue HMO - H1035 received the following Star Ratings from Medicare:

Overall Star Rating:  $\star\star\star\star$   $\Leftrightarrow$  Health Services Rating:  $\star\star\star\star$   $\Leftrightarrow$  Drug Services Rating:  $\star\star\star\star$ 



Every year, Medicare evaluates plans based on a 5-star rating system.

#### Why Star Ratings Are Important

Medicare rates plans on their health and drug services.

This lets you easily compare plans based on quality and performance.

Star Ratings are based on factors that include:

- Feedback from members about the plan's service and care
- The number of members who left or stayed with the plan
- The number of complaints Medicare got about the plan
- Data from doctors and hospitals that work with the plan

More stars mean a better plan – for example, members may get better care and better, faster customer service.

The number of stars show how well a plan performs.

★★★★★ EXCELLENT

★ ★ ★ ☆ ABOVE AVERAGE

★★☆☆ AVERAGE

★★☆☆☆ BELOW AVERAGE

★☆☆☆☆ POOR

#### Get More Information on Star Ratings Online

Compare Star Ratings for this and other plans online at medicare.gov/plan-compare.

#### Questions about this plan?

Contact Florida Blue HMO 7 days a week from 8:00 a.m. to 8:00 p.m. local time at 855-462-3427 (toll-free) or 800-955-8770 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. local time. Current members please call 833-866-6559 (toll-free) or 800-955-8770 (TTY).

# Notes